

Defence Medical Information Services CORTISONE Programme - Online Discovery Event for Primary Dental Care Systems, 2 - 3 October 2023

Date: 2 - 3 October 2023 (suppliers are invited to attend either of these two dates)

Time: To be agreed with attendees

Venue: This is an online event using Microsoft Teams

Following on from the Request for Information on Primary Dental Care services in March 2023, Defence Medical Information Services' (MedIS) Programme CORTISONE invites suppliers to present information and demonstrate products covering enterprise-level Primary Dental Care capabilities to relevant technical and clinical representatives from the CORTISONE Programme.

This Discovery event is intended to inform, validate and refine the CORTISONE Primary Dental Care requirements.

The event will be held over two days, 2 - 3 October 2023. Suppliers will be allocated an agreed timeslot on one of those days of approximately 105 minutes (depending on numbers), including a Q&A session. We will consider preferences for which day, but allocations will be subject to availability.

The Primary Dental Care demonstrations **must include** (but are not limited to) the following capabilities:

- System configurability (both at national and local practice levels), including any ability to create custom clinical coding sets
- Integration with clinical codes – e.g., SNODENT, etc.
- Patient Dental Record management
- Patient Registration
- Auditing
- Searching and reporting
- Configurable treatment planning and clinical charting
- Customisable and codable data entry forms and templates
- Integration with existing imaging/ radiography applications or native compatible solution

- Population health management and reporting
- Appointment scheduling
- Document management (e.g., correspondence, reports, scans, 2D/3D images, x-rays) and Enterprise Content Management system integration.

Suppliers are also invited to talk about the following capabilities:

- Internal and external referral management
- Prescription management
- Task management
- Internal communication between users
- Patient portal
- Remote consultation integration
- Stock management
- Patient communication
- Integration with external NHS/ Dental portals.

Suppliers will be selected to present their products if they can meet the following non-functional requirements:

- Enterprise-level solution, covering multiple practices, practice groups and national level working
- Cloud-based with the ability to be deployable on MOD's own cloud (MODCloud – which utilises AWS and Azure)
- Ability to integrate with the existing CORTISONE ecosystem of medical information services via API(s), such as:
 - Integrated Electronic Health Record (IEHR)
 - Enterprise Master Patient Index (EMPI)
 - Imaging (e.g., Gendex, VixWin)
 - Patient Registration
 - Enterprise Content Management
 - Identity and Access Management
 - Enterprise Reporting/Analytics.
- Some ability to function with no/limited connectivity for extended periods (for use in deployed/remote environments) or an alternative viable solution.

Suppliers able to demonstrate potentially suitable products are invited to request a place on either 2 - 3 October by sending an email stating the products you are intending to demonstrate to:

Kate Lailey at **UKStratComDD-CIS-ASD-MISEngage@mod.gov.uk**

no later than **10:00 on 29 August 2023**. Further information will be supplied to confirmed attendees.

Responding to this announcement is voluntary and does not start the official procurement process for the CORTISONE requirement. Participation in the Discovery event does not guarantee, or jeopardise, your inclusion in a future procurement exercise. It should be noted that all information released in relation to the Discovery event is released subject to contract (without commitment), is subject to change and may not form part of any future procurement process.

No down-selection will take place as a consequence of any responses or interactions relating to the Discovery event. Additionally, no information provided in response to this announcement or in relation to the Discovery event will be used in any way for the purpose of evaluating suppliers or their products in any future procurement process.

What is Programme CORTISONE?

Programme CORTISONE is a suite of digital medical/healthcare services and products delivered to Defence Medical Services (DMS) by the MedIS delivery team.

The aim of Programme CORTISONE is to deliver an integrated ecosystem of medical information services to DMS. Its vision is to deliver ‘a sustainable, integrated, cohesive and enduring information capability that will fully and effectively support the delivery of evidence-based medical and dental health and healthcare outputs, to achieve the aim of the Defence Medical Services (DMS). The primary role of DMS is to Promote, Protect and Restore the health of the UK armed forces to ensure that they are ready and medically fit to go wherever they are required in the UK and throughout the world.

Programme CORTISONE, a multi-million-pound programme, with global reach and operations equivalent in size to an Integrated Care System, is procuring a full suite of healthcare software from multiple healthcare product/service suppliers, together with development, delivery and support services. Elements of the ecosystem are re-competed on a regular basis to ensure the best solutions are being delivered to users, providing an ongoing opportunity for market players to be involved with the ecosystem on a long-term basis.

CORTISONE is also looking to the future and will exploit innovation to align with NHS strategy, virtualise healthcare and integrate with services across the healthcare sector.

DMS's Defence Primary Healthcare (DPHC), headquartered at DMS Whittington, Staffordshire, is made up of four services: Royal Navy, Army, Air Force and Civil Service. It provides primary healthcare, dentistry, rehabilitation, mental healthcare and occupational health, both in the UK and overseas, to service personnel and, where appropriate, their dependants. DPHC's dentistry service employs over 700 trained dentists, therapists, hygienists, technicians and dental nurses.

DPHC has 101 dental centres across six regions in the UK serving a mobile population of approximately 142,000 regular service personnel (not including reservists and other eligible personnel). There are a further 11 fixed overseas centres (treated as a single region), some of which have poorer internet connectivity. There will also be dental

facilities on deployed operations (including training exercises) which will have limited or no connectivity for possibly long periods of time.

MOD CORTISONE has entered the market engagement phase for an enterprise-level Primary Dental Care solution to integrate with its existing medical information services ecosystem and is now looking for suppliers to engage with the Programme to demonstrate their Primary Dental Care capabilities. The Programme intends to hold a subsequent procurement exercise for Primary Dental Care products and services once the market engagement phase is complete.

The Digital Healthcare Supplier Portal

The Defence Digital Healthcare Supplier Portal (DHSP) is an online workspace that enables Medical Information Services (MedIS), including the CORTISONE Programme, to share information with suppliers of relevant products and services in pre-procurement market engagement. This may include draft Statements of Requirements for different products and services that CORTISONE intends to procure as well as design artefacts that provide useful technical details for suppliers interested in the Programme. The portal also provides background information about the context and status of CORTISONE.

Significant additions to the content published on the Digital Healthcare Supplier Portal will be announced on the Defence Sourcing Portal first.

New suppliers are invited to request access to the Digital Healthcare Supplier Portal by nominating **up to two** representatives from their company to be granted membership.

The representatives should provide the following information to

UKStratComDD-CIS-ASD-MISEngage@mod.gov.uk :

- Full name of company
- Full name(s) of representative(s)
- Role(s) of the representative(s) within the company
- Company email address(es) of representative(s). This email will be associated with their membership of the portal.

Any queries about the Digital Healthcare Supplier Portal should be directed to UKStratComDD-CIS-ASD-MISEngage@mod.gov.uk .