

# RM3808 Direct Award Order Form

**CALL-OFF REFERENCE:** RM3808 - Lot 1 - CAE Technology Services - 23072021

**THE BUYER:** Medicines and Healthcare Products Regulatory Agency

**BUYER ADDRESS:** 10 South Colonnade, Canary Wharf, London E14 4PU

**SUPPLIER REFERENCE** WAN -177290-2021

**THE SUPPLIER:** CAE Technology Services Limited

**SUPPLIER ADDRESS:** CAE House, Colonial Way, Watford, Hertfordshire, WD24 4PT

**REGISTRATION NUMBER:** 02685146

**DUNS NUMBER:** 77-108-2625

**SID4GOV ID:** Not applicable

## APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 08/09/2021. It's issued under the Framework Contract with the reference number RM3808 for the provision of Network Services.

## CALL-OFF LOT(S):

1

## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM3808
3. The following Schedules in equal order of precedence:

Joint Schedules for framework reference number RM3808:

- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)

- Joint Schedule 4 (Commercially Sensitive Information)
  - Joint Schedule 6 (Key Subcontractors)
  - Joint Schedule 7 (Financial Difficulties)
  - Joint Schedule 10 (Rectification Plan)
  - Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM3808 - Lot 1 - CAE Technology Services -23072021
    - Call-Off Schedule 1 (Transparency Reports)
    - Call-Off Schedule 2 (Staff Transfer)
    - Call-Off Schedule 6 (ICT Services)
    - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
    - Call-Off Schedule 9 (Security)
    - Call-Off Schedule 11 (Installation Works)
    - Call-Off Schedule 12 (Clustering)
    - Call-Off Schedule 14 (Service Levels)
4. CCS Core Terms (version 3.0.5)
  5. Joint Schedule 5 (Corporate Social Responsibility)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

#### **CALL-OFF SPECIAL TERMS**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

#### **CALL-OFF START DATE**

01/10/2021

#### **CALL-OFF EXPIRY DATE**

30/09/2024

#### **CALL-OFF INITIAL PERIOD**

3 years

#### **CALL-OFF OPTIONAL EXTENSION PERIOD**

Maximum extension of 2 additional years (1 year + 1 year)

#### **MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION**

Not applicable

#### **CATALOGUE SERVICE OFFER REFERENCE**

Not applicable

## CALL-OFF DELIVERABLES

### Service Definition for Internet, MPLS and Microsoft Azure Cloud Connect Exchange

#### 1. MPLS, Internet and Microsoft Azure Cloud Connect Exchange

[REDACTED]

#### 2. A) Customer Premises Equipment (CPE)

[REDACTED]

#### 3. B) Cloud Connect (Exchange) Service Demarcation Point (SDP)

[REDACTED]

#### 4. Target Service Commencement Date

A) Circuits – up to 90-120 Working Days

B) Cloud Connect Exchange – 10 Working Days (dependant on WAN connectivity)

C) Internet – 10 Working Days (dependant on WAN connectivity)

#### 5. Service Availability

WAN - [REDACTED]

Cloud Connect Exchange - [REDACTED]

## MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £179,094.89.

## CALL-OFF CHARGES

Year 1 charge is £179,094.89, contain changes for the circuits of [REDACTED]7 and one-off Installation costs of [REDACTED]

Annual recurring changes for year 2 and 3 for the circuits would be £107,786.67 per annum.

	Service Details	One-Off Charges	Price Per Annum
<b>For locations in postcodes E14 4PU, EN6 3QG, TW4 6ER, B37 7YN, EN6 3LH</b>	(Managed Routers incl. SFP's (1x) MPLS Services Connectivity (Active/Passive) (1x) Internet Services Connectivity (Active/Passive) (1x) Service Bandwidth as per proposal	[REDACTED]	[REDACTED]
<b>Non-Site</b>	[REDACTED] Microsoft Azure Cloud Connect Exchange 10Gbps	[REDACTED]	[REDACTED]
<b>Professional Services</b>	Core Configuration, CE/PE Configuration, Implementation & Testing	[REDACTED]	[REDACTED]
<b>Professional Services</b>	[REDACTED] x Senior Consultant (Banked Days) [REDACTED] per Day	[REDACTED]	
	<b>Sub-Total</b>	<b>£71,308.22</b>	<b>£107,786.67</b>
	<b>Three-year value: (£)</b>	<b>£394,398.22</b>	

### Pricing Caveats

- ✓ Prices based on 12-month term, with an option to extend for 1 year @ £107,786.67
- ✓ Exclusive of VAT.
- ✓ Pricing valid for the period of the Service Offer only.
- ✓ Pricing valid for the stated geographical locations only.
- ✓ Pricing is based on RM3808 Call-Off Terms and Conditions
- ✓ [REDACTED] Senior Consultant Days Banked for call-off
- ✓ On-site installation
- ✓ [REDACTED] circuits are on [REDACTED] bearers
- ✓ Includes Juniper managed routers

- ✓ 3 days Consultancy Services to design & document (VPLS to MPLS migration)

#### Professional Services Rate Card

Role	In Business Hours (Mon to Fri, 9am to 5.30pm)	OOH (Mon to Fri, 5.30pm to 9am & Saturdays)
Delivery Engineer	██████	██████
Engineer	██████0	██████
Senior Engineer	██████	██████
Consultant	██████	██████
Senior Consultant	██████	██████
Enterprise Architect	██████	██████
Project Coordinator	██████	██████
Project Manager	██████	██████

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4 and 5 in Framework Schedule 3 (Framework Prices).

The Charges will not be impacted by any change to the Framework Prices.

#### REIMBURSABLE EXPENSES

Not recoverable

#### PAYMENT METHOD

Payment via Bacs. Bank details will be present on all invoices.

#### BUYER'S INVOICE ADDRESS

Invoices to be sent to [accounts.payable@mhra.gov.uk](mailto:accounts.payable@mhra.gov.uk) or as advised in writing by MHRA.

Invoices addressed to:

**Medicines and Healthcare products Regulatory Agency**

Accounts Payable

10 South Colonnade, Canary Wharf

London

E14 4PU.

#### BUYER'S AUTHORISED REPRESENTATIVE

Direct Award Call-Off Order Form

V1.0 12082019

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**BUYER'S ENVIRONMENTAL POLICY**

Not applicable

**ADDITIONAL INSURANCES**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

**GUARANTEE**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

**SOCIAL VALUE COMMITMENT**

Not applicable

**STAFF TRANSFER**

The following parts of Call-Off Schedule 2 (Staff Transfer) shall apply:

Part C (No Staff Transfer On Start Date)

Part E (Staff Transfer on Exit) will apply to every Contract.

**QUALITY PLAN**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

**MAINTENANCE OF ICT ENVIRONMENT**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

**BUSINESS CONTINUITY AND DISASTER RECOVERY**

In accordance with Call-Off Schedule 8 (Business Continuity and Disaster Recovery) Part A, the Supplier's BCDR Plan at Annex 1 will apply.

**SECURITY REQUIREMENTS**

In accordance with Call-Off Schedule 9, Part A (Short Form Security Requirements) to apply

**BUYER'S SECURITY POLICY**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

**INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)**

Not Applicable

[REDACTED]  
[REDACTED]

**CLUSTERING**

Not Applicable

**SERVICE LEVELS AND SERVICE CREDITS**

Not applicable

**SUPPLIER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

Senior Account Manager

[REDACTED]

[REDACTED]

**SUPPLIER'S CONTRACT MANAGER**

[REDACTED]

Senior Account Manager

[REDACTED]@caeuk.com

[REDACTED]

**PROGRESS REPORT FREQUENCY**

Not Applicable

**PROGRESS MEETING FREQUENCY**

Not Applicable

**OPERATIONAL BOARD**

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

**KEY STAFF**

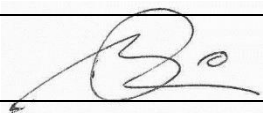


Not Applicable

**KEY SUBCONTRACTOR(S)**

Not Applicable

**COMMERCIALLY SENSITIVE INFORMATION**

Pricing detail under the Call-Off Charges section.

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	Chief Technology Officer
Date:		Date:	23/09/2021