



European Union

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CONTRACT AWARD NOTICE**Contract award notice****Section I: Contracting authority****I.1) Name, addresses and contact point(s)**

Official name The Royal Borough of Kensington and Chelsea	National ID	
Postal address Town Hall, Hornton Street, Kensington		
Town London	Postal code W8 7NX.	Country UK
Contact point(s) PPU, Level 1 For the attention of Khan, Monsur	Telephone +44 2075984631	
E-mail monsur.khan@rbkc.gov.uk	Fax	

Internet address(es) if applicable

General address of the contracting authority URL

www.rbkc.gov.uk

Address of the buyer profile URL

Electronic access to information URL

Electronic submission of tenders and requests to participate URL

I.2) Type of the contracting authority

Authority

☒ Regional or local authority

Other: (please specify)

Activity

☒ General public services

☐ Defence

☐ Public order and safety

☐ Environment

☐ Economic and financial affairs

☐ Health

☐ Housing and community amenities

☐ Social protection

☐ Recreation, culture and religion

☐ Education

Other: (please specify)

The contracting authority is purchasing on behalf of other contracting authorities

☒ yes

Official name Westminster City Council		National ID	
Postal address City Hall, 64 Victoria Street			
Town London	Postal code SW1E 6QP	Country UK	

Official name		National ID	
London Borough of Hammersmith and Fulham			
Postal address			
Town Hall, King Street			
Town	Postal code	Country	
London	W6 9JU		

Section II: Object of the contract

II.1) Description

Title attributed to the contract

Provision of Local Healthwatch Services for the Royal Borough of Kensington and Chelsea, the London Borough of Hammersmith and Fulham and Westminster City Council

II.1.2) Type of contract and location of works, place of delivery or of performance (choose one category only – works, supplies or services – which corresponds most to the specific object of your contract or purchase(s))

■ Services

Type

Type

Service category No: (Please see Annex C1 for service categories)

■ 25: Health and social services

In case of contracts for service categories 17 to 27 – see Annex C1 – do you agree to the publication of this notice?

■ yes

Main site or location of works, place of delivery or of performance:

The London boroughs of Kensington and Chelsea, Hammersmith and Fulham and the City of Westminster

NUTS code

UKI11

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4) Short description of the contract or purchase(s):

Local Healthwatch will be the independent consumer champion for patients and users of health and social care services.

Local Healthwatch will be membership based and aim to empower and represent the diverse communities in each borough enabling commissioners to rely on it as a key facilitator of user engagement in the relevant service areas. It will provide intelligence – including evidence from people's views and experiences – to influence the policy, planning, commissioning and delivery of publicly funded health and social care with a view to ensuring that the needs of service users are met.

Local Healthwatch will have a reputation for being a robust and credible participant in the local health and social care economy by demonstrating that it has the appropriate level of skills, experience and competencies required to deliver its statutory functions to the required standards. It will gain the trust of the general public as well as other health and social care stakeholder groups by being responsive and acting promptly and effectively when things go wrong.

It will operate effectively and efficiently so that the councils can demonstrate value for money against agreed outcomes.

The service will ensure there are individual governance and specific arrangements in each borough to guarantee that the service is locally accountable and reflects independent local views and concerns.

II.1.5) Common procurement vocabulary (CPV)

	Main vocabulary	Supplementary vocabulary if applicable
Main object	85323000	

II.1.6) The contract is covered by the Government Procurement Agreement (GPA):

☒ yes

II.2) Total final value of contract(s)

II.2.1) Total final value of contract(s) (Please give, using figures, only total final value, including all contracts, lots, renewals and options. For information about individual contracts, please fill section V. Award of contract)

Value:

1350000.00

or Lowest offer

and highest offer

Currency:

☒ GBP

Excluding VAT / Including VAT

☒ Excluding VAT

VAT rate (%)

Section IV: Procedure

IV.1.1) Type of procedure

☒ Open

Justification for the award of the contract without prior publication of a contract notice in the Official Journal of the European Union (OJEU): please complete Annex D1

IV.2) Award criteria

IV.2.1) Award criteria (please tick the relevant box(es))

☒ The most economically advantageous tender in terms of

	Criteria	Weighting
1	Price	50
2	Influential and Clearly Recognised	17
3	Communication Skills	17
4	Independence and Well-connected	17
5	User-focused	17
6	Inclusive	8
7	Technically competent and evidence based	8
8	flexible	8
9	Accountable and self-aware	8

IV.2.2) An electronic auction has been used

☒ no

Administrative information

IV.3.1) File reference number attributed by the contracting authority: (if applicable)

04612/15/V/AB

IV.3.2) Previous publication(s) concerning the same contract

☒ yes

(if yes, please fill in the appropriate boxes)

Notice number in the OJEU:

2015/S 199-361724

of (dd/mm/yyyy)

14/10/2015

Contract/DPS

Notice number in the OJEU:

of (dd/mm/yyyy)

Voluntary ex ante transparency notice

Notice number in the OJEU:

of (dd/mm/yyyy)

Other previous publications (if applicable)

Notice number in the OJEU:

of (dd/mm/yyyy)

Section Title

Contract Award Details

Section V: Award of contract

Contract No:

Project: prj_RBKC_3846 - Local Healthwatch procurement 2016-2019

	Lot No:	Lot title:

Lot title

V.1) Date of contract award decision: (dd/mm/yyyy)

05/02/2016

Number of offers received

1

Number of offers received by electronic means

1

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Official name Hestia Housing and Support		National ID	
Postal address Maya House, 134-138 Borough High Street			
Town London	Postal code SE1 1LB	Country UK	
E-mail thomas.neumark@hestia.org		Telephone	
Internet address: (URL)		Fax	

V.4) Information on value of contract (give figures only)

Initial estimated total value of the contract (if applicable)

Currency:

Excluding VAT / Including VAT

VAT rate (%)

Total final value of the contract

Value:

1350000.00

or Lowest offer

and highest offer

Currency:

■ GBP

Excluding VAT / Including VAT

■ Excluding VAT

VAT rate (%)

If annual or monthly value: (please give)

Number of years:

3

or Number of months:

V.5) Information about subcontracting

The contract is likely to be sub-contracted

☒ no

(if yes, give figures only) Value or proportion of the contract likely to be sub-contracted to third parties:

Value excluding VAT:

Currency:

Proportion (%):

☐ Not known

Short description of the value/proportion of the contract to be sub-contracted: (if known)

Section VI: Complementary information

VI.1) The contract is related to a project and/or programme financed by European Union funds

☒ no

(if yes) Reference to project(s) and/or programme(s):

VI.2) Additional information: (if applicable)

The third year of the contract is optional

VI.3) Procedures for appeal

VI.3.1) Body responsible for appeal procedures

Official name	National ID	
Postal address		
Town	Postal code	Country
E-mail	Telephone	
Internet address: (URL)	Fax	

Body responsible for mediation procedures (if applicable)

Official name	National ID	
Postal address		
Town	Postal code	Country
E-mail	Telephone	
Internet address: (URL)	Fax	

VI.3.2) Lodging of appeals (please fill in heading VI.3.2 or, if need be, heading VI.3.3)

Precise information on deadline(s) for lodging appeals:

VI.3.3) Service from which information about the lodging of appeals may be obtained

Official name	National ID	
Postal address		
Town	Postal code	Country
E-mail	Telephone	
Internet address: (URL)	Fax	

Date of dispatch of this notice (dd/mm/yyyy)

09/03/2016

Annex D1 – General procurement

Justification for the award of the contract without prior publication of a contract notice in the Official Journal of the European Union (OJEU) Directive 2004/18/EC

Please provide hereunder a justification for the award of the contract without prior publication of a contract notice in the Official Journal of the European Union. This justification must comply with the requirements of Directive 2004/18/EC. (In terms of Directive 89/665/EEC on Remedies, the time-limit for application for review referred to in the first indent of Article 2f(1)(a) of this Directive can be reduced if the notice contains a justification of the contracting authority's decision to award the contract without prior publication of a contract notice in the Official Journal of the European Union. In order to benefit from this reduced time-limit, please tick the relevant box(es) and provide the additional information below).

1) Justification for the choice of the negotiated procedure without prior publication of a contract notice in the OJEU in accordance with Directive 2004/18/EC

No tenders or no suitable tenders in response to:

The products involved are manufactured purely for the purpose of research, experiment, study or development under the conditions stated in the Directive (for supplies only)

The works/goods/services can be provided only by a particular tenderer for reasons that are:

☐ technical

☐ artistic

☐ connected with the protection of exclusive rights

Extreme urgency brought about by events unforeseeable by the contracting authority and in accordance with the strict conditions stated in the Directive

Additional works/deliveries/services are ordered under the strict conditions stated in the Directive

New works/services, constituting a repetition of existing works/services and ordered in accordance with the strict conditions stated in the Directive

Service contract awarded to the successful candidate or one of them after a design contest

For supplies quoted and purchased on a commodity market

For the purchase of supplies on particularly advantageous terms:

All tenders submitted in reply to an open procedure, a restricted procedure or competitive dialogue were irregular or unacceptable. Only those tenderers were included in the negotiations which have satisfied the qualitative selection criteria

2) Other justification for the award of the contract without prior publication of a contract notice in the OJEU

In order to benefit from the reduced time-limit referred to above, in addition to the box(es) to be ticked above, please explain in a clear and comprehensive manner why the award of the contract without prior publication of a contract notice in the Official Journal of the European Union is lawful, by stating in any case the relevant facts and, as appropriate, the conclusions of law in accordance with Directive 2004/18/EC: (500 words maximum)
