

**FRAMEWORK AGREEMENT  
NO: QC0005**

**ROUTE AGREEMENT  
NO: QC87104**

**ROUTE: SL2**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number SL2 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:   Barking Garage (DX)  
                          638 Ripple Road  
                          Barking  
                          Essex  
                          IG11 0ST

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE SL2: Walthamstow - North Woolwich**

**Date of Service Change:** 02 March 2024.

**Reason for Change:** New Contract.

### **STREETS TRAVERSED**

**Towards North Woolwich:** Walthamstow Central Bus Station, Selborne Road, Hoe Street, Forest Road, Woodford New Road, Waterworks Corner, Southend Road, Charlie Brown's Roundabout, Southend Road, Woodford Avenue, Gants Hill Cross, Cranbrook Road, Winston Way, Ilford Lane, Fanshawe Avenue, Longbridge Road, Station Parade, Cambridge Road, Linton Road, London Road, Unnamed Road, London Road, Barking Road, Highbridge Road, North Circular Road, Beckton Roundabout, Royal Docks Road, Gallions Roundabout, Woolwich Manor Way, Albert Road, Pier Road

**Towards Walthamstow:** Pier Road, Albert Road, Woolwich Manor Way, Gallions Roundabout, Royal Docks Road, Beckton Roundabout, North Circular Road, Barking Road, London Road, Linton Road, Cambridge Road, Linton Road, Cambridge Road, Station Parade, Longbridge Road, Fanshawe Avenue, Ilford Lane, Winston Way, Chapel Road, Ilford Hill, Cranbrook Road, Gants Hill Cross, Woodford Avenue, Southend Road, Charlie Brown's Roundabout, Southend Road, Woodford New Road, Forest Road, Hoe Street, Selborne Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Walthamstow, South Grove**

Public stand for three buses commencing 20 metres to the rear of bus stop BP 2753 (point letter U) on north side of South Grove and extending 30 metres west.

Buses proceed from Selborne Road, South Grove, St James's Street to stand, departing via South Grove, Selborne Road to Walthamstow Central Bus Station. Set down in Selborne Road, at alighting point (R0010 - Walthamstow Central Station) and pick up in Walthamstow Central Bus Station, at Stop E (BP4274 – Walthamstow Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route SL2 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Walthamstow Central.

### **South Woodford (from North Woolwich)**

Buses proceed from Southend Road, Waterworks Corner departing to Southend Road.

Set down in Southend Road, At Stop P (14781 - High Road South Woodford) and pick up in Southend Road, At Stop Q (14780 - High Road South Woodford).

AVAILABILITY: At any time.  
BLIND DISPLAY: South Woodford, North Circular Road.  
OTHER INFORMATION: Turning Point Only.

### **Claybury Broadway (from Walthamstow Central)**

Buses proceed from Southend Road departing to Woodford Avenue.

Set down in Woodford Avenue, At Stop WA (15433 - Woodford / Roding Lane North) and pick up in Woodford Avenue, At Stop WN (15432 - Woodford / Roding Lane South).

AVAILABILITY: At any time.  
BLIND DISPLAY: Claybury Broadway, Roding Lane North.  
OTHER INFORMATION: Turning Point Only.

### **Gants Hill Station (from North Woolwich)**

Buses proceed from Cranbrook Road, Gants Hill Cross departing to Cranbrook Road.

Set down in Cranbrook Road, At Stop CN (8621 - Gants Hill Station / Cranbrook Road) and pick up in Cranbrook Road, At Stop CH (8622 - Gants Hill Station / Cranbrook Road).

AVAILABILITY: At any time.  
BLIND DISPLAY: Gants Hill.  
OTHER INFORMATION: Turning Point Only.

### **Ilford, Roden Street (from Walthamstow Central)**

Private stand for five buses in bus parking area at junction of Chapel Road and Roden Street in 2 sections.

1. For four buses on the offside, extending 45 metres;
2. For one bus on nearside, extending 12 metres.

Buses proceed from Cranbrook Road, Chapel Road, Sainsburys Bus Lay-By to stand, departing via Sainsburys Bus Lay-By, Roden Street, Chapel Road, Ilford Hill to Cranbrook Road.

Set down in Cranbrook Road, At Stop Fc03 (FC03 - Ilford Station) and pick up in Cranbrook Road, At Stop FC39 (FC39 - Ilford Station).

AVAILABILITY: At any time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Ilford Station.

### **Ilford, Roden Street (from North Woolwich)**

Private stand for five buses in bus parking area at junction of Chapel Road and Roden Street in 2 sections.

1. For four buses on the offside, extending 45 metres;
2. For one bus on nearside, extending 12 metres.

Buses proceed from Sainsburys Bus Lay-By, Roden Street, Chapel Road, Ilford Hill to stand, departing via Winston Way, Chapel Road to Sainsburys Bus Lay-By.

AVAILABILITY: At any time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Ilford, Chapel Road.

### **Barking Station (from North Woolwich)**

Public stand split into two sections for two buses each on the south-east side of Longbridge Road, commencing at a point opposite the p/w Nos.23/25 and extending 22 metres north-east.

Buses proceed from Longbridge Road to stand, departing to Longbridge Road. Set down in Station Parade, At Stop K (29776 - Barking Station) and pick up in Station Parade, At Stop H (BP096 - Barking Station).

AVAILABILITY: At any time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Barking Station.

### **Barking London Road (from Walthamstow Central)**

New On-Highway London Road stand on the north site of the road. Stand space for 4 buses.

Buses proceed from London Road to stand, departing to London Road. Set down in London Road, At Stop C (LE142 - Barking Town Centre) and pick up in London Road, At stop D (9539 - Barking Town Centre).

AVAILABILITY: At any time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Barking, London Road.

### **Gallions Reach, Royal Docks Road (from Walthamstow Central)**

AVAILABILITY: At any time.  
BLIND DISPLAY: Beckton, Royal Docks Road.

### **North Woolwich, Ferry Terminal**

Public stand for two buses on south side of Pier Road commencing 200 metres west of Albert Road and extending 20 metres east.

Buses proceed from Pier Road to stand, departing to Bus Turning Area. Set down in Pier Road, at Stop Z (BP726 - North Woolwich Ferry) and pick up in Pier Road, at Stop B (26958 - North Woolwich Ferry).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route SL2 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: North Woolwich.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	SL2-64178-MN-MF-1	04/03/24	A	15	14	16	10	2,214.33	250	553,582.50
Saturdays & Good Friday	SL2-64178-MN-Sa-1	02/03/24	A	N/A	16	N/A	10	2,130.99	56	119,335.44
Sundays & Public Holidays*	SL2-64178-MN-Su-1	03/03/24	A	N/A	12	N/A	9	1,880.99	58	109,097.42
								<b>Total Scheduled in Service Mileage</b>	<b>364</b>	<b>782,015.36</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |  |                   |
|----|--|-------------------|
| 1. | Early Termination Date<br>(clause 27.9)  | Not<br>Applicable |
| 2. | Sponsored Route<br>(clause 27.10)  | No                |
| 3. | Multiple Termination<br>Clause 27.11 to apply  | No                |
| 4. | Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes               |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes *             |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – An additional one-off payment of £74,790 will be made for retrofitting vehicles with USB charging points and the latest priority seat moquette. Full refurbishment is not required.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route SL2.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

- 10 In accordance with the award letter dated 30 November 2023, this contract may be extended by one further year, subject to mutual agreement.

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard 1 April 2024 to 3 January 2025.	Excess Wait Time = 1.22 minutes
Minimum Performance Standard	Excess Wait Time = 1.20 minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
WSTCSN	Walthamstow Bus Station <> >lol<	NWOOFF	North Woolwich Ferry
WDSTLB	Wood Street	UELWM	Uel Docklands Campus
SWDFHR	High Road South Woodford	BARKSN	Barking Station <> #
CRBYWA	Woodford / Roding Lane North	ILFDSN	Ilford Station #
GTSLSN	Gants Hill Station <>/ Cranbrook Road	GTSLSN	Gants Hill Station <>/ Cranbrook Road
ILFDSN	Ilford Station #	CRBYWA	Woodford / Roding Lane South
BARKSN	Barking Station <> #	SWDFHR	High Road South Woodford
UELWM	Uel Docklands Campus	WDSTLB	Wood Street

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Alexander Dennis Enviro400H MMC City
Body Manufacturer and Type	Alexander Dennis Enviro400H MMC City
Single /Double Deck or Articulated	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	67 + 1 Wheelchair Space
Maximum Standing Capacity	23
Maximum Length	10,400mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Cummins Hybrid Euro VI

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 MARCH 2024

#### SCHEDULE IVA

##### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 6,351,000.00 per annum
2. Period Contract Payment £ 488,538.46
3. Scheduled In Service Mileage 782,015.36 miles p.a
4. Deduction Figure £ 8.12 per mile
5. Date of Tender 3 October 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).