**Lymphoedema Service for East Berkshire CCG**

NHS South, Central and West COMMISSIONING SUPPORT UNIT

Open early engagement - This means that a procurement idea is currently active; it is in the early stage of development and judging interest from potential suppliers.

**Contract summary**

Industry - Healthcare

Location of contract – East of Berkshire (Ascot, Bracknell, Maidenhead, Slough & Windsor)

Published date: 8/05/2019

**Description**

The following is a PIN notice only and is being placed to alert providers to a potential future procurement exercise for a Lymphoedema Service. Any values and timescales stated within this PIN notice are for guideline purposes only and should not be taken as a guarantee.

East Berkshire Clinical Commissioning Group (“the CCG”) is considering their options for commissioning a lymphoedema service for all adults aged 18 or over who are registered with a GP in East Berkshire. Patients would be eligible for the service based on having primary or secondary lymphoedema and this is regardless of diagnosis (i.e., cancer and non-cancer patients; palliative and non-palliative).

The aim is to provide a comprehensive service for adults with lymphoedema involving assessment, intervention, evaluation, advice and support. This will be in line with national and local best practice guidance, and local population requirements. The vision for people with lymphoedema in the East Berkshire CCG area is to receive high quality, effective services which are delivered closer to home and are easily accessed. The service will operate with short waiting times and high responsiveness to the needs of local communities. The service will be free at the point of access.

The Lymphoedema Service will consist of:

* Primary and secondary care referrals into the service.
* Provision of outreach clinic(s) and some evening sessions offered to increase accessibility.
* Specialist holistic assessment to include physical, psychological, spiritual and cultural needs looking at severity of oedema, skin condition, pain, vascular, nutritional and mobility.
* Provision of a personalised care plan with patient-led goals provided within a coordinated package of care.
* Appropriate suite of interventions are offered; including (but not limited to); skin care, exercise, simple lymphatic drainage (SLD), manual lymphatic drainage (MLD), Doppler assessment compression therapy, multilayer lymphoedema bandaging, Kinesio-tape.
* Provision of compression garments for people with lymphedema following agreed protocols.
* Information on and signposting to any relevant community/social support services.
* Follow-up appointments to assess and evaluate whether needs have been met.
* Provide patients and carers with information to support rationale for treatment
* Provide specialist advice and education to support patients to self-manage.
* Promotes early intervention, limits disease progression and reduces the need for time-consuming intensive therapy.
* Improved quality of life for patients with lymphoedema.
* Reduce the risk of infection/cellulitis and preventable hospital admissions.
* Restore maximal functionality.
* Improve limb size and shape and provide long term control of limb volume.
* Drive innovation through service improvement via
  + Utilisation of available national and local data/guidance, and,
  + The collection and analysis of regular and appropriate service user feedback.
* Work with the CCG on appropriate KPIs and strive to meet (and exceed where possible) these agreed performance targets.
* Ensuring appropriate data collection methods to submit quarterly reports to the CCG as per the information and quality schedules.
* Form/maintain good positive links to other associated services/providers to allow the provision of multi-agency health and social care.
* Palliative patients must be referred into a specialist palliative care service when needed.
* Work alongside referrers to ensure timely and appropriate referrals; this may include training and support for referrers, and may include supporting referrers with patients who do not meet the referral criteria.
* CQC registration
* Have appropriate governance and policies

Approximate current caseload: 420 (this is expected to rise)

Approximate current number of monthly appointments: 130

Current contract value: £180,000 p.a.

Should you wish to express interest, please indicate where your organisation is currently situated and/or where your organisation would intend to provide the service from.

If you would be interested in providing the service, please send an email to Mark Stanbrook, Lead Senior Procurement Manager at [mstanbrook@nhs.net](mailto:mstanbrook@nhs.net) including the above requested information and further details will be sent accordingly. The closing date for expressing interest will be 5pm on 7th June 2019.