**Impact Futures Training Limited**

**REDACTED TEXT under FOIA Section 40, Personal Information**.

Attn: **REDACTED TEXT under FOIA Section 40, Personal Information**.

**REDACTED TEXT under FOIA Section 40, Personal Information**.

Date: **19/07/2023**

Contract ref: **CCIT23A46**

Dear **REDACTED TEXT under FOIA Section 40, Personal Information**,

**Award of contract for the supply of Provision of Apprenticeship Training for the Level 3 Customer Service Specialist Apprenticeship Programme**

Further to your submission of a bid for the above Procurement, on behalf of Crown Commercial Service (the “Authority”), I am pleased to inform you that you ranked first in our evaluation and therefore we would like to award the contract to you.

The call-off contract shall commence 18th day of July 2023 and the Expiry Date will be when the Apprenticeships are completed. The total contract value shall be £16,000.00.

This procurement activity was a Rapid Award under Commercial Agreement RM6102 Apprenticeship Training Dynamic Marketplace DPS and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Call-Off Contract/Terms and Conditions (Attachment 5) and forward to the Procurement Lead electronically via the e-Sourcing Suites’ messaging service by 17th of July 2023.

A copy signed on behalf of the Buyer will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours faithfully,

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| Signed for and on behalf of Crown Commercial Service |
| Name: **REDACTED TEXT under FOIA Section 40, Personal Information**.**REDACTED TEXT under FOIA Section 40, Personal Information**. |  |
| Signature: **REDACTED TEXT under FOIA Section 40, Personal Information**. |  |
| Date: 19/07/2023 |  |