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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
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|  | **ROUTE: R68** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number R68 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Twickenham Garage (TF)

The Old Tram Garage

Stanley Road

Twickenham

TW2 5NP

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE R68: Kew Retail Park, Bessant Drive - Hampton Court Station**

**Date of Structural Change:** 22 June 2024

**Date of Service Change:** 22 June 2024.

**Reason for Issue:** New Contract

**STREETS TRAVERSED**

**Towards Hampton Court Station:** Bessant Drive, Kew Meadow Path, Mortlake Road, Lower Richmond Road, Lower Mortlake Road, Richmond Circus, Kew Road, The Quadrant, Eton Street, Paradise Road, Wakefield Road, Red Lion Street, Hill Street, Bridge Street, Richmond Bridge, Richmond Road, York Street, King Street, Cross Deep, Strawberry Vale, Twickenham Road, Manor Road, Ferry Road, Teddington High Street, Broad Street, Hampton Road, Hampton Hill High Street, Hampton High Street, Church Street, Hampton Court Road, Hampton Court Bridge

**Towards Kew Retail Park, Bessant Drive:** Hampton Court Way, Hampton Court

Bridge, Hampton Court Road, Church Street, Hampton High Street, Hampton Hill High Street, Hampton Road, Broad Street, Teddington High Street, Ferry Road, Manor Road, Twickenham Road, Strawberry Vale, Cross Deep, King Street, York Street, Richmond Road, Richmond Bridge, Bridge Street, Hill Street, George Street, The Quadrant, Kew Road, Richmond Circus, Lower Mortlake Road, Lower Richmond Road, Mortlake Road, Kew Meadow Path, Bessant Drive

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Kew Retail Park**

Public stand for two buses on south side of Bessant Drive outside entrance to Unit 1a (Mothercare) of Kew Retail Park.

Buses proceed from Bessant Drive to stand, departing to Bessant Drive.

Set down in Bessant Drive, at Stop RC (BP3807 - Kew Retail Park) and pick up in

Bessant Drive, at Stop RC (BP3807 - Kew Retail Park).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route R68 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Kew, Retail Park.

OTHER INFORMATION: Toilet facilities to be confirmed.

**Richmond, Lower Mortlake Road (from Hampton Court Station)**

Buses proceed from Lower Mortlake Road, departing to Lower Mortlake Road.

Set down in Lower Mortlake Road, at Stop SA (9347 - Manor Circus) and pick up in

Lower Mortlake Road, at Stop SB (R0293 - Manor Circus).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Richmond, Manor Circus.

**Richmond Station (from Hampton Court Station)**

Buses proceed from Kew Road, Richmond Circus departing to Kew Road.

Set down in The Quadrant, at stop M (16350 - Richmond Station) and pick up in Kew

Road, at stop D (BP5963 - Richmond Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Richmond.

**Richmond Bus Station (from Hampton Court Station)**

Buses proceed from George Street, Eton Street, Paradise Road departing to Wakefield Road.

Set down in George Street, at stop B (29982 - George Street) and pick up in Wakefield Road, at stop J (36782 - Richmond Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Richmond.

**Twickenham, Albany (from Hampton Court Station)**

Public stand for two buses on the south side of Arragon Road commencing 25 metres from the junction of London Road and extending 24 metres east.

Buses proceed from Cross Deep, King Street, London Road, Railway Approach to

stand, departing via Railway Approach, London Road, King Street to Cross Deep.

Set down in Cross Deep, at Stop N (15893 - Poulett Gardens) and pick up in Cross

Deep, at Stop K (BP5813 - Poulett Gardens).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Twickenham.

**Teddington, Park Road (from Kew Retail Park, Bessant Drive)**

Public stand for two buses on west side of Park Road, 25 metres north of junction with The Causeway.

From Kew Retail Park, Bessant Drive

Buses proceed from Teddington High Street, Broad Street, The Causeway, Park Road to stand, departing to Park Road.

Set down in High Street, at Stop D (27351 - Elmfield Avenue) and pick up in High

Street, at Stop C (27350 - Elmfield Avenue).

From HAMPTON COURT STATION

Buses proceed from Broad Street, The Causeway, Park Road to stand, departing via

Park Road to Broad Street.

Set down in Broad Street, at Stop E (R0653 - Broad Street / Teddington) and pick up in Broad Street, at Stop F (19484 - Broad Street / Teddington).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Teddington.

**Hampton Church, White Hart (from Kew Retail Park, Bessant Drive)**

Public stand on west side Church Street (outside St Marys Church) commencing 70

metres north of Johnsons Drive and combined with stop R0153.

Buses proceed from Hampton High Street, Thames Street to stand, departing to

Church Street.

Set down in High Street, at Stop M (6451 - Park Close) and pick up in Church Street,

at Stop T (R0153 - Hampton Church).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hampton Church.

**Hampton Court Green (from Kew Retail Park, Bessant Drive)**

Buses proceed from Hampton Court Road, Hampton Court Roundabout departing to

Hampton Court Road.

Set down in Hampton Court Road, At stop D (19580 - Hampton Court Green) and pick up in Hampton Court Road, At stop E (19579 - Hampton Court Green).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hampton Court.

OTHER INFORMATION: Strict instructions - this TPO can only be used once delays are +20mins NMCC will need to be called before implementation.

**Hampton Court Station**

Private stand for two buses in station forecourt on east side of Hampton Court Way.

Buses proceed from Hampton Court Station Forecourt to stand, departing to Hampton Court Station Forecourt.

Set down in Hampton Court Station Forecourt, at Stop G1 (BP1385 - Hampton Court

Station) and pick up in Hampton Court Station Forecourt, at Stop G1 (BP1385 -

Hampton Court Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route R68 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hampton Court.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | R68-63625-TE-MF-1 | 24/06/24 | A | 10 | 9 | 10 | 5 | 1,201.28 | 250 | 300,320.00 |
| Saturdays & Good Friday | R68-63625-TE-Sa-1 | 22/06/24 | A | N/A | 10 | N/A | 5 | 1,182.94 | 56 | 66,244.64 |
| Sundays & Public Holidays \* | R68-63625-TE-Su-1 | 23/06/24 | A | N/A | 9 | N/A | 5 | 1,118.76 | 58 | 64,888.08 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **431,452.72** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1. | | Early Termination Date  (clause 27.9) | N/A | | |
| 2. | | Sponsored Route  (clause 27.10) | No | | |
| 3. | | Multiple Termination  Clause 27.11 to apply | No | | |
| 4. | | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes | | |
| 5. | | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)  \* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:  “46. INCENTIVE PROVISIONS   * 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.   2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:   46.3.1 clause 2 and clause 44.2; and  46.3.2 Schedule IX in its entirety.  All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | Yes\* | | |
| 6. | Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. | | 1 | |
|  | |  | |
| 7. | | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. | | | |
| 8. | | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route R68. | | | |
| 9. | | Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | |  |  |  | |  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | | | |
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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
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|  | **ROUTE: R68** |

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | Low Frequency Route |
| Initial Minimum Performance Standard  (14 September 2024 to 22 June 2025) | 81.2% “On Time |
| Minimum Performance Standard | 82.0% “On Time” |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
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|  | **ROUTE: R68** |

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|  | **SCHEDULE ID - ATTACHMENT** | | | |
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| --- | --- | --- | --- | --- |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| KEW RP | Kew Retail Park |  | HCRTSN | Hampton Court Station |
|  |  |  |  |  |
| RICHLM | Manor Circus |  | HPTNCH | Hampton Church |
|  |  |  |  |  |
| RICHSN | Richmond Station |  | HPHLHH | Parkside |
|  |  |  |  |  |
| TWICKS | York Street / Twickenham |  | TEDDHG | Broad Street / Teddington |
|  |  |  |  |  |
| SVLETR | Mallard Place |  | SVLETR | Mallard Place |
|  |  |  |  |  |
| TEDDHG | Broad Street / Teddington |  | TWICKS | York Street / Twickenham |
|  |  |  |  |  |
| HPHLHH | Parkside |  | RICHSN | Richmond Station |
|  |  |  |  |  |
| HPTNCH | Hampton Church |  | RICHLM | Manor Circus |

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
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|  | **ROUTE: R68** |

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

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|  | **Vehicle Type A** |
| Chassis Manufacturer and Type | ADL E200 |
| Body Manufacturer and Type | MMC |
| Single or Double Deck | Single Deck |
| Upper Deck Air Cooling System | N/A |
| Minimum Seating Capacity | 31 + 1 wheelchair space |
| Maximum Standing Capacity | 47 |
| Maximum Length | 10,800mm |
| Maximum Width | 2,800mm |
| Number of Doors | Two |
| Year of Manufacture | 2017 |
| Engine Type (Including Euro Rating) | Euro VI Diesel |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88202** |
|  |  |
|  | **ROUTE: R68** |
|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 22 JUNE 2024** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£3,271,153.00 per annum

2. Period Contract Payment £251,627.15

3. Scheduled In Service Mileage 431,452.72 miles p.a

4. Deduction Figure £7.58 per mile

5. Date of Tender 4 July 2023

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 22 June 2025 (Payment Period 3, Quarter 1).