

Direct Award Order Form

CALL-OFF REFERENCE: [REDACTED]

THE BUYER: Department of Health and Social Care

BUYER ADDRESS 39 Victoria St, London SW1H 0EU

SUPPLIER REFERENCE [REDACTED]

THE SUPPLIER: Vodafone Limited

SUPPLIER ADDRESS: Vodafone House, The Connection, Newbury,
Berkshire RG14 2FN

REGISTRATION NUMBER: 01471587

DUNS NUMBER: 226488435

SID4GOV ID: Not Applicable

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated on the last date of Signature. It's issued under the Framework Contract with the reference number RM6116 for the provision of Network Services.

CALL-OFF LOT(S):

Lot 1a Inter site Connectivity (Wide Area Network) / Data Access Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form, including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6116
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6116
 - Joint Schedule 2 (Variation Form)

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM6116
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 11 (Installation Works)
 - Call-Off Schedule 18 (Background Checks)
 - Call-Off Schedule 20 (Call-Off Specification)
- 5. CCS Core Terms (version 3.0.11)
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM6116

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

N/A

CALL-OFF START DATE: 1st April 2025

CALL-OFF EXPIRY DATE: Shall be 24 months from the Call-Off Start Date

CALL-OFF INITIAL PERIOD: Shall be 24 months from the Call-Off Start Date

CALL-OFF OPTIONAL EXTENSION PERIOD: n/a

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION

The Buyer may terminate this Call-Off Contract at any time by giving the Supplier not less than 90 days' prior written notice.

CATALOGUE SERVICE OFFER REFERENCE

RM6116 Lot1 a VodafoneLtd-#043

CALL-OFF DELIVERABLES VIA *DIRECT AWARD*

[Redacted]

[Redacted]

See also details in Call-Off Schedule 20 (Call-Off Specification)

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is

CALL-OFF CHARGES

DELIVERABLE 1:

Deliverable 1:

| # | PATH | POSTCODE | BANDWIDTH | Total Install (£) | Total Monthly Recurring (£) | Total Annual Recurring (£) |
|---|------|----------|-----------|-------------------|-----------------------------|----------------------------|
| 1 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

DELIVERABLE 2:

Deliverable 2:

[illegible]

Framework Ref: RM6116
Project Version: vFinal1.1
Model Version: v3.8

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DELIVERABLE 3:

DELIVERABLE 4:

See details in Call-Off Schedule 5 (Pricing Details)

Framework Ref: RM6116
Project Version: vFinal1.1
Model Version: v3.8

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of:

- Indexation
- Specific Change in Law

As permitted under paragraph 1.2 of Part A of Framework Schedule 3, the Supplier and Buyer hereby agree that in April of each calendar year, all Charges will increase by a percentage equal to the percentage increase in the UK Consumer Price Index ("CPI") published by the Office for National Statistics (or any other body to which the functions of that office may be transferred) in January of that year compared to the previous year ("CPI Rate").

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

[REDACTED]

BUYER'S INVOICE ADDRESS:

[REDACTED]

BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]

BUYER'S ENVIRONMENTAL POLICY

Not Applicable

BUYER'S SECURITY POLICY

Not Applicable

Framework Ref: RM6116
Project Version: vFinal1.1
Model Version: v3.8

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

SUPPLIER'S CONTRACT MANAGER

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

PROGRESS REPORT FREQUENCY

On the 10th Working Day of each calendar month

PROGRESS MEETING FREQUENCY

Quarterly on the 10th Working Day of each quarter

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

COMMERCIALLY SENSITIVE INFORMATION

As outlined in Joint Schedule 4

SERVICE CREDITS

As outlined in Schedule 20

ADDITIONAL INSURANCES

See Joint Schedule 3.

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

| Ref | SV KPI Description | Target | Ratings | | | |
|------------|--------------------|------------|------------|--------------------|----------------------|------------|
| | | | Good | Approaching target | Requires Improvement | Inadequate |
| [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |
| | [REDACTED] | | | | | |

Framework Schedule 6 (Order Form Template and Call-Off Schedules)
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