



**TDP ATTACHMENT 7 - RM6100 Technology Services 3  
Framework Schedule 4 Annex 1  
Lot 4 Order Form**

## Order Form

This Order Form is issued in accordance with the provisions of the Technology Services 3 Framework Contract RM6100 dated 16<sup>th</sup> June 2021 between the Supplier (as defined below) and the Minister for the Cabinet Office (the "**Framework Contract**") and should be used by Buyers conducting a further competition under the Framework Contract.

The Contract, referred to throughout this Order Form, means the contract between the Supplier and the Buyer (as defined below) (entered into pursuant to the terms of the Framework Contract) consisting of this Order Form and the Call Off Terms. The Call Off Terms are substantially the terms set out in Annex 2 to Schedule 4 to the Framework Contract and copies of which are available from the Crown Commercial Service website [Technology Services 3 - CCS \(crowncommercial.gov.uk\)](https://www.crowncommercial.gov.uk/technology-services-3-ccs). The agreed Call Off Terms for the Contract being set out as the Annex 1 to this Order Form.

The Supplier shall provide the Services and/or Goods specified in this Order Form (including any attachments to this Order Form) to the Buyer on and subject to the terms of the Contract for the duration of the Term.

In this Order Form, capitalised expressions shall have the meanings set out in Schedule 1 (Definitions) of the Call-Off Terms.

This Order Form shall comprise:

1. This document headed "Order Form";
2. The following Attachments with reference to the corresponding Schedule in the Call-Off Terms. Attachments to this Order Form either replaces (i) an Annex to a Schedule in the Call-Off Terms or (ii) a Schedule to the Call-Off Terms in its entirety (for example, Attachment 2.1 (Services Description)):

Attachment to the Order Form	Schedule to the Call-Off Terms
Attachment 2.1 (Services Description)	See Schedule 2.1 (Services Description)
Attachment 2.2 (Key Performance Indicators and Subsidiary Performance Indicators Tables)	See Schedule 2.2 (Performance Levels)
Attachment 2.3 (Environmental Requirements)	See Schedule 2.3 (Standards)
Attachment 2.4 (Information Management System)	See Schedule 2.4 (Security Management)
Attachment 3 (Buyer Responsibilities)	See Schedule 3 (Buyer Responsibilities)
Attachment 4.1 (Supplier Solution)	See Schedule 4.1 (Supplier Solution)
Attachment 4.2 (Commercially Sensitive Information)	See Schedule 4.2 (Commercially Sensitive Information)
Attachment 4.3 (Key Sub-Contractors)	See Schedule 4.3 (Key Sub-Contractors)
Attachment 4.4 (Third Party Contracts)	See Schedule 4.4 (Third Party Contracts)
Attachment 5 (Software)	See Schedule 5 (Software)

Attachment 6.1 (Outline Implementation Plan)	See Schedule 6.1 (Implementation Plan)
Attachment 6.2 (Test Success Criteria)	See Schedule 6.2 (Testing Procedures)
Attachment 7.1 (Charges)	See Schedule 7.1 (Charges and Invoicing)
Attachment 7.2 (Maximum Payments on Termination)	See Schedule 7.2 (Payments on Termination)
Attachment 7.3 (Approved Benchmarkers)	See Schedule 7.3 (Benchmarking)
Attachment 7.3 (Financial Distress)	See Schedule 7.4 (Financial Distress)
Attachment 7.6 (Anticipated Savings)	See Schedule 7.6 (Anticipated Savings)
Attachment 8.1 (Representation and Structure of Boards)	See Schedule 8.1 (Governance)
Attachment 8.4 (Transparency Reports and Records to Upload to Virtual Library)	See Schedule 8.4 (Reports and Records Provision)
Attachment 9.1 (Notified Sub-Contractors)	See Schedule 9.1 (Staff Transfer)
Attachment 9.2 (Key Personnel)	See Schedule 9.2 (Key Personnel)
Attachment 11 (Processing Personal Data)	See Schedule 11 (Processing Personal Data)

### 3. Annex 1 – Call-Off Terms and Additional/Alternative Clauses.

The Order of Precedence shall be as set out in Clause 1.4 of the Call-Off Terms being:

- (a) the Framework, except Framework Schedule 18 (Tender);
- (b) the TDP Projects;
- (c) the Order Form and its Attachments (other than Attachment 4.1 (Supplier Solution) and its Annexes) and Schedule 2.2 (Performance Levels) and its Annexes;
- (d) the Call-Off Terms (including the Schedules and their Annexes) (other than Schedule 2.2 (Performance Levels) and its Annexes which is dealt with above in (b));
- (e) Attachment 4.1 (*Supplier Solution*) and its Annexes (if any); and
- (f) Framework Schedule 18 (Tender).

## Section A

### General Information

Contract Details	
Contract Reference:	C21733
Contract Title:	Technology Delivery Partner to the Home Office Emergency Services Mobile Communications Programme (ESMCP)
Contract Description:	Completion of ESMCP technology and related projects as required by the Buyer.
Contract Anticipated Potential Value:	this £51,000,000 (Excl. any extension value) should set out the total potential value of the Contract

#### Buyer details

##### Buyer organisation name

Secretary of State for the Home Department

##### Billing address

Your organisation's billing address - please ensure you include a postcode

Home Office Shared Service Centre  
HO Box 5015  
Newport, Gwent NP20 9BB  
United Kingdom

##### Buyer representative name

The name of your point of contact for this Order

**REDACTED**

##### Buyer representative contact details

Email and telephone contact details for the Buyer's representative. This must include an email for the purpose of Clause 44.3 of the Call-Off Terms.

**REDACTED**

##### Buyer Project Reference

Please provide the customer project reference number.

C21733

#### Supplier details

##### Supplier name

The supplier organisation name, as it appears in the Framework Contract  
CGI IT UK Limited

**Supplier address**

14th Floor, 20 Fenchurch Street, London

**Supplier representative name**

The name of the Supplier point of contact for this Order. This must include an email for the purpose of Clause 44.3 of the Call-Off Terms.

**REDACTED**

**Supplier representative contact details**

Email and telephone contact details of the supplier's representative

**REDACTED**

**Order reference number**

A unique number provided by the supplier at the time of quote

## Section B

### Part 1 – Framework Lots (for multi-Lots only)

#### Framework Lot under which this Order is being placed

*Guidance Note: where a buyer is conducting a multi-lot procurement and Lot 4 is one of those (which in that case this Order Form and corresponding Call-Off Terms will apply to all Lot(s) under that procurement, tick below which Lot(s) apply in addition to Lot 4. Where this is not a multi-lot procurement and only Lot 4 applies, this Part 1 does **not need** to be completed.*

- |   |                                     |
|---|-------------------------------------|
| 1. TECHNOLOGY STRATEGY & SERVICES DESIGN    | <input type="checkbox"/>            |
| 2. TRANSITION & TRANSFORMATION              | <input type="checkbox"/>            |
| 3. OPERATIONAL SERVICES                     |                                     |
| a: End User Services                        | <input type="checkbox"/>            |
| b: Operational Management                   | <input type="checkbox"/>            |
| c: Technical Management                     | <input type="checkbox"/>            |
| d: Application and Data Management          | <input type="checkbox"/>            |
| 4. MAJOR SERVICES TRANSFORMATION PROGRAMMES | <input checked="" type="checkbox"/> |
| 5. SERVICE INTEGRATION AND MANAGEMENT       | <input type="checkbox"/>            |

## Part 2 – Contract Details

### Term

*Guidance Note – this should be a period in months from the Effective Date should not exceed the maximum permitted duration for Lot 4 which is 84 months (7 years)*

### Initial Term

*Guidance Note – this should be a period in months from the Effective Date, up to the maximum period set out above*

Sixty (60) Months

### Extension Period

*Guidance Note – where the initial term above is not for the maximum permitted term and the buyer wants the option to include an extension period then inset the period of the extension in months, noting always that this cannot exceed the maximum permitted duration for Lot 4 (including the initial term) of 84 months (7 years).*

Two (2) Twelve (12) Month Periods

### Sites for the provision of the Services

*Guidance Note - Insert details of the sites at which the Supplier will provide the Services, which shall include details of the Buyer Premises, Supplier premises and any third party premises.*

The Supplier shall provide the Services from the following Sites:

#### Buyer Premises:

Home Office,  
Clive House,  
70 Petty France,  
London,  
SW1H 9EX

#### Supplier Premises:

Services may be provided remotely, or from Supplier premises.

#### Third Party Premises:

Services may be provided remotely or from the premises of the third party suppliers identified in Attachment 4.4 to the Order Form Attachments.

### Buyer Assets

*Guidance Note: see definition of Buyer Assets in Schedule 1 of the Contract.*

ICT Assets including but not limited to personal computing as follows:

- POISE laptops
- POISE docking stations (for Surface laptops)
- POISE developer laptops, as required
- Mobile Phone, as required

## Insurance

*Guidance Note: if this Contract requires a higher level of insurance cover than the £1m default in Framework Agreement or the Buyer requires any additional insurances please specify the details below.*

Third Party Public Liability Insurance (£) - Not less than **REDACTED** in respect of any one occurrence, the number of occurrences being unlimited, but **REDACTED** any one occurrence and in the aggregate per annum in respect of products and pollution liability.

Professional Indemnity Insurance (£) - Not less than **REDACTED** in respect of any one claim, and in the annual aggregate during the period of insurance.

## Goods

*Guidance Note: list any Goods and their prices.*

Not Applicable

## Security Management – Option Part A or Part B

Security Management Schedule	Tick as applicable
Part A – Security Assurance	/
Part B – Security Accreditation	Not applicable

The Part selected above shall apply this Contract.

## Section C

### Part 1 – Additional and Alternative Buyer Terms

#### **Alternative Clauses and Additional Clauses** (see Annex 3 of Framework Schedule 4)

*This Annex can be found on the RM6100 CCS webpage. The document is titled RM6100 Alternative and Additional Terms and Conditions Lot 4*

#### **Part A – Additional Clauses**

<b>Additional Clauses</b>	<b>Tick as applicable</b>
C1: Collaboration Agreement	<input type="checkbox"/>
C2: MOD Clauses	<input type="checkbox"/>

Where selected above the Additional Schedules and/or Clauses set out in document RM6100 Alternative and Additional Terms and Conditions Lot 4 shall be incorporated into this Contract.

#### **Part B - Alternative Clauses**

The following Alternative Clauses will apply:

<b>Alternative Clauses</b>	<b>Tick as applicable</b>
Scots Law	<input type="checkbox"/>
Northern Ireland Law	<input type="checkbox"/>

Where selected above the Alternative Clauses set out in document RM6100 Alternative and Additional Terms and Conditions Lot 4 shall be incorporated into this Contract.

### Part 2 - Additional Information Required for Additional Clauses Selected in Part 1

#### **Additional Clause C1 (Collaboration Agreement)**

*Guidance Note: where Clause C1 (Collaboration Agreement) has been selected in Part 1 of Section C above, include details of organisation(s) required to collaborate immediately below.*

Not Applicable

An executed Collaboration Agreement shall be delivered from the Supplier to the Buyer within the stated number of Working Days from the Effective Date:

Not Applicable

An executed Collaboration Agreement from the Supplier has been provided to the Buyer.

**Section D**  
**Contract award**

This Contract is awarded in accordance with the provisions of the Technology Services 3 Framework Contract RM6100.

**SIGNATURES**

**For and on behalf of the Supplier**

Name	<b>REDACTED</b>
Job role/title	<b>REDACTED</b>
Signature	
Date	<b>25<sup>th</sup> April 2024</b>

**For and on behalf of the Buyer**

Name	<b>REDACTED</b>
Job role/title	<b>REDACTED</b>
Signature	
Date	<b>25<sup>th</sup> April 2024</b>

## **Attachments to this Order Form**

See separate document Lot 4 Order Form Attachments.

### **Annex 1 – Call Off Terms and Additional/Alternative Clauses**