

## HMRC and Supplier Query Categories

<b>DCA/MSP Query Categories</b>
Debtor claims to have made part payment
Debtor claims paid in full after the assignment date
Date of Birth
Third Party Authorisation
Complaint
Death or Serious Injury Referral
Vulnerable Debtor
Universal Credit HHBD
Payment Reversal
Unidentified Payment Allocation Request
Request for Information
Incorrectly Allocated Payment - HMRC Account
Incorrectly Allocated Payment - Non HMRC account
Breathing Space

<b>HMRC Query Categories</b>
Breathing Space
Complaint
Subject Access Request
Unidentified Payment Allocation Request
Universal Credit HHBD
Urgent