



## ON-LINE SERVICES AGREEMENT FOR RF-SMART FOR ORACLE CLOUD ORDER DOCUMENT

This is an order for Services under the On-Line Services Agreement for RF-SMART for Oracle Cloud (the "Agreement") between Information & Computing Services, Inc., a Florida corporation, ("ICS" "we," "us," or "our") and the entity that has executed this order as identified below ("You" or "Your"). This order sets forth the Services that will be provided to You subject to the terms and conditions of the Agreement. Terms not defined in this order shall have the meanings ascribed to them in the Agreement. This order is subject to the terms and conditions of the Agreement and is a part of the Agreement, the terms of which are incorporated herein by this reference.

- A. THE PARTIES.** The parties to this order and agreement are:  
**Information & Computing Services, Inc.**, a Florida corporation having its principal place of business located at 3563 Philips Highway, Suite F-601, Jacksonville, Florida 32207 United States  
**Public Health England**, having its principal place of business located at Wellington House 133-155 Waterloo Road London, SE1 8UG United Kingdom (GB)
- B. SERVICES PERIOD** The Services Period shall commence on Tuesday, December 1, 2020 and expire on Wednesday, August 6, 2025. The Services Period may be subject to one or more extensions as set forth in the Agreement.
- C. SERVICES AND FEES** Pursuant to the terms of the Agreement, You shall have access to the following Services at the following rates and fees. Client shall pay the fees outlined below for the initial Services Period upon contract execution, unless otherwise agreed upon in the Special Terms section of this Agreement. All of the currency amounts shown within this document are stated in the following currency type: **GBP**

### RF-SMART FEATURE SETS.

<u>RF-SMART SOFTWARE, SERVICES, &amp; SUPPORT</u>	<u>USER QTY</u>	<u>MONTHLY</u>	<u>ANNUAL</u>
Standard Print Suite Labeling Software for RF-SMART	■	■	■
Print Suite Labeling Software for RF-SMART for additional printers per printer	■	■	■
Support for RF-SMART for Oracle SCM Cloud	-	■	■
			■
			■
			■
Total Software, Services, and Support			£47,555.71

Fees for additional items of Services, such as Setup and Training, shall be at the rates set forth in a Statement of Work.

**USER LOGINS.** Your access to the Services is limited to the number of Concurrent User Logins listed above, which may be used concurrently. Concurrent users in excess of the allowable number will require the payment of additional Fees. The RFSMART Software, Services & Support Fees will be due upon receipt. The RF-SMART Software, Services & Support Fees may increase in the event You select any additional Services or increases the number of User Logins and such additional RF-SMART Software, Services & Support Fees will be due and payable at the time such additional Feature Sets or increased number of User Logins are added.

**MINIMUM SYSTEM REQUIREMENTS.** In order to access the RF-SMART System, Client agrees to maintain the necessary hardware, software, storage space, network and Internet access for the Oracle® Services.

**SETUP AND TRAINING.** All Setup and Training services shall be provided as part of the Services subject to a Statement of Work. Each Statement of Work shall be subject to the terms and conditions of the Agreement. The fees for those Services shall be set forth in the Statement of Work.

- D. SCHEDULING.** ICS will setup and provide the Services for Your bundling, access and use with the Oracle® Services (collectively, the "Setup"). ICS will provide training on the use of the Services ("Training") if requested by You below. ICS will provide You with a proposed plan for Setup, Training and the proposed date You will commence use of the Services in a live working environment (the "Access Date"). You agree to cooperate fully in providing all information required for Setup and Training and to assure successful completion of all events prior to the Access Date. ICS shall have no liability for any delays caused by You.

- E. SUPPORT SERVICES.** The Support Services will include, and ICS will provide, Support Line Services during ICS's normal business hours and working days, which are Monday – Friday, 8:30 a.m. to 5:30 p.m. in your local time zone, excluding holidays. The rates for these Support Services are set forth above. The RF-SMART Help Desk should be contacted via email at [REDACTED]
- F. SPECIAL TERMS.** The RF-SMART Feature Sets listed above are offered on a Proof of Concept basis until 31st December 2020. Client may cancel this agreement for ANY reason upon written notice and such notice of cancellation must be received by Andrew Ryan, VP of Sales, by emailing him at [REDACTED] by no later than 5pm EST on 31st December 2020. After this time and date, the Agreement will be deemed accepted for the full Term and payment is due in full by no later than 10th January 2021 Accepted and agreed as of the date set forth below.

[REDACTED]	
Date: Nov 30, 2020	Date: Nov 30, 2020