Tender clarification questions – (BBO MIS)

**Question 1**

Can you provide some details of the existing system that data will be migrated from? If it is a proprietary system, the name and database engine (eg SQL) would be fine. Also, how will you provide the data e.g., csv format, and roughly how many tables / worksheets will be included?

**Answer 1 \***

We currently use an of the shelf web-based system which has been configured to meet our individual requirements. All data in transit and at rest is encrypted. The hosting servers are configured to only use compliant cypher suites and only enable TLS. Traffic from SQL to the webserver is also encrypted. Data will be provided in a CSV format. The current system has 6 main dashboards with up to 30 sub sectors and the ability to run unlimited reports in any format.

**Question 2**

How many user licences (coaches, administrators and managers) will be required for the new system?

**Answer 2\***

There will be up to 50 non-consecutive users

**Question 3**

How many providers will use the new system?

**Answer 3\***

There will be up to 10 organisations using the system

**Question 4**

Further to the invitation to tender, would it be possible to understand how many users are required to access the system? This will allow us to provide accurate pricing based on your requirements.

**Answer 4\***

There will be up to 50 non-consecutive users

**Question 5**

Has The Community Housing Group had exposure of Power Platform before?

**Answer 5\***

We have some experience and have team members with knowledgeable skills of the platform however we would not have the resources to be able to enhance a system, we would want the proposal to be off the shelf.

*\*Questions are answered to the best of our knowledge and ability.*