**Technology Services 2 Agreement RM3804**

**Framework Schedule 4 - Annex 1**

**Order Form**

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall provide the Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers ordering Services under the Technology Services 2 Framework Agreement ref. RM3804 in accordance with the provisions of Framework Schedule 5.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3804>

**The Customer must provide a draft Order Form as part of the Further Competition Procedure.**

**Section A**

**General information**

This Order Form is issued in accordance with the provisions of the Technology Services 2 Framework Agreement RM3804.

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| **Customer details** |
| **Customer organisation name**  Ministry of Defence |

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| **Billing address**  Your organisation’s billing address - please ensure you include a postcode  MP1.1 NCHQ, Leach Bldg, Whale Island, HMS EXCELLENT, Portmsouth. Hants. PO2 8BY |

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| **Customer representative name**  The name of your point of contact for this Order  Elizabeth Meatyard |

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| **Customer representative contact details**  Email and telephone contact details for the Customer’s representative  Elizabeth.meatyard-gale100@mod.gov.uk |

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| **Supplier details** |
| **Supplier name**  The Supplier organisation name, as it appears in the Framework Agreement  **Centerprise International Limited** |

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| **Supplier address**  Supplier’s registered address  Click here to enter text. |

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| **Supplier representative name**  The name of the Supplier point of contact for this Order  Click here to enter text. |

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| **Supplier representative contact details**  Email and telephone contact details of the supplier’s representative  **Email:** |

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| **Order reference number or the Supplier’s Catalogue Service Offer Reference Number**  A unique number provided by the supplier at the time of the Further Competition Procedure  Please provide the order reference number, this will be used in management information provided by suppliers to assist CCS with framework management. If a Direct Award, please refer to the Supplier’s Catalogue Service Offer Reference Number  **701440389** |

**Section B**

**Overview of the requirement**

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| **Framework Lot under which this Order is being placed**  *Tick one box below as applicable (unless a cross-Lot Further Competition)* | | **Customer project reference**  *Please provide the customer project reference number.* | |
| 1. TECHNOLOGY STRATEGY & SERVICES DESIGN |  | 701440389 |
| 1. TRANSITION & TRANSFORMATION |  | **Call Off Commencement Date** |
| 1. OPERATIONAL SERVICES |  | *The date on which the Call Off Contract is formed – this should be the date of the last signature on Section E of this Order Form*  **05/02/2021** |
| a: End User Services |  |
| b: Operational Management |  |
| c: Technical Management |  |
| d: Application and Data Management |  |
| 1. PROGRAMMES & LARGE PROJECTS |  |
| 1. OFFICIAL |  |  |
| * + - * 1. SECRET (& above) |  |  |

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| **Call Off Contract Period (Term)**  *A period which does not exceed the maximum durations specified per Lot below:*   |  |  |  |  | | --- | --- | --- | --- | | **Lot** | **Maximum Initial Term – Months (Years)** | **Extension Options – Months (Years)** | **Maximum permissible overall duration – Years (composition)** | | **1** | 24 (2) | - | 2 | | **2** | 36 (3) | - | 3 | | **3** | 60 (5) | - | 5 | | **4** | 60 (5) \* | 12 + 12 = 24 (1 + 1 = 2) | 7 (5+1+1) \* | | | |
| **\*** *There is a minimum 5 year term for this Lot*  **Call Off Initial Period** Months  **6 weeks** | **Call Off Extension Period (Optional)** Months  **NA** | |
| **Minimum Notice Period for exercise of Termination Without Cause**  (Calendar days) *Insert right (see Call Off Clause 30.7)* | | **30 days** |

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| **Additional specific standards or compliance requirements**  *Include any conformance or compliance requirements over and above the Standards (including those listed at paragraph 2.3 of Framework Schedule 2) which the Services must meet.*  *List below if applicable*  **As detailed in Statement of Requirement** |
| **Customer’s ICT and Security Policy**  *Where the Supplier is required to comply with the Customer’s ICT Policy and Security Policy then append to this Order Form as a clearly marked document* |
| **Security Management Plan**  *Where the Supplier is required to provide the Customer with the Security Management Plan then append to this Order Form as a clearly marked document* |

**Section C**

**Customer Core Services Requirements**

Please provide details of all Services required including the locations where the Supplier is required to provide the Services Ordered.

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| **Services**  *List below or append as a clearly marked document to confirm the Services which the Supplier shall provide to the Customer (which could include the Customer’s requirement and the Supplier’s response to the Further Competition Procedure). If a Direct Award, please append the Supplier’s Catalogue Service Offer.*  **As per Statement of Requirement** |

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| **Location/Site(s) for provision of the Services**  **As per Statement of Requirement.** |

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| **Additional Clauses** *(see Annex 3 of Framework Schedule 4)*  *This Annex can be found on the RM3804 CCS webpage. The document is titled RM3804 Alternative and additional t&c’s v4.*  *Those Additional Clauses selected below shall be incorporated into this Call Off Contract* | | | |
| **Applicable Call Off Contract Terms**  **Additional Clauses and Schedules** |  | **Optional Clauses**  *Can be selected to apply to any Order* |  |
| *Tick any applicable boxes below* |  | *Tick any applicable boxes below* |  |
| **A: SERVICES – Mandatory**  **The following clauses will automatically apply where Lot 3 services are provided (this includes Lot 4a & 4b where Lot 3 services are included).**  A3: Staff Transfer  A4: Exit Management |  | C: Call Off Guarantee |  |
| D: Relevant Convictions |  |
| E: Security Requirements |  |
| F: Collaboration Agreement  Where required please complete and append to this Order Form as a clearly marked document (see Call Off Schedule F) |  |
| **A: PROJECTS - Optional** |  |
| A1: Testing |  |
| A2: Key Personnel |  | G: Security Measures |  |
| **B: SERVICES - Optional**  *Only applies to Lots 3 and 4a and 4b* |  |
| B1: Business Continuity and Disaster Recovery |  | H: MOD Additional Clauses |  |
| B2: Continuous Improvement & Benchmarking |  | **Alternative Clauses** |  |
| B3: Supplier Equipment |  | *To replace default English & Welsh Law, Crown Body and FOIA subject base Call Off Clauses* |  |
| B4: Maintenance of the ICT Environment |  | *Tick any applicable boxes below* |  |
| B5: Supplier Request for Increase of the Call Off Contract Charges |  | Scots Law  Or |  |
| B6: Indexation |  | Northern Ireland Law |  |
| B7: Additional Performance Monitoring Requirements |  | Non-Crown Bodies |  |
|  |  | Non-FOIA Public Bodies |  |

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| **Collaboration Agreement** *(see Call Off Schedule F) This Schedule can be found on the RM3804 CCS webpage. The document is titled RM3804 Collaboration agreement call off schedule F v1.* | | | | | | | | | |
| **Organisations required to collaborate** (Collaboration Suppliers)  Click here to enter text. | An executed Collaboration Agreement shall be delivered from the Supplier to the Customer within the stated number of Working Days from the Call Off Commencement Date *insert right*  **OR** | | | | | | | Click here to enter text. | |
| An executed Collaboration Agreement from the Supplier has been provided to the Customer and is attached to this Order Form.  *tick box (right) and append as a clearly marked complete document* | | | | | | |  | |
| |  |  | | --- | --- | | Licensed Software Where Software owned by a party other than the Customer is used in the delivery of the Services list product details under each relevant heading below | | | Supplier Software  NA. | Third Party Software  NA | | | | | | | | | | |
| **Customer Property** *(see Call Off Clause 21)*  Items licensed by the Customer to the Supplier (including any Customer Software, Customer Assets, Customer System, Customer Background IPR and Customer Data)  *List below if applicable*  NA. | | | | | | | | | |
| **Call Off Contract Charges and Payment Profile** *(see Call Off Schedule 2)*  Include Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)  *List below or append as a clearly marked document. If a Direct Award, please append the Price Card attached to the Supplier’s Catalogue Service Offer.*  **£58,482.29 to be paid on completion of work via CP&F/ Exostar.** | | | | | | | | | |
| **Undisputed Sums Limit (£)**  *Insert right (see Call Off Clause 31.1.1)* | | | | | NA. | | | | |
| **Delay Period Limit (calendar days)**  *Insert right (see Call Off Clause 5.4.1(b)(ii))* | | | | | NA. | | | | |
| **Estimated Year 1 Call Off Contract Charges (£)**  For Call Off Contract Periods of over 12 Months | | | | | **£58,482.29** | | | | |
| **Enhanced Insurance Cover**  Where a specific Call Off Contract requires a higher level of insurance cover than the £1m default in Framework Schedule 14 please specify below | | | | | | | | | |
| Third Party Public Liability Insurance (£) | | | | | **£5m** | | | | |
| Professional Indemnity Insurance (£) | | | | | Click here to enter text. | | | | |
| **Transparency Reports** *(see Call Off Schedule 6)*  *If required by the Customer populate the table below to describe the detail (titles are suggested examples)*   |  |  |  |  | | --- | --- | --- | --- | | **Title** | **Content** | **Format** | **Frequency** | | [Performance] |  |  |  | | [Call Off Contract Charges] |  |  |  | | [Key Sub-Contractors] |  |  |  | | [Technical] |  |  |  | | [Performance management] |  |  |  | | | | | | | | | | |
| **Quality Plans** *(see Call Off Clause 7.2)* | | | | | | | | | |
| Time frame for delivery of draft Quality Plans from the Supplier to the Customer – from the Call Off Commencement Date (Working Days)  *Where applicable* *insert right* | | | | | | | NA | | |
| **Implementation Plan** *(see Call Off Clause 5.1.1)* | | | | | | | | | |
| Time frame for delivery of a draft Implementation Plan from the Supplier to the Customer – from the Call Off Commencement Date (Working Days)  *Where applicable* *insert right. If a Direct Award, please append the Implementation Plan attached to the Supplier’s Catalogue Service Offer.* | | | | | | | NA | | |
| **BCDR** *(see Call Off Schedule B1)*  *This can be found on the CCS RM3804 webpage. The document is titled RM3804 Alternative and additional t&c’s v4.*  An executed BCDR Plan from the Supplier is required prior to entry into the Call Off Contract *tick box (right) and append as a clearly marked complete document*  **OR** | | | | | | | | |  |
| Time frame for delivery of a BCDR Plan from the Supplier to the Customer – from the Call Off Commencement Date (Working Days)  *Where applicable* *insert right* | | | | | | | NA | | |
| Disaster Period (calendar days) | | | | | | | NA | | |
| **GDPR** (see Call Off Clause 23.6)  *Where a specific Call Off Contract requires the inclusion of GDPR data processing provisions, please complete and append Call Off Schedule 7 to this order form. This Schedule can be found in the Call Off Contract on the RM3804 CCS webpage*  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Supplier Equipment** *(see Call Off Clause B3)*  *This can be found on the RM3804 CCS webpage. The document is titled RM3804 Alternative and additional t&c’s v4.* | | | | | | | | | |
| X - Service Failures (number)  *Where applicable* *insert right* | | NA. | | Y – Period (Months)  *Where applicable* *insert right* | | NA | | | |
| **Key Personnel & Customer Responsibilities** *(see Call Off Clause A2)*  *List below or append as a clearly marked document to include Key Roles* | | | | | | | | | |
| **Key Personnel**  *List below or append as a clearly marked document to include Key Roles* | | | **Customer Responsibilities**  *List below or append as a clearly marked document* | | | | | | |
| NA | | | NA | | | | | | |
| **Relevant Conviction(s)**  Where applicable the Customer to include details of Conviction(s) it considers relevant to the nature of the Services.  *List below or append as a clearly marked document (see Call Off Clause D where used)*  NA | | | | | | | | | |
| **Appointment as Agent** *(see Call Off Clause 19.5.4)*  *Insert details below or append as a clearly marked document* | | | | | | | | | |
| Specific requirement and its relation to the Services | | | | Other CCS framework agreement(s) to be used | | | | | |
| NA | | | | NA | | | | | |

**Section D**

**Supplier response**

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

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| **Commercially Sensitive information**  Any information that the Supplier considers sensitive for the duration of an awarded Call Off Contract  **NA** |

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| **Total contract value**  Please provide the total contract value (for the Call Off Initial Period) as detailed in your response to the Customer’s statement of requirements. If a Direct Award, please refer to the Price Card as attached to the Supplier’s Catalogue Service Offer.  **£58,482.29** |

**Section E**

**Call Off Contract award**

This Call Off Contract is awarded in accordance with the provisions of the Technology Services 2 Framework Agreement RM3804.

The Supplier shall provide the Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

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| **SIGNATURES** |

**For and on behalf of the Supplier**

|  |  |
| --- | --- |
| Name |  |
| Job role/title |  |
| Signature |  |
| Date |  |

**For and on behalf of the Customer**

|  |  |
| --- | --- |
| Name |  |
| Job role/title |  |
| Signature |  |
| Date |  |