NML Mobile Telephone Contract 2018 Questions & Answers

Q - You mention the latest iPhone, is that the 8 or X?

A – IPhone 8, 64Gb

Q -On Appendix C - the column 'Usage' what unit of measurement are we looking at here? I assumed it was MB's at first but then i noticed that 391mb's for a 7 min call was a little excessive. Are these KB's? I want to get a good understanding of the overall data usage so i can recommend the most cost effective package for you.

A - These are standard Vodafone reports. I assumed that “WAP call” was the Vodafone definition of data usage and the figures are in Kb.

Q - I can see you have specified minimum data allowances for each of the mobile connections. Could you confirm whether you would be happy to receive a proposal that has a pooled data allowance or would you prefer that we base the proposal on a singular data allowance per connection?

A - We would be happy with a pooled allowance

Q - Are you looking to make a direct award under Lot 6, limited to our public sector tariffs or

Open to standard commercial agreement which covers the full costs of your choice of handset for example

A - This is a fully open tender, it is not part of a framework

Q - Data Pool – Individual data as listed or shared total data pool ?

A - Either individual assigned or pooled

Q - Usage Profiles. Do you have any itemised usage files you would be able to provide.

A - The appendix C document contains full usage per mobile

Q - International Requirements or UK/EU only ?

A - Primarily it will be for UK/EU. There are occasionally worldwide requirements but this would only be for a handful of numbers. Hence please based this return on UK/EU

Q - Requirement for Apple DEP / device enrolment program ?

A - Yes please

Q - Device security – is MDM out of scope at this stage or requirement ?

A - We already have a MDM solution

Q - Can you just confirm you are looking for a hardware fund to purchase the 57 iphones?
A - Yes we would like the funds for the handsets. We are looking for iPhone 8, 64Gb

Q - What network are you currently using?

A - We are currently using Vodafone

Q - Your usage shows that monthly data tends not to exceed 50GB however your request for each users is much higher than this. Can you explain the reasoning?

A - I am allowing 2Gb per person, we have quite a few users who use close to this, also we are seeing data use grow and hence we want to ensure people have sufficient.

Q - In point 5.8.3 you mention worldwide roaming bundles – is this specific destination on a regular basis as this may be included in some tariffs?

A - Our worldwide usage is random. It would only be a handful of people. It could be to anywhere. It is dependant projects that are active at the time and which countries we are working with

Q - Are there any buy fees for you to get out of the existing contract or are all numbers out of contract?

A - There are no buy fees. The existing contract ends on September 26th. The date we require the new contract to start.

Q - Are your existing handsets all IPhone?

A - The voice, text and data handsets are all iPhones

The voice and text only handsets are Nokia devices – a mixture. We will contain to use the same handsets

Q - Are the tablets IPad?

A - All tablets are iPads

Q - I can’t see any specific requirements listed for network? Have you a preference?

 A - We are not specifying one network, but would like to see evidence of coverage in our geographical area