

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE:	C95497
THE BUYER:	Medicines and Healthcare Products Regulatory Agency
BUYER ADDRESS	10 South Colonnade, London, E14 4PU
THE SUPPLIER:	Phoenix Software Limited
SUPPLIER ADDRESS:	Bytes House, Randalls Way, Leatherhead, Surrey, KT22 7TW
REGISTRATION NUMBER:	02548628
DUNS NUMBER:	76-348-8178
SID4GOV ID:	763488178

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 20th July 2022.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6068
3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties)
 - Joint Schedule 8 (Guarantee)
 - Joint Schedule 9 (Minimum Standards of Reliability)
 - ~~○ Joint Schedule 10 (Rectification Plan)~~
 - Joint Schedule 11 (Processing Data)
 - Joint Schedule 12 Supply Chain Visibility
 - Call-Off Schedules for Quest Migration suite Call-Off reference
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity & Disaster Recovery) Part A/B
 - Call-Off Schedule 9 (Security) Part A/B/C
 - Call-Off Schedule 10 (Exit Management) Part A/B
 - Call-Off Schedule 11 (Installation Works)

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- Call-Off Schedule 12 (Clustering)
 - Call-Off Schedule 13 (Implementation Plan and Testing)
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off Schedule 16 (Benchmarking)
 - Call-Off Schedule 17 (MOD Terms)
 - Call-Off Schedule 18 (Background Checks)
 - Call-Off Schedule 19 (Scottish Law)
 - Call-Off Schedule 20 (Call-Off Specification)
 - Call-Off Schedule 21 (Northern Ireland Law)
 - Call-Off Schedule 22 (Lease Terms)
 - Call-Off Schedule 23 (Optional Provisions) Part A/B
4. CCS Core Terms (version 3.0.6)
 5. Joint Schedule 5 (Corporate Social Responsibility) RM6068
 6. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

N/A

CALL-OFF START DATE: **30/07/2022**

CALL-OFF EXPIRY DATE: **30/07/2023**

CALL-OFF INITIAL PERIOD: **12 Months**

CALL-OFF OPTIONAL EXTENSION PERIOD **12 Months**

CALL-OFF DELIVERABLES

Quest Migration Suite For AD With Change Auditor For AD Queries Maintenance
Renewal 1 Pack (1-Year) (2,500) Suites *Non-Returnable.

Quantity 1

License will arrive once the PO has been placed with Phoenix.

LOCATION FOR DELIVERY

10 South Colonnade, London, E14 4PU

DATES FOR DELIVERY OF THE DELIVERABLES

30th July 2022

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TESTING OF DELIVERABLES

Option A: None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be minimum warranty period. Minimum is 90 days

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is **100% of contract value**

CALL-OFF CHARGES

Renewal Quote Confirmation

Reference Number	Revision	Date	Currency	Valid Until
QSD-34755-Z5M8V6	2	31/05/2022	GBP	30/06/2022

Bill To
Phoenix Software Ltd (York)
Blenheim House
York Road
Pocklington
YORK
North Yorkshire
YO421NS
UNITED KINGDOM

Ship To
Phoenix Software Ltd (York)
Blenheim House
York Road
Pocklington
YORK
North Yorkshire
YO421NS
UNITED KINGDOM

Requested Delivery	Shipping Method	Contact Name	Owner	Renewal Date
	Electronic	Terri Codling	SSD Renewals 100	30/07/2022

Part No	Description	Quantity	Unit Price	Net Amount
SSD888286-SPEC05042 21448BF	Migration Suite For AD With Change Auditor For AD Queries "Medicines & Healthcare Products Regulatory Agency" [Maintenance Renewal Pack (1-Year) (2,500) Suites "Non-Returnable" Electronic] Quest Software International			£13,482.00

SUB TOTAL	£13,482.00
VAT RATE	0.20
TOTAL TAX	£2,696.40
TOTAL AMOUNT	£16,178.40

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

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REIMBURSABLE EXPENSES

None

PAYMENT METHOD

BACS

BUYER'S INVOICE ADDRESS:

Invoices will be sent to accounts.payable@mhra.gov.uk or
as advised in writing by MHRA.

Invoices addressed to.

Medicines and Healthcare products Regulatory Agency

Accounts Payable

10 South Colonnade, Canary Wharf

London

E14 4PU

BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]

Deputy Director Technology & Service Operations

[REDACTED]@mhra.gov.uk

BUYER'S ENVIRONMENTAL POLICY

Not applicable

BUYER'S SECURITY POLICY

Not applicable

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SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]

Account Manager

[REDACTED] @phoenixs.co.uk

Blenheim House, York Road, Pocklington, York YO42 1NS

SUPPLIER'S CONTRACT MANAGER

[REDACTED]

Contracts Manager

[REDACTED] @phoenixs.co.uk

Blenheim House, York Road, Pocklington, York YO42 1NS

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

KEY STAFF

Not applicable

KEY SUBCONTRACTOR(S)

Not applicable

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE




Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:	Healthcare Team Manager	Role:	DD Tech and Service Ops
Date:	26/07/2022	Date:	28/07/2022

Created: 2022-07-26

By: [Te [REDACTED]g [REDACTED] @phoenixs.co.uk)

"Call Off MHRA Quest" History

Transaction ID: CBJCHBCAABAAm-tawFOIKFemINQxT04NTxp5rYq4S20B

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Agreement completed.



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