**Department for Work and Pensions**

**Universal Credit – Supplier Event**

**Background / Context**

Universal Credit is the working age benefit delivered to over 5 million UK citizens through a modern Digital service, designed, built and operated inhouse by DWP. At full scale, the service will pay £67Bn per year in benefits.

Whilst Universal Credit is already operating at large scale, there are 2.5 million more people to move onto Universal Credit from the legacy benefits that the service is replacing, all whilst continuing to build new features and enhance existing features in the service.

There are 17 Theme teams working as multi-disciplinary agile teams delivering business functionality, and a number of technical teams covering CI/CD, performance, platform.

The engineering landscape is complex, with over 3 million lines of Java code, 100k automated tests, 150 different types of microservice, fully hosted in AWS and MongoDB Atlas. We also have many Integrations with other DWP systems and 3rd parties, and security is at the forefront of all our work.

**Purpose of this Event**

* To engage the open market, sharing information with suppliers about the Universal Credit short, medium and long-term strategy
* Share thoughts on particular challenges within Universal Credit and how DWP want to engage with the market
* To understand how suppliers want to be engaged by DWP

**Desired Outcomes**

* The market understands Universal Credit, how it operates and the challenges
* The market understands how Universal Credit wish to engage the third-party supplier market in the future
* DWP understand how the third-party supplier market wants to be engaged in the future

The event will be held virtually over MS Teams and hosted by Tech UK on Thursday 26th May at 10am and will last no longer than 90 minutes.

There will be an overview from the Universal Credit Programme and an opportunity for suppliers to ask any questions during the Q&A session.

After the event, suppliers will be invited to complete a questionnaire, providing supporting information on a range of areas that will support DWP’s strategy. The supplier responses will be reviewed and where appropriate, suppliers may be invited to a 1-2-1 session to explore ideas and discuss further.

To register your interest in attending this event, please book via the Tech UK Event Page link below:

<https://www.techuk.org/what-we-deliver/events/department-for-work-and-pensions-universal-credit-programme-industry-briefing.html>

Please note that due to technical capacity constraints suppliers will be limited to a maximum of 2 representatives.

Registration is for this pre-market engagement event only. This is **NOT** a Contract Notice or an invitation to tender for a contract opportunity. In the event that DWP wishes to progress with any procurement activity, a separate Contract Notice will be advertised on Contracts Finder and Find a Tender (FTS) websites.

Care will be taken not to provide any individual organisation or organisations with a competitive advantage at any stage in the pre-market engagement process.