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**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details
Customer organisation name Ministry of Defence (MoD)
Billing address Via CP&F release 3
Customer representative name REDACTED INFORMATION
Customer representative contact details REDACTED INFORMATION
Supplier details
Supplier name Centerprise International Limited
Supplier address REDACTED INFORMATION
Supplier representative name REDACTED INFORMATION
Supplier representative contact details REDACTED INFORMATION
Order reference number CCIH19A35



Section B Overview of the requirement

Framework Lot under which this Order is being placed

- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input type="checkbox"/> |
| 2. SOFTWARE | <input type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input checked="" type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference

CCIH19A35

Call Off Commencement Date

10 January 2020

Call Off Contract Period (Term)

The Contract term will commence upon completion of Contract signatures. The Contract will be for a twelve (12) month term. There will be no option to extend the contract term.

Call Off Initial Period

Twelve (12) Months

Call Off Extension Period (Optional)

N/A

Specific Standards or compliance requirements

The specification for this requirement is confirmed within this Contract Order Form. By signing this Contract the Supplier has accepted the Customer's completed Call Off Schedule 5 Schedule of Processing, Personal Data Subjects in line with GDPR, which can be found within Attachment 5a RM3733 Terms and Conditions.



Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

Goods and/or Services

Specification Definitions

REDACTED INFORMATION

The scope of this requirement extends to the following provisions:

- The provision of Laptops will be built by the Original Equipment Manufacturers (OEM);
- Thirty Six (36) months support / warranty (Guaranteed Quantity) as per the output specification;
- An option for the provision of further laptops; the additional Laptops will be built by the Original Equipment Manufacturers (OEM) if taken up by the Customer;
- An optional Thirty Six (36) months support / warranty (Optional Additional Quantity), identical to the detailed above;

REDACTED INFORMATION

- Delivery of the additional laptops to the location detailed below should the Customer choose to call off for the duration of the twelve (12) month Contract Term.
- The support / warranty will be directly between the Customer and the Original Equipment Manufacturer (OEM).

The scope of this requirement does not extend to:

- The installation or configuration outside of the support package / warranty of the specified Laptops.

THE REQUIREMENT

No alternative or reconditioned equipment will be accepted by the Customer. It shall be from brand new OEM stock and cannot be from 'Grey' sources. This applies to both Guaranteed Quantities and Optional Additional Quantities.

Guaranteed Quantities

REDACTED INFORMATION



REDACTED INFORMATION

CONTINUOUS IMPROVEMENT

The Supplier will be expected to continually improve the way in which the required Services are to be delivered throughout the Contract duration.

Changes to the way in which the Services are to be delivered shall be brought to the Customer's attention and agreed prior to any changes being implemented.

QUALITY

Quality shall comply with those terms set out in this Contract and in line with the Terms and Conditions of RM3733 Technology Products 2 Item C Section 5.0 Standards and Quality.

Remanufactured or reconditioned items are not acceptable, all items shall be from brand new OEM stock.

STAFF AND CUSTOMER SERVICE

The Supplier shall provide a sufficient level of resource throughout the duration of the Contract in order to consistently deliver a quality service.

The Supplier's staff assigned to the Contract shall have the relevant qualifications and experience to deliver the Contract to the required standard.

The Supplier shall ensure that staff understand the Customer's vision and objectives and will provide excellent customer service to the Customer throughout the duration of the Contract.

SERVICE LEVELS AND PERFORMANCE

REDACTED INFORMATION

SECURITY AND CONFIDENTIALITY REQUIREMENTS

REDACTED INFORMATION

PAYMENT AND INVOICING

Payment will be made via CP&F release 3.

Payment can only be made following satisfactory delivery of pre-agreed certified products and deliverables.

Before payment can be considered, each invoice shall include a detailed elemental breakdown of work completed and the associated costs.

CONTRACT MANAGEMENT

Contract management duties will not be undertaken by the Customer.



LOCATION

The delivery of the goods will be carried out at:
REDACTED INFORMATION

Warranty Period, if applicable

Thirty Six (36) Months

Location/Site(s) for Delivery

REDACTED INFORMATION

Dates for Delivery of the Goods and/or the Services

The following Contract milestones/deliverable shall apply:

Milestone/Deliverable	Description	Timeframe or Delivery Date
1	Contract Order Form signed by the Successful Supplier	Within two (2) working days of Contract Award.
2	REDACTED INFORMATION	Within twelve (12) weeks of Contract Award.
3	Successful delivery of Additional Optional Quantities if required; free from damage within the twelve (12) month contract term.	Within twelve (12) months commencing on Contract Award.

Software

Supplier Software

N/A

Third Party Software

N/A

Maintenance Agreement

N/A

Additional Clauses (see Annex 3 of Framework Schedule 4) Tick as required

Alternative Clauses

Scots Law
Or

Northern Ireland Law

Additional Clauses

Tick one box below as applicable

A: Termed Delivery – Goods

B: Complex Delivery – Solutions
(includes Termed Delivery – Goods)

Optional Clauses

Tick any applicable boxes below

C: Due Diligence

D: Call Off Guarantee



Non-Crown Bodies	<input type="checkbox"/>	NB Both of the above options require an Implementation Plan which should be appended to this Order Form	E: NHS Coding Requirements	<input type="checkbox"/>
Non-FOIA Public Bodies	<input type="checkbox"/>		F: Continuous Improvement & Benchmarking	<input type="checkbox"/>
			G: Customer Premises	<input type="checkbox"/>
			H: Customer Property	<input type="checkbox"/>
			I: MOD Additional Clauses	<input checked="" type="checkbox"/>

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)

Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

Guaranteed Quantities of REDACTED INFORMATION Laptops £404,200.00 (Excluding VAT)
Indicative value for the additional REDACTED INFORMATION Laptops is £455,800.00 (excluding VAT)

Is a Financed Purchase Agreement being used?
Tick as required

Estimated Year 1 Call Off Contract Charges (£) £404,200.00 (excluding VAT)

Section D Supplier response

Pricing

REDACTED INFORMATION

Lifetime Value of components of the Zero Client Laptops

Please refer to Annex A – OEM Lifespan Evidence; for further information in relation to lifespan.

REDACTED INFORMATION



Commercially Sensitive information

REDACTED INFORMATION

Total contract value

The Contract value for guaranteed quantities of one hundred (100) Zero Client Laptops is £404,200.00 (excluding VAT)

Indicative value for the additional REDACTED INFORMATION Laptops is £455,800.00 (excluding VAT)

Based on firm pricing for a guaranteed REDACTED INFORMATION laptops and additional maximum quantity of REDACTED INFORMATION laptops, the potential value for the REDACTED INFORMATION laptops should the maximum additional quantities be taken up is £860,000.00 (excluding VAT).



Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	REDACTED INFORMATION
Job role/title	
Signature	
Date	

For and on behalf of the Customer

Name	REDACTED INFORMATION
Job role/title	
Signature	
Date	



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Annex A – OEM Lifespan Evidence

REDACTED INFORMATION