



## Call-Off Contract

**Framework Number: ITC11445 – Reseller and Associated Services**  
**Request Form Number: ITC11445/234 ICT12439**

**THIS CALL-OFF CONTRACT is made Friday 26 August 2016**

### **BETWEEN:**

- (1) Transport for London (“**the Authority**”); and
- (2) **Computacenter Ltd (the “Service Provider”)** registered in England and Wales with registration number **1584718** and whose registered office is at: **Hatfield Business Park, Hatfield Avenue, Hatfield, Hertfordshire, AL10 9TW.**

### **RECITALS:**

A. The Contracting Body and the Service Provider have entered into an agreement dated August 2014 which sets out the framework for the Service Provider to provide certain Deliverables to the Contracting Body or the Contracting Body (“**the Framework Agreement**”).

B. The Contracting Body wishes the Service Provider to provide the specific Deliverables described in this Call-Off Contract pursuant to the terms of the Framework Agreement and this Call-Off Contract and the Service Provider has agreed to provide such Deliverables on those terms and conditions set out in the Call-Off Contract.

### **THE PARTIES AGREE THAT:**

#### **1. CALL-OFF CONTRACT**

1.1 The terms and conditions of the Framework Agreement shall be incorporated into this Call-Off Contract.

1.2 In this Call-Off Contract the words and expressions defined in the Framework Agreement shall, except where inconsistent with the context requires otherwise, have the meanings given in the Framework Agreement. In this Call-Off Contract references to Attachments are, unless otherwise provided, references to attachments of this Call-Off Contract.

#### **2. DELIVERABLES**



2.1 The Deliverables to be supplied by the Service Provider pursuant to this Call-Off Contract are set out in Attachment 1.

2.2 The Service Provider acknowledges that it has been supplied with sufficient information about this Call-Off Contract and the Deliverables to be provided and that it has made all appropriate and necessary enquiries to enable it to provide the Deliverables under this Call-Off Contract. The Service Provider shall neither be entitled to any additional payment nor excused from any obligation or liability under this Call-Off Contract or the Framework Agreement due to any misinterpretation or misunderstanding by the Service Provider of any fact relating to the Deliverables to be provided. The Service Provider shall promptly bring to the attention of the Call-Off Co-ordinator and Commercial Manager any matter that is not adequately specified or defined in the Call-Off Contract or any other relevant document.

2.3 The timetable for any Deliverables to be provided by the Service Provider and the corresponding Milestones (if any) and Key Milestone Dates (if any) and Implementation Plan (if any) are set out in Attachment 1. The Service Provider must provide the Deliverables in respect of this Call-Off Contract in accordance with such timings and the Service Provider must pay liquidated damages in accordance with the Framework Agreement of such an amount as may be specified in Attachment 1. The Service Provider shall be liable for the ongoing costs of providing Deliverables in order to meet a Milestone and Key Milestone Dates. [Time shall be of the essence in relation to the Key Milestone Dates] where stated in the Implementation Plan.]

2.4 The Service Provider acknowledges and agrees that as at the commencement date of this Call-Off Contract it does not have an interest in any matter where there is or is reasonably likely to be a conflict of interest with the Deliverables provided to the Contracting Body under this Call-Off Contract.

### **3. CALL-OFF TERM**

This Call-Off Contract commences on the date of this Call-Off Contract or such other date as may be specified in Attachment 1 and subject to the provisions of the Framework Agreement, shall continue in force for the Call-Off Term stated in Attachment 1 unless terminated earlier in whole or in part in accordance with the Framework Agreement.

### **4. CHARGES**

Attachment 2 specifies the Charges payable in respect of the Services provided under this Call-Off Contract. The Charges shall not increase during the duration of this Call-Off Contract unless varied in accordance with the Framework Agreement. The Service Provider shall submit invoices in accordance with the Framework Agreement and the Charges shall be paid in accordance with this Call-Off Contract.



## 5. CALL-OFF CO-ORDINATOR /COMMERCIAL MANAGER AND KEY PERSONNEL

The Contracting Body's Call-Off Co-ordinator in respect of this Call-Off Contract is named in Attachment 1 and the Service Provider's Key Personnel in respect of this Call-Off Contract are named in Attachment 2.

This Call-Off Contract has been signed by duly authorised representatives of each of the Parties.

### SIGNED

For and on behalf of Computacenter Ltd

Signature:

A large black rectangular redaction box covering the signature of the representative from Computacenter Ltd.

Name:

A black rectangular redaction box covering the name of the representative from Computacenter Ltd.

Title:

A black rectangular redaction box covering the title of the representative from Computacenter Ltd.

Date:

26/08/16

### SIGNED

For and on behalf of Transport for London

Signature:

A black rectangular redaction box covering the signature of the representative from Transport for London.

Name:

A black rectangular redaction box covering the name of the representative from Transport for London.

Title:

A black rectangular redaction box covering the title of the representative from Transport for London.

Date:

26/08/2016

## Attachment 1

### Deliverables to be provided and associated information

#### 1. Deliverables

Oracle Servers that are required for the Oyster Online Project.

#### 2. Timetable

Commencement date: Friday 26 August 2016

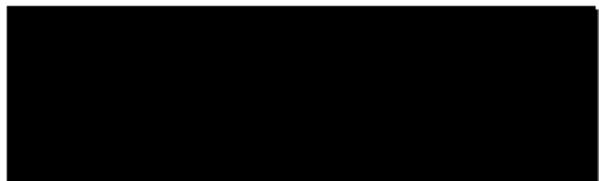
Call-Off Term: Friday 26 August 2016 to Wednesday 25 August 2021

#### 3. Authority Call-Off Co-ordinator

Commercial ICT  
Contract Manager  
100 Petty France, 3rd Floor, Room 391/392, 55 Broadway, SW1H 0BD

Key POC:  
Licence Management  
Pier Walk  
14 Pier Walk  
London, England SE10 0ES  
United Kingdom  
TFLLicenceManagement@tfl.gov.uk

**2. Key Personnel (If applicable)**



Computacenter (UK) Ltd  
Enabling Users  
Computacenter House,  
93-101 Blackfriars Road

**3. Proposed sub-contractors (if any)**

N/A