



**CLOSING DATE FOR SUBMISSIONS – 5PM (UK TIME), WEDNESDAY 31ST
AUGUST 2022**

CLARIFICATION QUESTIONS AND RESPONSES

The National Archives has received a number of clarification questions relating to this opportunity. Those questions, and their associated responses, can be found below.

Q1: Are there any other security technologies other than SIEM and identity and access management that you'd like to explore as part of this contract and if so what are they?

A1: We are not looking at any other security technologies at this time. The technical description within the ITT are indicative and may include others which we will specify as and when required.

Q2: Are you able to confirm the size of your AWS estate? Such as what services you're currently using and number of VMs?

A2: We do not feel that this is relevant at this time and will disclose to the awarded supplier when necessary.

Q3: Can you confirm what Cisco devices you have that fall in scope of this contract?

A3: We do not feel that this is relevant at this time and will disclose to the awarded supplier when necessary.

Q4: Are there any desired SLAs or initial thoughts on what you'd like them to look like?

A4: *This contract request is for development support rather than hardware support so are flexible with what bidders offer.*

Q5: Is there a word limit on the response?

A5: *We do not have a specific word count however we do request that all bids are succinct and concise. We also request that Appendix A, as a minimum, be completed.*

Q6: Are you happy for us to reference other customers that we have carried out similar work for?

A6: *Yes we are happy for you to reference other customers in your bid.*

Q7: Would you be able to share a bit more about the IT strategy?

A7: *Please see below for a link to our FOI which discusses our current IT Strategy: [ICT plans and strategy documents - Freedom of Information \(nationalarchives.gov.uk\)](https://nationalarchives.gov.uk/foi/foi-plan-and-strategy-documents/)*

Q8: Please see the extract from your requirements document below (4.5). This suggests health checks on existing solutions will be required. Please can we have clarity as to whether this is for existing solutions already in the National Archive's environment? If so please can some details be given on what systems would require to have a health check?
"4.5 The potential supplier must provide system health checks for existing and proposed solutions so that best practice implementations can be achieved, thereby optimising our investment in IT."

A8: *Yes it is referring to health checks on existing solutions. Please refer to point 4.6 in the ITT document for an indication of our existing solutions.*

Q9: What SLA does TNA require?

A9: *Please disregard our request for SLA information. This is not required and should have been removed from the ITT. (Point 5.5)*