

Order Form

Contract for the provision of Coaching Professional (ST0809) Level 5 Apprenticeship call off contract, to South, Central and West Commissioning Support Unit

1975

Framework Reference	1086 Apprenticeships and Associated Training Framework
Contracting Authority/Customer	NHS England on behalf of NHS South Central & West Commissioning Support Unit
Address	Omega House, Southampton Road, Eastleigh, Hampshire, SO50 5PB
Invoice Address	ODF PAYABLES M425 PO BOX 312, LEEDS LS11 1HP
Contact Ref:	Name: [REDACTED] e-mail: [REDACTED] Name: [REDACTED] e-mail: [REDACTED]

TO

Supplier:	The OCM Group Limited
Address:	2 The Old Estate Yard High Street, East Hendred, Wantage, Oxfordshire, England, OX12 8JY Company Number: 03622200
Contact Details	Telephone: +44 (0) 1869 338 989

1. TERM

1.1 Effective Date

1.1.1 This Contract shall commence on: 19 December 2025 for enrolment in early 2026 with a course start date which is anticipated to be February 2026.

1.2 Expiry Date

1.2.1 This Contract shall expire on: 15 Months from Course Start Date anticipated to be by 31 July 2027.

1.2.2 The 3 (three) learners from The Contracting Authority/Customer are on a fast-track programme and Supplier agrees to use reasonable endeavours to expedite delivery but is not obligated to do so unless mutually agreed and with consent from the Contracting Authority/Customer.

2. SERVICES

Service Delivery / Product Requirement

SCW are looking for partner to deliver the Coaching Professional (ST0809) Level 5 Apprenticeship to our employees.

This partner shall deliver the Coaching Professional (ST0809) Level 5 Apprenticeship for 3 (three) learners.

Our requirements are:

- Minimum of 1 intake possible
- Flexible delivery, enabling our geographical area to be covered.
- Facilitated training via MS Teams or Zoom which is interactive and engaging
- Ability for the entirety of the course to be accessible to our learner and our systems. This must be browser based, as we cannot download any Proctor software. If any proctor software is required, there must be the ability to provide the infrastructure to support this e.g. computers at a range of UK locations at no cost to SCW or learner
- Ofsted rating of Good or outstanding as an apprenticeship provider that is achieving high success rates of 70% or above and learner satisfaction survey of above 80%
- Provider that has NHS or Public Sector experience
- Ability to provide SCW monthly reports on our learner and at least quarterly

reports with the Apprenticeship & Graduate Manager at SCW

- Provide an opportunity for training/awareness for SCW colleagues involved in supporting the apprentice. For instance mentor training, awareness of the qualification and the requirement
- Delivery of functional skills if required through facilitated training and the ability to offer individual support
- Opportunities for the learner to build their networking and offer a range of extra activities to support their development in becoming highly skilled and leaders.
- Enrolment to commence from December 2025 with earliest course start date January 2026
- Remote Learning

Outcomes

We are looking for a provider that will provide the best possible service to enable our learner to have the best chance of success.

For learners with additional learning needs, we expect support requirements to be in place ahead of them commencing on the programme and for clarity of how learners with additional learning/health needs will be fully supported to achieve.

Monitoring and Reporting

We expect the following:

- Apprentice to have regular reviews, every 6 – 8 weeks either in person or through MS Teams or Zoom
- 12 weeks reviews with manager, apprentice and skills coach
- Monthly reports for all our learners sent to our Graduate and Apprenticeship Manager
- Quarterly reviews to be arranged to discuss all our learners. This will include our Apprenticeship and Graduate Manager
- Any at risk learners to be flagged to the apprenticeship team at SCW in a timely manner and action plan meeting to be arranged within 7 days of a learner being deemed at risk.

Service Level Agreement (SLA)

- Dedicated Account Manager to provide our reporting as requested above.
- At least 3 points in the year whereby learners can enrol onto the apprenticeship programme.
- Adherence to our reporting requirements
- Reviews with learners every 6 – 8 weeks
- End point assessment resit free of charge
- Replies to any learner, manager or apprenticeship team emails within a 48-hour period.
- Dedicated support to any learners at risk and action plans to be developed within

Invoicing Arrangements	NA via levy which SCW will raise a cohort
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SIGNATORY PAGE:

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide to the Customer the Services specified in this Order Form (together with where completed and applicable, the mini-competition order (additional requirements) set out in this Order Form) incorporating the rights and obligations in the Terms and Conditions set out in the Framework Agreement entered into by the Supplier and YPO.

For and on behalf of the Supplier:

Name and Title	██████████, Director of Apprenticeships
Signature	████████████████████
Date	22/12/2025

For and on behalf of the Customer:

Name and Title	████████████████
Signature	████████████████
Date	5/1/2026