The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for 4x Renal Reverse Osmosis Plants- CWP 800 RO2 and 2x Heating Unit of Water Plants – CWP 800 HW, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Maintenance cover: Comprehensive 'Service Complete' cover with one annual preventative maintenance visit. Includes all call-outs, labour, parts and travel, but Excludes user damage. Includes electrical safety test at service and 'CWP Online Cover' providing remote online troubleshooting access to system. Mandatory upgrades included.

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| --- | --- | --- | --- |
| **Location** | **Equipment** | **S/N** | **Contract Type & Visit** |
| Sydenham Renal Unit | RO Plant - CWP 800 RO2 | 83015192 | Comprehensive 'Service Complete' with PM 1 and EST |
| Sydenham Renal Unit | RO Plant - CWP 800 RO2 | 83015193 | Comprehensive 'Service Complete' with PM 1 and EST |
| Sydenham Renal Unit | Heating Unit of Water Plant - CWP 800 HW | 81015123 | Comprehensive 'Service Complete' with PM 1 and EST |
| QEH Renal Unit | RO Plant - CWP 800 RO2 | 83015309 |  Year 1 - Preventative 'Service Essential' with PM 1 & EST. Years 2 - 5 Comprehensive 'Service Complete' with PM 1 & EST |
| QEH Renal Unit | RO Plant - CWP 800 RO2 | 83015307 |  Year 1 - Preventative 'Service Essential' with PM 1 & EST. Years 2 - 5 Comprehensive 'Service Complete' with PM 1 & EST |
| QEH Renal Unit | Heating Unit of Water Plant - CWP 800 HW | 81015194 |  Year 1 - Preventative 'Service Essential' with PM 1 & EST. Years 2 - 5 Comprehensive 'Service Complete' with PM 1 & EST |

Contract length – 5 years

Location – King’s @ Sydenham Renal Dialysis Unit, Worsley Bridge Road, London, SE26 5BZ and Kings Kidney Care @ Queen Elizabeth Hospital, Stadium Road, London, SE18 4QH

Could you please confirm the following:

Response times – please advise

Coverage times – please advise

Call-out charges – please advise

Cancellation term – please advise

Payment terms – please advise

Service label – please advise