

ORDER

ORDER NO: SER/0653	Date of Order: 12 January 2017
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(To be quoted on all correspondence relating to this Order)

<p>FROM (Customer):</p> <p>Water Services Regulation Authority Centre City Tower 7 Hill Street Birmingham B5 4UA</p> <p>Customer's Representative: Hanif Jetha</p> <p>T: 0121 644 7756 E: Hanif.jetha@ofwat.gsi.gov.uk</p>	<p>TO (Service Provider):</p> <p>Certes Computing Ltd 3 The Courtyard Roman Way Coleshill Birmingham B46 1HQ</p> <p>Contractor's Representative: [REDACTED]</p> <p>[REDACTED]</p>
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<p>SERVICES TO BE DELIVERED TO:</p> <p>As above</p>	<p>INVOICE ADDRESS:</p> <p>finance@ofwat.gsi.gov.uk</p> <p>or</p> <p>Finance Team Water Services Regulation Authority Centre City Tower 7 Hill Street Birmingham B4 5UA</p>
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This Order is subject to the Non-Medical, Non-Clinical Temporary and fixed terms staff (RM971) - NHS Conditions of Contracts.

Framework/ Lot: Non-Medical, Non-Clinical Temporary and fixed terms staff (RM971) - IT Professionals – Lot 5

- (a) On 6 December 2016 the Customer issued its Temporary Staff Request Form in respect of the provision of the Services;
- (b) The Supplier responded with applicant details dated 9,12 & 22 December 2016 submitted in response to the Temporary Staff Request Form;
- (c) On the basis of the Tender, the Customer has selected the Supplier to provide the Services on the terms set

OFFICIAL: COMMERCIAL - SENSITIVE

Relevant experience and skills

- A minimum of 3 years front end development experience in a software development role.
- Extensive experience with the above technical toolset and other open source front end development tools.
- Experience of developing Object Orientated software solutions.
- Experience of unit testing.
- Experience of other software testing practices. EG. User acceptance testing, Test automation.
- An understanding of the software development cycle.
- Excellent critical thinking, problem solving, design, coding and debugging skills.
- Understanding of and experience with software development methodologies. It would be advantageous to have experience of Agile methods such as Scrum or Kanban.
- Experience with build and deployment practices.
- Clear and confident written and verbal communication skills. Ability to communicate with technical and non-technical people.
- Excellent interpersonal skills to be able to build good relationships with customers as well as those within a small team.
- Ability to work under pressure to meet deadlines.
- Proven success in a team environment and ability to work in team of developers.
- Self-motivated with ability to work on own initiative.

Term

Contract Commencement Date: 30 January 2017

Contract Expiry Date: 28 April 2017; or when the Cap price is reached, whichever is the first to occur. Unless extended or terminated in accordance with this Call off Contract.

The Customer will give the Supplier 7 (seven) working days' notice should we wish to conclude the Contract early.

Any extension of Call off Contract will be by mutual agreement.

Call off Contract Charges

Customer spend under this Call off Contract is restricted to a maximum **£30,729.51** ("the Capped Call off Contract Charges"), is all inclusive with the exception of travel expenses and VAT.

Breakdown of Charges applicable to the Call off Contract:

Key Personnel	Charges per day (£)*	Maximum no. days **	Total Capped Price ex VAT and travel to Birmingham
			£30,729.51

It is the responsibility of Certes Computing Ltd to ensure compliance with IR35.

Formation of Call Off Contract

BY SIGNING AND RETURNING THIS ORDER FORM THE SERVICE PROVIDER AGREES to enter a legally binding Contract with the Customer to provide to the Customer the Services specified in the Service Order Requirements set out in this Order Form incorporating the rights and obligations in the Call-Off Terms and Conditions set out in the Framework Agreement between the Service Provider and the Minister for the Cabinet Office.

For and on behalf of the Service Provider

Name	[REDACTED]
Title	[REDACTED]
Signature	[REDACTED]
Date	17/01/2017

For and on behalf of the Customer:

Name	HANIF JETHA
Title	SENIOR ASSOCIATE
Signature	[REDACTED]
Date	18/01/17