**Industrial Dwellings Society**

**Contract for:**

**Internal Works Programme – Kitchens & Bathrooms**

**Replacement**

**Ref: IDS 001 Date: July 2023**

**Contract Administrator: Alvin Sum**

Technical Question Responses

Document 12

A picture containing font, screenshot, graphics, text

Description automatically generated

1st Floor, Anna House,

214-218 High Street

London, N15 4NP

**Technical Question Responses**

|  |  |  |
| --- | --- | --- |
|  |  | **Weighting** |
| 1 | **Mobilisation**  Taking into account the requirements for this contract, bidders are required to detail their approach working in collaboration with IDS to develop and deliver the contract. Your response should specifically include:   * Your approach and methodology for establishing effective programmes in year 1 and any subsequent years. * How you will establish works for each estate and the attached property list? * How you will work to maximise collaboration with IDS to provide added value to the contract?   **(Maximum 1500 words for Q1 – approx. 2 pages of A4)** | 35 |
|  | **Question 1 Response** |  |
| 2 | **Delivery**  To ensure a fully collaborative relationship with contractors we anticipate a focus on direct workforce for delivery of this contract.   * Please provide details of your proposed management structure, including identifying those team members who will oversee mobilisation and those who will be responsible for delivery stages of the project. * Provide a breakdown of your direct workforce to Subcontractor split for delivering this project. * Where necessary, please provide you approach to managing subcontractors.   **(Maximum1500 words for Q2 – approx. 2 pages of A4)** | 35 |
|  | **Question 2 Response** |  |
| 3 | **Resident Liaison**  Please detail your approach to liaising with residents before, during and after works. Your response should include:   * Resources provided to support residents. * How you will communicate with residents * How you will tailor services to meet individual resident’s needs (e.g. elderly, disabled, non-English speaking, etc.)   **(Maximum 1000 words for Q3 – approx. 1.5 pages of A4)** | 15 |
|  | **Question 3 Response** |  |
| 4 | **Social Value**  IDS are committed to delivering opportunities for our residents in line with the recommendations of the Public Services (Social Value) Act 2012.  Please detail your proposed social value offers for this contract.  Your response should include:   * Person responsible for ensuring Social Value Commitments are delivered. * Approach to delivering each proposed measure. * How you will report on Social Value delivered on the contract.   **(Maximum 1000 words for Q4 – approx. 1.5 pages of A4)** | 15 |
|  | **Question 4 Response** |  |
|  | Total | 100 |
| 5 | The tenderer is required to clearly state that the performance management regime covered within the Key Performance Indictor document is entirely accepted | Pass/Fail |