

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC87602**

ROUTE: 394

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 394 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Ash Grove Garage (HK)
 Mare Street
 Hackney
 London
 E8 4RH

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 394: Homerton Hospital - Islington

Date of Structural Change: 27 April 2024.

Date of Service Change: 27 April 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Islington: Homerton Grove, Wardle Street, Homerton High Street, Ponsford Street, Morning Lane, Valette Street, Paragon Road, Mare Street, Richmond Road, Lansdowne Drive, Westgate Street, Sheep Lane, Andrews Road, Pritchard's Road, Whiston Road, Kingsland Road, Falkirk Street, Hoxton Street, Crondall Street, Pitfield Street, Buckland Street, Clunbury Street, Cherbury Street, Murray Grove, Shepherdess Walk, City Road, Pentonville Road, Penton Street, Tolpuddle Street

Towards Homerton Hospital: Tolpuddle Street, Liverpool Road, Islington High Street, City Road, Shepherdess Walk, Wenlock Street, Croyley Street, Eagle Wharf Road, New North Road, Baring Street, Bridport Place, Poole Street, New North Road, Cherbury Street, Clunbury Street, Buckland Street, Pitfield Street, Crondall Street, Hoxton Street, Falkirk Street, Kingsland Road, Whiston Road, Pritchard's Road, Broadway Market, Ada Street, Sheep Lane, Westgate Street, Lansdowne Drive, Richmond Road, Mare Street, Morning Lane, Ponsford Street, Fenn Street, Homerton Row, Homerton Grove

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Homerton Hospital, Homerton Grove, Banister House

Public stand for two buses on north west side of Homerton Grove, commencing 45 metres south west of junction with Wardle Street and extending 20 metres south west.

Buses proceed from Homerton Grove to stand, departing to Homerton Grove.

Set down in Homerton Grove, at stop BP384 (BP384 - Homerton Hospital) and pick up in Homerton Grove, at stop E (BP2162 - Homerton Hospital / Wardle Street).

| | |
|-------------------------|---|
| AVAILABILITY: | At any time. |
| OPERATING RESTRICTIONS: | No more than 2 buses on Route 394 should be scheduled to stand at any one time. |
| MEAL RELIEFS: | No meal relief vehicles to stand at any time. |
| FERRY VEHICLES: | No ferry vehicles to park on stand at any time. |
| BLIND DISPLAY: | Homerton Hospital. |
| OTHER INFORMATION: | Toilet facilities available in the hospital 24 hours a day. |

Clapton Bus Garage (from Islington, Tolpuddle Street)

Buses proceed from Mare Street, departing to Mare Street.

Set down in Mare Street, at Stop A (306 - Hackney Town Hall) and pick up in Mare Street, at Stop B (307 - Hackney Town Hall).

| | |
|-------------------------|--|
| AVAILABILITY: | At any time. |
| OPERATING RESTRICTIONS: | Turning Point Only - Buses must not stand |
| BLIND DISPLAY: | Hackney Central. |
| OTHER INFORMATION: | By local agreement. |

Ash Grove, Bush Road

Public stand for three buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

From Homerton Hospital

Buses proceed from Westgate Street, Sheep Lane, Bush Road to stand, departing via Bush Road, Mare Street to Westgate Street.

Set down in Westgate Street, at Stop LN (17974 - Broadway Market) and pick up in Westgate Street, at Stop LM (17973 - Broadway Market).

From ISLINGTON, TOLPUDDLE STREET

Buses proceed from Bush Road to stand, departing via Bush Road, Mare Street, Westgate Street to Sheep Lane.

Set down in Sheep Lane, at Stop LL (BP3831 - Sheep Lane) and pick up in Sheep Lane, at Stop LK (BP3843 - Sheep Lane).

| | |
|-------------------------|---|
| AVAILABILITY: | At any time. |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only. |
| MEAL RELIEFS: | No meal relief vehicles to stand at any |
| time. FERRY VEHICLES: | No ferry vehicles to park on stand at any |
| time. BLIND DISPLAY: | Ash Grove. |

Hoxton, Baring Street

Public stand for two buses on west side of Bridport Place, commencing 10 metres south of Wiltshire Row and extending 20 metres south.

From Homerton Hospital

Buses proceed from Cherbury Street, New North Road, Poole Street, Bridport Place to stand, departing via Bridport Place, Poole Street to New North Road.

Set down in Cherbury Street, at Stop PC (BP3849 - New North Road) and pick up in New North Road, at Stop XM (863 - Mintern Street).

From ISLINGTON, TOLPUDDLE STREET

Buses proceed from Cropley Street, Eagle Wharf Road, Poole Street, Bridport Place to stand, departing via Bridport Place, Poole Street, New North Road to Murray Grove.

Set down in Cropley Street, at Stop PL (BP3855 - Cropley Street) and pick up in Murray Grove, at Stop PD (BP3850 - Murray Grove / Provost Estate).

| | |
|-------------------------|---|
| AVAILABILITY: | At any time. |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only. |
| MEAL RELIEFS: | No meal relief vehicles to stand at any |
| time. FERRY VEHICLES: | No ferry vehicles to park on stand at any |
| time. BLIND DISPLAY: | Hoxton, New North Road. |

Islington, Tolpuddle Street

Public bus stand for two buses on the north side of Tolpuddle Street 70 metres east of Barnsbury Road.

Buses proceed from Tolpuddle Street to stand, departing to Tolpuddle Street. Set down in Tolpuddle Street, at alighting point (BP3190 - Tolpuddle St / Islington

Police Station) and pick up in Tolpuddle Street, at Stop W (BP1392 - Liverpool Road / Chapel Market).

| | |
|-------------------------|---|
| AVAILABILITY: | At any time. |
| OPERATING RESTRICTIONS: | No more than 2 buses on Route 394 should be scheduled to stand at any one time. |
| MEAL RELIEFS: | No meal relief vehicles to stand at any |
| time. FERRY VEHICLES: | No ferry vehicles to park on stand at any |
| time. BLIND DISPLAY: | Islington, Tolpuddle Street. |

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

| | Working Timetable | | | Number of Vehicles In Service | | | | Daily Scheduled In Service Miles | Number of Days | Scheduled in Service Mileage |
|-------------------------------|-----------------------|-------------------|-------------------|-------------------------------|---------------|-----------|----------------|---|-------------------|---------------------------------|
| | Reference No. | Effective Date | Vehicle Type** | AM PVR | Midday PVR | PM PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 394- 62957-1 IF-MF | 29/04/24 | A | 10 | 10 | 10 | 4 | 906.90 | 250 | 226,725.00 |
| Saturdays & Good Friday | 394- 62957-1 IF-Sa | 27/04/24 | A | N/A | 10 | N/A | 4 | 863.76 | 56 | 48,370.56 |
| Sundays & Public Holidays* | 394- 62957-1 IF-Su | 28/04/24 | A | N/A | 5 | N/A | 4 | 611.52 | 58 | 35,468.16 |
| | | | | | | | | Total Scheduled In Service Mileage | 364 | 310,563.72 |

* No Service on Sundays or Public Holidays except Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|--|---------------|
| 1. | Early Termination Date (clause 27.9) | 28 April 2028 |
| 2. | Sponsored Route (clause 27.10) | No |
| 3. | Multiple Termination Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes* |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 394.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table 394BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table 394BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

10. In accordance with the award letter dated 11 July 2023, this contract may be extended by one further year, subject to mutual agreement. The Corporation will serve a minimum of one year's notice prior to the end of the six-year term.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

| | |
|---|--|
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | High Frequency Route |
| Initial Minimum Performance Standard (22 June 2024 to 31 March 2025) | 0.99 min = Excess Waiting Time |
| Minimum Performance Standard | 1.00 min = Excess Waiting Time |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION

BACK DIRECTION

**Timing
Point
Code**

Stop Name

**Timing
Point
Code**

Stop Name

Homerton Hospital / Wardle
HMT HHG Street

Liverpool Road /
ISL NSY Chapel Market

HACKML Trelawney Estate

CTY RSW Windsor Terrace

LNFD BM Broadway Market

NNRDCS Mintern Street

WSTRQR Haggerston Park

WSTRQR Haggerston Park

NNRDCS New North Road

LNFD BM Broadway Market

CTY RSW Windsor Terrace

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

| | |
|--------|---------------------|
| Part 1 | Vehicle Description |
| Part 2 | No longer used |

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

| | |
|-------------------------------------|-------------------------|
| | Vehicle Type A |
| Chassis Manufacturer and Type | ADL E200 |
| Body Manufacturer and Type | ADL E200MMC |
| Single /Double Deck or Articulated | Single |
| Upper Deck Air Cooling System | Not Applicable |
| Minimum Seating Capacity | 25 + 1 Wheelchair Space |
| Maximum Standing Capacity | 41 |
| Maximum Length | 8,900m |
| Maximum Width | 2,500m |
| Number of Doors | One |
| Year of Manufacture | 2017 |
| Engine Type (Including Euro Rating) | Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 27 APRIL 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 2,624,600.00 per annum
2. Period Contract Payment £201,892.31
3. Scheduled In Service Mileage 310,563.72 miles p.a
4. Deduction Figure £ 8.45 per mile
5. Date of Tender 6 June 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4).