

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 71 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Fulwell Garage (FW)
Wellington Road
Twickenham
TW2 5NX

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 71: Chessington - Kingston Town Centre

Date of Service Change: 6 July 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Kingston Town Centre: Chessington World of Adventures Car Park, Leatherhead Road, Garrison Lane, Church Lane, Stokesby Road, Gilders Road, Moor Lane, Bridge Road, Bridge Road Roundabout, Hook Road, Ace of Spades Roundabout, Hook Road, Upper Brighton Road, Brighton Road, Victoria Road, Claremont Road, Surbiton Crescent, Surbiton Road, Penrhyn Road, College Roundabout, Wheatfield Way, Brook Street, Eden Street

Towards Chessington: Cromwell Road, Queen Elizabeth Road, Fairfield North, Clarence Street, Eden Street, Wheatfield Way, Penrhyn Road, Surbiton Road, Surbiton Crescent, Claremont Road, Victoria Road, Brighton Road, Upper Brighton Road, Hook Road, Ace of Spades Roundabout, Hook Road, Bridge Road, Moor Lane, Gilders Road, Stokesby Road, Church Lane, Garrison Lane, Leatherhead Road, Chessington World of Adventures Car Park

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Chessington, World of Adventures

Private stand for two buses on west side of private parking area on west side of Leatherhead Road adjacent to Chessington (World of Adventures) car park.

Buses proceed from Chessington World of Adventures Car Park to stand, departing to Chessington World of Adventures Car Park.

Set down in Chessington World of Adventures, at Stop Z (23405 - Chessington World of Adventures) and pick up in Chessington World of Adventures, at Stop Z (23405 - Chessington World of Adventures).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 71 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Chessington.

Copt Gilders Estate, Gilders Road (from Kingston, Cromwell Road Bus Station)

Buses proceed from Gilders Road, departing to Gilders Road.

Set down in Gilders Road, at stop S (25577 - Copt Gilders) and pick up in Gilders Road, at stop R (R0111 - Copt Gilders).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Chessington, Copt Gilders Estate.

Hook, Bridge Road (from Kingston, Cromwell Road Bus Station)

Buses proceed from Hook Road, Bridge Road Roundabout departing to Hook Road.

Set down in Hook Road, at Stop Q (R0127 - Holmwood Road) and pick up in Hook Road, at Stop P (25571 - Mansfield Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hook, Bridge Road.

Hook Junction (from Kingston, Cromwell Road Bus Station)

Buses proceed from Hook Road, departing to Hook Road.

Set down in Hook Road, at Stop HC (4516 - Southborough High School) and pick up in Hook Road, at Stop HP (4515 - Southborough High School).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hook Junction.

Hook Junction (from Chessington, World of Adventures)

Buses proceed from Hook Road, Ace of Spades Roundabout departing to Hook Road.

Set down in Hook Road, At Stop HN (15731 - Elmcroft Drive) and pick up in Hook Road, At Stop HD (15732 - Elmcroft Drive).

AVAILABILITY: At any time.

BLIND DISPLAY: Hook Junction.

OTHER INFORMATION: TURNING POINT ONLY - BUSES MUST NOT STAND.

Surbiton, Claremont Road, West Side (from Chessington, World of Adventures)

Public stand for one bus on west side of Claremont Road, commencing opposite party wall of Nos. 66/68, 45.7 metres north of northern arm of The Crescent, and extending 15 metres south.

Buses proceed from Claremont Road to stand, departing via Claremont Road, Maple Road, Surbiton Road to Surbiton Crescent.

Set down in Claremont Road, at Stop ND (19589 - The Crescent) and pick up in Surbiton Crescent, at Stop B (4486 - Surbiton Crescent).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Surbiton.

Surbiton, Claremont Road (from Kingston, Cromwell Road Bus Station)

Buses proceed from Claremont Road, departing to Claremont Road.

Set down in Claremont Road, at Stop NH (19590 - The Crescent) and pick up in Claremont Road, at Stop NC (23416 - Claremont Road / Surbiton Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Surbiton.

Kingston, Crown Court (from Chessington, World of Adventures)

Buses proceed from Penrhyn Road, College Roundabout departing to Penrhyn Road.

Set down in Penrhyn Road, At Stop UJ (BP285 - Kingston Crown Court / Kingston College) and pick up in Penrhyn Road, At Stop UA (12900 - Kingston University / County Hall).

AVAILABILITY: At any time.

BLIND DISPLAY: Kingston, Wheatfield Way.

OTHER INFORMATION: TURNING POINT ONLY - BUSES MUST NOT STAND.

Birkenhead Avenue

Buses proceed from Eden Street, Clarence Street, Cromwell Road, Queen Elizabeth Road, London Road, Birkenhead Avenue to stand, departing via Birkenhead Avenue, Queen Elizabeth Road, Fairfield North, Clarence Street to Cromwell Road. Set down in Eden Street, at Stop E3 (R0700 - Eden Street) and pick up in Cromwell Road, at Stop A1 (BP6431 - Cromwell Road Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 71 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Kingston.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	71-65108-LU-MFSc-1	08/07/24	A	13	13	13	6	1,555.16	195	303,256.20
Mondays to Fridays (NSD)	71-65108-LU-MFHo-1	25/07/24	A	12	12	13	6	1,555.16	55	85,533.80
Saturdays & Good Friday	71-65108-LU-Sa-1	06/07/24	A	N/A	13	N/A	6	1,443.65	56	80,844.40
Sundays & Public Holidays*	71-65108-LU-Su-1	07/07/24	A	N/A	8	N/A	6	1,115.10	58	64,675.80
								Total Scheduled In Service Mileage	364	534,310.20

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

ROUTE: 71

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|---|----------------|
| 1. | Early Termination Date
(clause 27.9) | Not Applicable |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 71.
8. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.:

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (14 September 2024 to 20 June 2025)	Excess Wait Time = 0.82 minute
Minimum Performance Standard	Excess Wait Time = 0.80 minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

FRAMEWORK AGREEMENT
NO: QC0020

ROUTE AGREEMENT
NO: QC88404

ROUTE: 71

SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
CHSSWA	Chessington World of Adventures	KINGCB	Cromwell Road Bus Station
CPTGGR	Copt Gilders	SURBSNC	Surbiton Station #
HOOKWH	Holmwood Road	HOOKAS	Southborough High School
HOOKAS	Southborough High School	HOOKWH	Holmwood Road
SURBSNC	Claremont Road / Surbiton Station #	CPTGGR	Copt Gilders

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo B5 LH
Body Manufacturer and Type	Wrightbus Gemini 3
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space
Maximum Standing Capacity	29
Maximum Length	10,500mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2015
Engine Type (Including Euro Rating)	Volvo B5 LH D5K 240 Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC88404**

ROUTE: 71

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT
NO: QC0020

ROUTE AGREEMENT
NO: QC88404

ROUTE: 71

VERSION NO: 00

EFFECTIVE DATE: 6 JULY 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 4,905,022.00 per annum |
| 2. | Period Contract Payment | £ 377,309.38 |
| 3. | Scheduled In Service Mileage | 534,310.20 miles p.a. |
| 4. | Deduction Figure | £ 9.18 per mile |
| 5. | Date of Tender | 20 February 2024 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 20 June 2025 (Payment Period 3, Quarter 1). | |