

Micro Focus Fortify Consulting Services

Micro Focus® Fortify Consulting Services are designed to help customers extend the functionality of Micro Focus Fortify products aligned with their organization's unique requirements by providing Micro Focus Security Services specialists to complement their own staff capabilities.

Overview

Micro Focus® Fortify Consulting Services are designed to help customers extend the functionality of Fortify products aligned with their organization's unique requirements by providing Micro Focus Security Services specialists to complement their own staff capabilities.

Service Implementation

During the engagement, a trained Micro Focus Security Services specialist will be able to perform Fortify Consulting Services per Customer's written request and coordination. Services are conducted in accordance with the product manufacturer's specifications and your specific requirements as provided in the pre-installation questionnaire.

Service Planning and Deployment

The Micro Focus Security Services specialist will schedule the delivery of this service at a time mutually agreed upon between Micro Focus and the Customer, which shall be during local Micro Focus standard business hours, excluding holidays, unless otherwise agreed by Micro Focus.

Any services provided outside of standard business hours will be subject to additional charges.

Micro Focus will provide resources with the following skill set(s) to work at the direction of Customer:

- Ability to perform installation, configuration and troubleshooting of the Micro Focus Fortify software
- Ability to perform identification and resolution of weaknesses and insufficient utilization of the Fortify Solution in Customer's secure SDLC
- Produce and/or triage scans results to identify and prioritize security vulnerabilities
- Evaluate Fortify Software components for usage and configuration improvements
- Ability to provide overall expertise and planning knowledge in the deployment of Fortify products

The Micro Focus Security Services specialist will be available to answer questions during the onsite or remote portions of the service delivery.

Service Eligibility

The Customer must provide the following for delivery of this service:

- Timely access to key stakeholders for facilitating discussions to identify use case requirements. Key stakeholders typically include:
 - Executive Sponsor
 - Project Manager
 - Security Operations Manager(s)
 - Security Operations Analyst(s)
 - Incident Responder(s)
 - Application Developer(s)
 - Chief Security Officer
 - Audit & Compliance Officer(s)
- Access to Fortify software products
- For any onsite or remote services delivery, any requisite access to the Customer's network and servers including but not limited to VPN token and client software, server names and IP addresses, and administrative user names and passwords. In addition, the Customer will be responsible for all applicable data backup.

Service Limitations

This service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this service, but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this service:

- Installation and configuration of Micro Focus appliances
- Racking of appliances or servers
- Delivery of standard Education offerings
- Deliverables
- Software as a service and outsourcing services
- Performance testing or modeling services that, in the opinion of Micro Focus, are required due to unauthorized attempts by non-Micro Focus personnel to install, repair, maintain, or modify hardware, firmware, or software
- Services required due to causes external to the Micro Focus-maintained hardware or software
- This service offering does not include the sale of additional Micro Focus products or support services, which shall require the necessary terms and conditions for such purchase pursuant to separate agreement between the parties.
- The services described in this document do not include delivery of services provided by Micro Focus Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with Micro Focus and contacting Micro Focus Software Support for support-related issues.
- Any services beyond the license limitations of the included products

Customer Responsibility

- Contact a Micro Focus Security Services specialist within 90 days of the date of purchase to schedule the delivery of the Service
- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with Micro Focus

- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist Micro Focus in facilitating the delivery of this Service
- Ensure that all Service prerequisites as identified in the Service Eligibility section are met
- Ensure the availability of all hardware, firmware, and software required by the Micro Focus Security Services specialist to deliver this Service
- Retain and provide to Micro Focus upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service
- The Customer shall provide access and working space at the site as Micro Focus may reasonably request. The Customer will provide Micro Focus and Micro Focus subcontractor staff standard telephone and dial-up or comparable data access to Micro Focus' Network at industry standard speeds. Micro Focus shall observe the Customer on site work rules and security and safety policies of which it is informed in writing in advance of the commencement of Services.

Duration

Delivery of this Service will not exceed a total of **40** continuous hours in duration and may be performed remotely, onsite, or using a combination of remote and onsite. This Service includes one onsite visit by the Micro Focus Security Services specialist.

Terms

This offering consists of a consulting effort and is governed by the Micro Focus Customer Terms. All capitalized terms used in this Data sheet, but not otherwise defined, will have the meaning assigned to them in the Terms. For purposes of this Data sheet, "services" mean consulting, integration, professional services or technical services performed by Micro Focus under this Data sheet.

Hiring of Employees. You agree not to solicit, or make offers of employment to, or enter into consultant relationships with, any Micro Focus employee involved, directly or indirectly, in the performance of services hereunder for one (1) year after the date such employee ceases to perform services under the terms of this Data sheet. You shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course of business and not specifically directed to such Micro Focus employees.

Authorization to Install Software. During the provision of services, Micro Focus may be required to install copies of third-party or Micro Focus-branded software and be required to accept license terms accompanying such software ("Shrink-Wrap Terms") on your behalf. Shrink-Wrap Terms may be in electronic format, embedded in the software, or contained within the software documentation. You hereby acknowledge that it is your responsibility to review Shrink-Wrap Terms at the time of installation, and hereby authorizes Micro Focus to accept all Shrink-Wrap Terms on its behalf.

Intellectual Property. Micro Focus may provide Micro Focus tools, templates, and other pre-existing intellectual property of Micro Focus during the course of providing services ("Micro Focus Pre-existing IP"). Micro Focus Pre-existing IP does not include Micro Focus Software products. Micro Focus retains all intellectual property ownership rights in Micro Focus Pre-existing IP. All Micro Focus Pre-existing IP is Micro Focus Confidential Information.

Payment and validity

This offering will be pre-billed. You agree to pay invoiced amounts within thirty (30) days of the invoice date. You must schedule delivery of the offering to be completed within one (1) year from the date of purchase. Notwithstanding the previous sentence, Micro Focus' obligations to deliver the offering under this Data sheet are considered fulfilled and your rights of receipt of the offering under this Data sheet will expire one (1) year from the date of purchase.

Pricing for the offering may vary by country.

Cancellation

To avoid a Cancellation Fee as defined herein, you shall notify Micro Focus in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur 100% of the offering fee ("Cancellation Fee"). If you cancel with ten (10) or more business days in advance of scheduled delivery, you may reschedule only if delivery will be complete within one year from the purchase date.

Change in scope

Changes in scope shall be requested by communication with the Micro Focus project manager. If the requested services necessary to accommodate the requested change in scope are available, they shall be documented in a mutually executed statement of work or change order that describes said services and the appropriate fees for same.

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