

One off training and speaking event agreement

29th Jan 2025

This agreement is made between NHSBSA (Organiser) and The Service Org Group Ltd on behalf of [REDACTED] (Speaker). Speaker agrees to provide training over two sessions arranged by the Organiser as follows:

Event date and locations

Details in proposal dated 21st January 2025 with reference: [REDACTED]

Session 1: Defining Services and Measuring Success 2 hour Masterclass

Date: Weds 19th March 2025

Location: Online (MS Teams or Zoom to be agreed in advance)

Details: [REDACTED]

Session 2: In-house 3 hour workshop on putting measurement approaches into practice

Date: Weds 26th March 2025

Location: Online (MS Teams or Zoom to be agreed in advance)

Details: [REDACTED]

Other details

Rights and intellectual property

All material presented or shared by [REDACTED] and The Service Org Group remains the intellectual property of us or the respective rights-holders as stated. We grant the right to use and distribute these materials internally for training purposes, but not to distribute externally nor resell these materials nor charge a fee to access them.

Payment terms

Cancellation or postponement

The Speaker and Organiser mutually agree that all parties shall be released from any and all liability or damages if Organiser or Speaker are unable to fulfill the terms of this agreement due to illness or physical disability of the speaker, acts or regulations of public

authorities, labour difficulties, civil unrest, strike, epidemic, flood, fire, interruption or delay of transportation, or any other cause beyond the control of the parties.

In the event that the organiser requests to reschedule the event both parties will work to find a mutually acceptable alternative date. If no mutually acceptable alternate date can be found, the engagement will be considered cancelled by mutual agreement, and no payment will be due, other than reimbursement to Speaker of any non refundable expenses incurred.

If the event needs to be cancelled, Organiser will promptly notify the speaker of the need for cancellation and will reimburse any costs already incurred by the Speaker. Additionally, once event dates have been agreed:

- [Redacted]
- [Redacted]
- [Redacted]

Recording and photography of sessions

Speaker grants Organiser the right to create a video recording of the taught part of training and interactive presentations for use by participants of the training in session 1. Organiser may not distribute these externally nor resell these recordings, nor charge a fee to access these recordings.

In witness whereof, the parties have signed this agreement

The Service Org Group

Organiser

Signature [Redacted]

Signature [Redacted]

Name [Redacted]

Name [Redacted]

Title [Redacted]

Title [Redacted]

Date [Redacted]

Date [Redacted]