

Appendix 1**National Microbiology Framework Agreement
Order Form****FROM**

Authority:	The Secretary of State for Health and Social Care as part of the Crown acting through the UK Health Security Agency of 10 South Colonnade, Canary Wharf, London, E14 4PU
Invoice address:	Post: United Kingdom Health Security Agency, Financial Operations and Control, Porton Down, Salisbury, Wiltshire, SP4 0JG Email: [REDACTED]
Contract Manager:	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Secondary Contact: eg. business operational contact, project manager	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Procurement lead	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Name and address for notices:	Name: [REDACTED] Address: 10 South Colonnade, Canary Wharf, London, E14 4PU
Internal reference (if applicable):	To be quoted on all correspondence relating to this Order Form: C344783

TO

Supplier:	Hamilton Sales and Service UK Ltd Unit 1 Forge Mills Park Station Road, Coleshill, Birmingham, England, B46 1JH
Contract Manager:	[REDACTED]
Secondary Contact:	[REDACTED]
Account Manager:	[REDACTED]

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Name and address for notices:	Name: [REDACTED] Address: Unit 1 Forge Mills Park Station Road, Coleshill, Birmingham, England, B46 1JH
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Applicable terms and conditions

The following terms and conditions are applicable to the Contract for this Order:

Appendix A	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	Applicable to this Contract
Appendix B	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	<input type="checkbox"/> (only applicable if this box is checked)
Appendix C	Optional Additional Call-off Terms and Conditions for Maintenance Services	<input checked="" type="checkbox"/> (only applicable if this box is checked)
Appendix D	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))
Appendix E	Optional Additional Call-off Terms and Conditions for Reagent Rental	<input type="checkbox"/> (only applicable if this box is checked)
Appendix F	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	<input type="checkbox"/> (only applicable if this box is checked)
Appendix G	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))
Appendix H	Further Optional Additional Call-off Terms and Conditions Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:	(only applicable if one or more boxes are checked)
	1. TUPE applies at the commencement of the provision of Services	
	2. TUPE on exit	
	3. Different levels and/or types of insurance	
	4. Induction training for Services	
	5. Further Authority obligations	

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	6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	<input type="checkbox"/>	
	7. Inclusion of a Change Control Process	<input checked="" type="checkbox"/>	
	8. Authority step-in rights	<input type="checkbox"/>	
	9. Guarantee	<input type="checkbox"/>	
	10. Termination for convenience	<input checked="" type="checkbox"/>	
	11. Pre-Acquisition Questionnaire	<input type="checkbox"/>	
	12. Time of the essence (Goods)	<input type="checkbox"/>	
	13. Time of the essence (Services)	<input type="checkbox"/>	
	14. Specific time periods for inspection	<input type="checkbox"/>	
	15. Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	<input type="checkbox"/>	
	16. Right to terminate following a specified number of material breaches	<input checked="" type="checkbox"/>	
	17. Expert Determination	<input type="checkbox"/>	
	18. Consigned Goods	<input type="checkbox"/>	
	19. Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	<input type="checkbox"/>	
	20. Management Charges and Information	<input type="checkbox"/>	
	21. COVID-19 related enhanced business continuity provisions	<input type="checkbox"/>	
	22. Buffer stock requirements	<input type="checkbox"/>	
	23. Modern slavery	<input checked="" type="checkbox"/>	
The additional Order Specific Key Provisions set out at Annex A (Order Specific Key Provisions) to this Order Form shall also apply to this Contract.			<input type="checkbox"/> (only applicable if this box is checked)

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1. CONTRACT DETAILS**(1.1) Commencement Date:** 01st of April 2025**(1.2) Services Commencement Date (if applicable):** 01st of April 2025**(1.3) Contract Price ((i) breakdown and (ii) payment profile):**

£191,880.00 (One Hundred and Ninety One, Eight Hundred and Eighty Thousand)

Serial	Model	Service Level	Premium +	Premium	Core
298E	STARlet 8/96	2 PMV & 2 FV2			
		2 PMV & 1 FV2			
		2 PMV & 0 FV2			
592H	STAR 8/96 AL	2 PMV & 2 FV2			
		2 PMV & 1 FV2			
		2 PMV & 0 FV2			
401G	STAR 8/ML	2 PMV & 2 FV2			
		2 PMV & 1 FV2			
		2 PMV & 0 FV2			
593H	STAR 8/96 AL	2 PMV & 2 FV2			
		2 PMV & 1 FV2			
		2 PMV & 0 FV2			
600H	STAR 8/96 AL	2 PMV & 2 FV2			
		2 PMV & 1 FV2			
		2 PMV & 0 FV2			
209G	STARlet 8 AL	2 PMV & 2 FV2			
		2 PMV & 1 FV2			
		2 PMV & 0 FV2			

(1.4) Term of Contract: This service contract will commence on the 1st of April 2025 and end on 31st of March 2027.**(1.5) Term extension options:** This contract has the option to extend the Term of Contract by 2 x 12 months periods.**2. GOODS AND/OR SERVICES REQUIREMENTS****(2.1) Description of the Goods / Services:** Services: Hamilton Service contract as listed in Annex A.

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<p>(2.2) Premises and Location(s) at which the Goods / Services are to be delivered / provided:</p> <p>UKHSA – Colindale UKHSA – Manchester UKHSA - Cambridge</p>
<p>(2.3) Key personnel of the Supplier to be involved in the Goods / Services:</p> <p>Name: Multiple – whole UK service team Address: Unit 1 Forge Mills Park Station Road, Coleshill, Birmingham, England, B46 1JH Emails: [REDACTED]</p>
<p>(2.4) Performance standards:</p> <ul style="list-style-type: none"> - The Supplier shall deliver the service according to the Quotation as set out in Annex A, and Good Industry Standards.
<p>(2.5) Quality standards:</p> <p>N/A</p>
<p>(2.6) Contract monitoring arrangements:</p> <p>N/A</p>
<p>(2.7) Management information and meetings:</p> <p>N/A</p>

3. CONFIDENTIAL INFORMATION (if applicable)

(3.1) The following information shall be deemed Confidential Information:

- Supplier Pricing
- Contact details including, but not limited to, email address, landline/mobile phone numbers, etc. Of Supplier representatives.
- Contact details including, but not limited to, email address, landline/mobile phone numbers, etc. Of Authority representatives.

(3.2) Duration that the information shall be deemed Confidential Information:

N/A

4. DATA PROCESSING (if applicable)

(4.1) Personal Data to be processed by the Supplier:
In accordance with the Data Protection Protocol.

5. LEASE / LICENSE (if applicable)

(5.1) The Authority is granting the following lease or licence to the Supplier:

[Not Applicable]

<div>Signed for and on behalf of the Supplier</div> <div>DocuSigned by:</div> <div></div>	<div>Signed for and on behalf of the Authority</div> <div>DocuSigned by:</div> <div></div>
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Annex A

Order Specifications

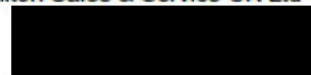
Service Contract Quotation – Q371882A

Hamilton Sales & Service UK Ltd, Unit 1 Forge Mills Park, Station Road, Coleshill, B46 1JH



Public Health England
Colindale / Manchester / Cambridge

Hamilton Sales & Service UK Ltd



Quotation: Q371882A

Date: 12th March 2025

Commencement of contract: 01/04/2025

End of contract: 31/03/2027

Annual prices quoted – held for 2 years (expires 31/03/2027)

Model	Ser No:	Configuration	Current Expiry
STARlet 8/96	298E	8 channels / 96 head / Barcode reader / Chiller	31/03/2025
	Premium Plus Contract	Premium Contract	Core Contract
2 PMV & 2 FV2			
2 PMV & 1 FV2			
2 PMV & 0 FV2			

Model	Ser No:	Configuration	Current Expiry
STAR 8/96 AL	592H	8 Channels / 96 Head / AL / HHS x 2 / UV / Circulator	31/03/2025
	Premium Plus Contract	Premium Contract	Core Contract
2 PMV & 2 FV2			
2 PMV & 1 FV2			
2 PMV & 0 FV2			

Model	Ser No:	Configuration	Current Expiry
STAR 8 ML	401G	8 Channels	31/03/2024
	Premium Plus Contract	Premium Contract	Core Contract
2 PMV & 2 FV2			
2 PMV & 1 FV2			
2 PMV & 0 FV2			

Hamilton Sales & Service UK Ltd
Version Registration 09062021
Service Contract responsible: Catherine Pugh
Technical Support Manager: Niel Statham

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HAMILTON

Service Contract Quotation – Q371882A

Model	Ser No:	Configuration	Current Expiry
STAR 8/96 AL	593H	8 Channels / 96 Head / AL / UV / HHS x 2	31/03/2025
	Premium Plus Contract	Premium Contract	Core Contract
2 PMV & 2 FV2			
2 PMV & 1 FV2			
2 PMV & 0 FV2			

Model	Ser No:	Configuration	Current Expiry
STAR 8/96 AL	600H	8 Channels / 96 head / AL / HHS x 2	31/03/2025
	Premium Plus Contract	Premium Contract	Core Contract
2 PMV & 2 FV2			
2 PMV & 1 FV2			
2 PMV & 0 FV2			

Model	Ser No:	Configuration	Current Expiry
STARlet 8 AL	209G	8 channels / AL	N/A
	Premium Plus Contract	Premium Contract	Core Contract
2 PMV & 2 FV2			
2 PMV & 1 FV2			
2 PMV & 0 FV2			

Coverage

	Premium Plus	Premium	Core
Preventive maintenance visits and Verifications incl. reagents and CORE-O-Rings	✓	✓	✓
Free telephone support for technical service	✓	✓	✓
Prioritized reaction times	✓	✓	✓
Software updates (within a version)	✓	✓	-
Work and travel costs discount for service call-outs	100%	100%	10%
Replacement parts discount for service call-outs	100%	10%	10%
✚ Reaction times in case of device malfunction:			
Call back (hours)	3	3	6
Target reaction time on site after receipt (hours)	24	48	72
Guaranteed reaction time on site after receipt (hours)	48	72	96

Note: The services and reaction times stated do not apply to third party devices.

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