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**EPOS SYSTEM FOR CATERING 2016 PROJECT - UCA/FIN/SR/2016/005 – Tender Questions**


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In accordance with Section 1.4.3 of the tender for Epos Systems for Catering 2016 Project please find below a list of questions that have been raised and UCA's formal response.

No.	Question	Response
1	What is your definition of a "Purse"?	A purse is where you can have a cashless account (i.e meal plans) that are cashless or a parent or guardian can top up and put restrictions on where it can be spent and on what and have restrictions like no alcohol
2	For what purpose/In which scenario is the Purse meant to be used? Is this a tokenised Wallet/Card that may be used for a cashless payment using YOYO? Or is this a Tender Method such as Cash, Card, YOYO that specifies in reports how the transaction was paid?	In the first instance the requirement is just to accommodate YoYo
3	For what purpose/In which scenario do you need Web Loading with Auto Top Up? Is this for the purpose of YOYO cashless payments? Or do you have other uses in mind?	The requirement is to limit this to YoYo due to the cost and training implications.
4	Web Loading with Auto Top Up is one solution to achieve cashless payments based on Stored Value. This is not the only possible solution. If there are other ways to achieve the same payment/charging objective, are those ways equally valid?	Currently the requirement is to limit the range of transaction types and vendors as there are training and cost implications
5	Do you have any specific requirements related to the operation of the EPOS system and the types of sales transactions processed via the EPOS system?	The main requirement is for Cash, Chip and Pin, contactless and YoYo. All others are nice to have but not serious considerations for this project
6	Do you have any specific requirements related to the Support Services after the solution is live?	It is implicit that there will be support with agreed SLA's in place to ensure that operations are not affected if an issue arises.

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