

**FRAMEWORK AGREEMENT
NO: QC0070**

**ROUTE AGREEMENT
NO: QC77601**

ROUTE: 397

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 397 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Walthamstow Avenue Garage
2 Walthamstow Avenue
London
E4 8ST

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 397: Crooked Billet, Sainsburys - Debden Station

Date of Structural Change: 26 February 2022.

Date of Service Change: 26 February 2022.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Debden Station: Sainsbury's Access Road, Walthamstow Avenue, Chingford Road, Chingford Mount Road, Old Church Road, Chingford Avenue, Heathcote Grove, Endlebury Road, Simmons Lane, Friday Hill, King's Road, Station Road, Ranger's Road, Forest Side, Whitehall Road, Woodford Green High Road, Buckhurst Hill High Road, Loughton High Road, Old Station Road, Loughton Station Forecourt, Old Station Road, Loughton High Road, Trap's Hill, Border's Lane, Rectory Lane, The Broadway, Burton Road, Torrington Drive.

Towards Crooked Billet, Sainsburys: Torrington Drive, The Broadway, Rectory Lane, Border's Lane, Trap's Hill, Loughton High Road, Old Station Road, Loughton Station Forecourt, Old Station Road, Loughton High Road, Buckhurst Hill High Road, Woodford Green High Road, Whitehall Road, Forest Side, Ranger's Road, Station Road, King's Road, Friday Hill, Simmons Lane, Endlebury Road, Heathcote Grove, Chingford Avenue, Old Church Road, Chingford Mount Road, Chingford Road, Walthamstow Avenue, Sainsbury's Access Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

CROOKED BILLET, SAINSBURY'S

Private stand for one bus outside Sainsbury's store commencing 36 metres south of main entrance and extending 11 metres south.

Buses proceed from Sainsbury's Access Road direct to stand, departing to Sainsbury's Access Road. Set down in Sainsbury's Access Road, at Stop CA (BP926 - Salisbury Hall Sainsbury's, Last Stop on LOR: BP926 - Salisbury Hall Sainsbury's) and pick up in Sainsbury's Access Road, at Stop CA (BP926 - Salisbury Hall Sainsbury's, First Stop on LOR: BP926 - Salisbury Hall Sainsbury's).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 397 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Crooked Billet, Sainsbury's.
OTHER INFORMATION:	Sainsbury's toilet facilities available Mon-Fri: 0800-2000, Sat: 0730-2000 & Sun: 1000-1600.

CHINGFORD MOUNT, PRINCE ALBERT (from DEBDEN STATION)

Public stand for 4 buses in marked bays on south side of Albert Crescent commencing opposite No. 3 and extending 28 metres east.

Buses proceed from Old Church Road via Albert Crescent to stand, departing via Albert Crescent and Hall Lane to Old Church Road. Set down in Old Church Road, at Stop B (18075 - Alpha Road, Last Stop on LOR: 18075 - Alpha Road) and pick up in Old Church Road, at Stop E (R0479 - Chingford Mount, First Stop on LOR: R0479 - Chingford Mount).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Chingford Mount.

CHINGFORD STATION

From Crooked Billet, Sainsburys.

Buses proceed from Station Road via Chingford Bus Station departing to Station Road. Set down in Station Road, at Stop F (R0737 - Chingford Station #, Last Stop on LOR: R0737 - Chingford Station #) and pick up in Station Road, at Stop E (1135 - Station Road / Chingford Station #, First Stop on LOR: 1135 - Station Road / Chingford Station #).

From Debden Station.

Buses proceed from Station Road via Chingford Bus Station departing to Station Road. Set down in Chingford Bus Station, at Stop B (34017 - Chingford Station #, Last Stop on LOR: BP5864 - Bury Road) and pick up in Station Road, at Stop F (R0737 - Chingford Station #, First Stop on LOR: R0737 - Chingford Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Chingford Station.

LOUGHTON STATION

Private (offside) stand for three buses in west side of approach road on Loughton LUL Station forecourt.

From Crooked Billet, Sainsburys.

Buses proceed from Loughton Station Forecourt direct to stand, departing to Loughton Station Forecourt. Set down in Loughton Station Forecourt, at Stop C (BP4835 - Loughton Station <>, Last Stop on LOR: BP4834 - Loughton Station <>) and pick up in Loughton Station Forecourt, at Stop C (BP4835 - Loughton Station <>, First Stop on LOR: BP4835 - Loughton Station <>).

From Debden Station.

Buses proceed from Loughton Station Forecourt direct to stand, departing to Loughton Station Forecourt. Set down in Loughton Station Forecourt, at Stop C (BP4835 - Loughton Station <>, Last Stop on LOR: BP4835 - Loughton Station <>) and pick up in Loughton Station Forecourt, at Stop A (BP4834 - Loughton Station <>, First Stop on LOR: BP4834 - Loughton Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Loughton.

DEBDEN STATION, TORRINGTON DRIVE

Public stand for two buses on west side of Torrington Drive, commencing 2 metres south of the southern kerbline of The Broadway and extending 22 metres south. Buses proceed from Torrington Drive direct to stand, departing to Torrington Drive. Set down in Torrington Drive (BP4747 - The Broadway, Last Stop on LOR: BP4747 - The Broadway) and pick up in Torrington Drive (BP4747 - The Broadway, First Stop on LOR: BP4747 - The Broadway).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 397 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Debden.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	397-57039- MFSc-HY-1-2	28/02/22	TBC	6	4	5	N/A	575.78	195	112,277.10
Mondays to Fridays (NSD)	397-57039- MFHo-HY-1-2	04/04/22	TBC	5	4	5	N/A	526.77	55	28,972.35
Saturdays & Good Friday	397-57039-Sa- HY-1-2	26/02/22	TBC	N/A	4	N/A	N/A	536.76	56	30,058.56
Sundays & Public Holidays*	397-57039-Su- HY-1-2	27/02/22	TBC	N/A	4	N/A	N/A	497.74	58	28,868.92
								Total daily	364	200,176.93

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|---|---------------------|
| 1. | Early Termination Date
(clause 27.9) | 28 February 2025 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | Yes |
| | The following agreements will be subject to multiple termination: | QC77502 (Route W16) |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |
| 6. | Spare Vehicle – Any spare vehicles required for the provision of the Services shall be provided from within the Operator's overall garage resources. | |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service. | |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 397. | |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards: | |
| | Paragraph 9.2.2 is deleted and replaced by the following: | |

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is $i+1$ month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is $i+13$ months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

Where:

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2022 – 6 January 2023)	82.0% “On Time”
Minimum Performance Standard	82.0% “On Time”
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	85.0% “On Time”
Extension Assessment Period	Quarter 2 Of Financial Year 2023/2024 To Quarter 1 Of Financial Year 2025/2026

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION

BACK DIRECTION

Timing Point Code	Stop Name	Timing Point Code	Stop Name
CKDBSA	Salisbury Hall Sainsbury's	DEBNSN	The Broadway
CHMTPA	Chingford Mount	LGTNLB	Loughton Library & Town Hall
CHFDSNF	Chingford Station	LGTNSN	Loughton Station
BUCKBF	Stag Lane	BUCKBF	Stag Lane
LGTNSN	Loughton Station	CHFDSNE	Station Road / Chingford Station
LGTNLB	Loughton Library & Town Hall	CHMTPA	Hall Lane

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL E200
Body Manufacturer and Type	E200 MMC
Single or Double Deck	Single
Upper Deck Air Cooling System	N/A
Minimum Seating Capacity	26
Maximum Standing Capacity	43
Maximum Length	9,625mm
Maximum Width	2,450mm
Number of Doors	Two
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 26 FEBRUARY 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 1,112,800.00 per annum |
| 2. | Period Contract Payment | £ 85,600.00 |
| 3. | Scheduled In Service Mileage | 1200,176.93 miles p.a. |
| 4. | Deduction Figure | £ 5.56 per mile |
| 5. | Date of Tender | 23 March 2021 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period11 (Quarter 4) and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 1 April 2022 (Payment Period 1, Quarter 1) to 6 Jan 2023 (Payment Period 10, Quarter 3). | |