

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC87402**

ROUTE: E3

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number E3 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Stamford Brook Garage (V)
74 Chiswick High Road
London
W4 1SY

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE E3: Greenford - Chiswick

Date of Service Change: 1 June 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Chiswick: Ruislip Road East, Greenford Avenue, Church Road, Uxbridge Road, West Ealing Broadway, Northfield Avenue, Little Ealing Lane, Pope's Lane, Gunnersbury Lane, Acton High Street, Acton Lane, Salisbury Street, Winchester Street, Acton Lane, Southfield Road, The Avenue, Turnham Green Terrace, Chiswick High Road, Town Hall Avenue, Sutton Court Road, Burlington Lane, Staveley Road, Alexandra Avenue, Edensor Road, Corney Road, Edensor Road

Towards Greenford: Edensor Road, Alexandra Avenue, Staveley Road, Burlington Lane, Sutton Court Road, Heathfield Terrace, Chiswick High Road, Turnham Green Terrace, The Avenue, Southfield Road, Acton Lane, Winchester Street, Acton High Street, Gunnersbury Lane, Pope's Lane, Little Ealing Lane, Northfield Avenue, West Ealing Broadway, Uxbridge Road, Church Road, Greenford Avenue, Ruislip Road East

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Greenford, Red Lion

Public stand for 5 buses in two sections (11 metres and 49 metres) on east side of Windmill Lane commencing 4 metres south of lamp standard No. D.C 678 and extending overall 66 metres south. Overflow stand for 3 buses in three sections (13 metres, 14 metres and 9 metres) on south side of Otter Road. First two sections commencing 1 metre west of No Entry signpost S4 and extending overall 34.5 metres east; third section commencing level with No Entry signpost S3 and extending 9 metres east.

Buses proceed from Ruislip Road East, Greenford Road, Otter Road, Windmill Lane to stand, departing via Windmill Lane, The Broadway to Ruislip Road East. Set down in Ruislip Road East, at Stop M (BP095 - Clifton Road) and pick up in Ruislip Road East, at Stop K (2030 - Clifton Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route E3 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Greenford Broadway.
OTHER INFORMATION: Stand 2 is for use only if stand 1 is full. Engines must be switched off on stand. Toilets available 0700-2200 Mondays to Saturdays; 1000-1800 Sundays.

Hanwell Broadway (from Chiswick, Edensor Road)

Buses proceed from Uxbridge Road, Boston Road, Lower Boston Road, Uxbridge Road departing to West Ealing Broadway. Set down in Uxbridge Road, at Stop E (33911 - Michael Gaynor Close).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Hanwell Broadway.

Acton, Horn Lane, East Side (from Chiswick, Edensor Road)

Public stand for three buses on the offside of Horn Lane, east side, commencing in line with the entrance to Oakham House, and extending 35 metres south. Additional overflow stand for one bus available on west side of Horn Lane forward of bus stop R0461.

Buses proceed from Acton High Street, Market Place, Horn Lane to stand, departing via Horn Lane, Steyne Road to Acton High Street.

Set down in High Street, at Stop Z2 (3044 - Acton Old Town Hall) and pick up in High Street, at Stop D (R0742 - King Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Acton, Horn Lane.

Acton, Old Town Hall, Salisbury Street South Side (from Greenford, Red Lion)

Public stand for two buses on south side of Salisbury Street, east of the junction with Acton Lane. Additional overflow one bus stand situated at stop 15368 in Winchester Street.

Buses proceed from Acton High Street, Acton Lane, Salisbury Street to stand, departing via Winchester Street to Acton High Street.

Set down in High Street, at stop F (3043 - Acton Old Town Hall) and pick up in High Street, at stop G (3044 - Acton Old Town Hall).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Acton, High Street.

Turnham Green, Heathfield Terrace (from Greenford, Red Lion)

Public stand for two buses on east side of Heathfield Terrace, commencing at lamp standard number 4 extending 27 metres north

Buses proceed from Chiswick High Road, Town Hall Avenue, Heathfield Terrace to stand, departing to Chiswick High Road.

Set down in Chiswick High Road, at Stop SS (1039 - Duke Road) and pick up in Chiswick High Road, at Stop FF (1040 - Clifton Gardens).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Turnham Green.

Chiswick, Edensor Road

Public stand for two buses on south side of Edensor Road, commencing 32 metres east of Edensor Avenue and extending 22 metres west.

Buses proceed from Edensor Road to stand, departing to Edensor Road. Set down in Edensor Road, at Stop W (20287 - Edensor Road / New Chiswick Pool) and pick up in Edensor Road, at Stop W (20287 - Edensor Road / New Chiswick Pool).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route E3 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Chiswick, Edensor Road.
OTHER INFORMATION:	Toilets available at Chiswick swimming pool 0700-2200 Mondays, Wednesdays and Fridays; 0900-2200 Tuesdays and Thursdays; 0900-1800 Saturdays and Sundays.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	E3-63208-LU-MF-1	03/06/24	A/B	20	19	20	12	2,443.21	250	610,802.50
Saturdays & Good Friday	E3-63208-LU-Sa-1	01/06/24	A/B	N/A	20	N/A	12	2,415.19	56	135,250.64
Sundays & Public Holidays*	E3-63208-LU-Su-1	02/06/24	A/B	N/A	16	N/A	12	2,139.95	58	124,117.10
								Total Scheduled In Service Mileage	364	870,170.24

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

1. Early Termination Date (clause 27.9)	Not Applicable
2. Sponsored Route (clause 27.10)	No
3. Multiple Termination Clause 27.11 to apply	No
4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B)	Yes
5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)	Yes *

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2

7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service excepting those vehicles previously refurbished between 2019 and 2023.

8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route E3.

9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.E3 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (22 June 2024 to 31 March 2025)	Excess Wait Time = 1.21 Minutes
Minimum Performance Standard	Excess Wait Time = 1.20 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
GNFDRL	Clifton Road	CSWKER	Edensor Road / New Chiswick Pool
GNFDDB	Drayton Bridge Road	CSWKSN	Chiswick Station #
UXRDNA	Dean Gardens / Mattock Lane	TURNNSN	Turnham Green Station <>
NFLDSN	Northfields Station <>	ACTNHS	Steyne Road
ACTNSN	Acton Town Station <>	ACTNSN	Acton Town Station <>
ACTNHS	King Street	NFLDSN	Northfields Station <>
TURNNSN	Turnham Green Station <>	UXRDNA	Dean Gardens / Mattock Lane
TURNCH	Turnham Green Church	GNFDDB	Drayton Bridge Road
CSWKSN	Chiswick Station #		

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Volvo B5LH	ADL E400 Hybrid
Body Manufacturer and Type	Wrightbus Gemini 3	E400 Classic
Single or Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	62 + 1 Wheelchair Space	61 + 1 Wheelchair Space
Maximum Standing Capacity	28	24
Maximum Length	10,600mm	10,200mm
Maximum Width	2,550mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2016	2012
Engine Type (Including Euro Rating)	Volvo Euro VI Hybrid	Euro VI Hybrid

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 1 JUNE 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 7,787,263.00 per annum |
| 2. | Period Contract Payment | £ 599,020.23 |
| 3. | Scheduled In Service Mileage | 870,170.24 miles p.a. |
| 4. | Deduction Figure | £ 8.95 per mile |
| 5. | Date of Tender | 21 November 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4). | |