

## Framework Schedule 6 (Order Form Template and Call-Off Schedules)

### Order Form

CALL-OFF REFERENCE: C74342  
THE BUYER: Medicines and Healthcare products Regulatory Agency (MHRA)  
BUYER ADDRESS: 10 South Colonnade, Canary Wharf, London E14 4PU  
THE SUPPLIER: Pheonix Software Limited  
SUPPLIER ADDRESS: Bytes House, Randalls Way, Leatherhead, Surrey, KT22 7TW  
REGISTRATION NUMBER: 02548628  
DUNS NUMBER:  
SID4GOV ID:

### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 16<sup>th</sup> March 2022  
It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

### CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6068
- 3 The following Schedules in equal order of precedence:

- Joint Schedules for RM6068 for C74342
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)
    - Joint Schedule 10 (Rectification Plan)
  - Call-Off Schedules for C74342
    - Call-Off Schedule 7 (Key Supplier Staff) – Not Applicable
    - Call-Off Schedule 9 (Security) Part [A/B/C]
    - Call-Off Schedule 10 (Exit Management) – Not Applicable
    - Call-Off Schedule 14 (Service Levels)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6068

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

## CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

CALL-OFF START DATE:	30 <sup>th</sup> March 2022
CALL-OFF EXPIRY DATE:	29th March 2023
CALL-OFF INITIAL PERIOD:	12 Months
CALL-OFF OPTIONAL EXTENSION	None

## CALL-OFF DELIVERABLES

To provide the following software and support –



quote01254336.pdf



quote01257026.pdf



quote01258430.pdf



quote01259015.pdf

## LOCATION FOR DELIVERY

Either Remotely or at an agreed location agreed by both parties.

## **DATES FOR DELIVERY OF THE DELIVERABLES**

Not Used

## **TESTING OF DELIVERABLES**

Not Used

## **WARRANTY PERIOD**

Not Used

## **MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £117,311.53 Estimated Charges in the first 12 months of the Contract.

See details in Call-Off Schedule 5 (Pricing Details)

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

## **REIMBURSABLE EXPENSES**

None

## **PAYMENT METHOD**

Payment via Bacs. Bank details will be present on all invoices.

## **BUYER'S INVOICE ADDRESS:**

Invoices to be sent to [accounts.payable@mhra.gov.uk](mailto:accounts.payable@mhra.gov.uk) or as advised in writing by MHRA.

Invoices addressed to:

Medicines and Healthcare products Regulatory Agency  
Accounts Payable  
10 South Colonnade, Canary Wharf  
London  
E14 4PU

## **BUYER'S AUTHORISED REPRESENTATIVE**

[REDACTED]  
Senior Service and Commercial Manager

[REDACTED]  
[REDACTED]@mhra.gov.uk

## **BUYER'S ENVIRONMENTAL POLICY**

Not Applicable

## **BUYER'S SECURITY POLICY**

Not Applicable

## **SUPPLIER'S AUTHORISED REPRESENTATIVE**

[REDACTED]  
Account Manager

[REDACTED]r@phoenixs.co.uk

Phoenix Software, Blenheim House, York Road, Pocklington, York, YO42 1NS

## **SUPPLIER'S CONTRACT MANAGER**

██████████

Contract Manager

██████████@phoenixs.co.uk

Phoenix Software, Blenheim House, York Road, Pocklington, York, YO42 1NS

## **PROGRESS REPORT FREQUENCY**

On the first Working Day of each calendar month or as agreed by both parties.

## **PROGRESS MEETING FREQUENCY**

Quarterly on the first Working Day of each quarter or as agreed by both parties

## **KEY STAFF**

Not Applicable

## **KEY SUBCONTRACTOR(S)**

Not Applicable

## **COMMERCIALLY SENSITIVE INFORMATION**

Not Applicable

## **SERVICE CREDITS**

Not Applicable

## **ADDITIONAL INSURANCES**

Not applicable


## **GUARANTEE**

Not applicable

## **SOCIAL VALUE COMMITMENT**

Not applicable

For and on behalf of the Supplier:

Signature: 

Name: 

Role: Sales Director

Date: 

For and on behalf of Buyer:

Signature: 

Name: 

Role: DD

Technology and  
service Operations

Date: 30/03/2022


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Final Audit Report

2022-03-30

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