

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	27/3/2025	Order Number	
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FROM

Customer	NHS North of England Commissioning Support Unit (NECS) (Hosted by NHS England)
Customer's Address	John Snow House Durham University Science Park Durham DH1 3YG
Invoice Address	OAR Payables – M265, P O Box 312, Leeds, LS11 1HP
Contact Ref:	

TO

Supplier	Boxxe Ltd
Supplier's Address	3 rd Floor Artemis House Eboracum Way York YO31 7RE
Account Director	

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company	
Parent Company address	
Account Manager	

1. TERM
Commencement Date: 01/04/2025
Expiry Date: 31/03/2026

2. GOODS AND SERVICES REQUIREMENTS
<p>Enterprise Premium Wordpress Solution P2 APM Plan with GES, PO APM DDE</p> <p>WP Engine GCP Premium plan</p> <ul style="list-style-type: none"> - Platform uptime SLA of 99.99% - 24/7365 priority chat & phone support - Unlimited bandwidth - PROD =200GB SSD storage - APM - Global edge security - PO DDE with APM <p>High Performance plans that deliver best in-class site speed, enterprise-grade security, and the fastest digital experience.</p> <p>Self-healing pods that protect against hardware failure. GCP premium-tier networking – the fastest fibre networks.</p> <p>Proprietary evercache technology – wordpress-specific rules designed to move hundreds of millions of hits per day through the system, evercache runs your sites faster with less strain on resources.</p>
<p>(2.2) Premises N/A - Activity can be carried out remotely</p> <p>(2.3) Lease/ Licenses N/A</p>
<p>(2.4) Standards</p> <p>Suppliers of products or services should have the following accreditations or be able to demonstrate that their company operates systems/processes equivalent to such standards. Bidders should supply copies of their accreditation certificates or evidence of their equivalent</p>

operating systems.
<ul style="list-style-type: none"> ISO 27001 Certification – information security management
(2.5) Security Requirements Security Policy N/A Additional Security Requirements N/A Processing personal data under or in connection with this contract NO
(2.6) Exit Plan (where required) N/A
(2.7) Environmental Plan NO

3. SUPPLIER SOLUTION
N/A
(3.2) Account structure including Key Personnel <div style="background-color: black; width: 100px; height: 15px; display: inline-block;"></div> Operational Manager
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods N/A
(3.4) Outline Security Management Plan N/A

N/A


N/A

(4.1) Key Performance Indicators

(4.2) Service Levels

If the level of performance of the Supplier during the Contract Period:

- (i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or
- (ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.

5. PRICE AND PAYMENT
<p>£23,142.60 (Ex VAT)</p> <div><p>Quote - QU0066495 - BOXXE - WP Engine -</p></div>
<p>(5.2) Invoicing and Payment</p> <p>Invoice sent to: OAR Payables – M265, P O Box 312, Leeds, LS11 1HP. NECS expects to be invoiced for 12 months period at a time. Supplier must invoice to match the PO format and value. All invoices should include the supplier specific reference</p>

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES
<p>(6.1) Supplemental requirements</p> <p>N/A</p>

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	<div></div> Chief Financial Officer
Signature	<div></div>
Date	27/3/2025

For and on behalf of the Customer:

Name and Title	[REDACTED], Deputy MD, Business Information Services Director, Chief Digital and Information Officer NECS
Signature	[REDACTED]
Date	28/3/2025