

Our ref:
Your ref:

Corporate Services Procurement
Floor 10
The Cube
199 Wharfside Street
Birmingham B1 1RN

Ipsos Mori
Via Bravo

Direct Line: 0300 470 3235

04/09/2017

OFFICIAL

Dear Sir/Madam

CUSTOMER PANEL 2017-2020

AWARD OF CONTRACT

On behalf of Highways England, we accept your tender dated 10/07/2017 for the above Contract.

This letter and the document listed below form a binding contract between Highways England and yourselves.

(1) UKSBS (Shared Business Services) Order Form

The contract price is £880,039.14 and the period of the contract will be up until 31 March 2020 commencing on 27th August 2017.

Upon receipt of this contract please contact Andy Johnson to discuss arrangements for the commencement of the contract and agree a date for an inaugural meeting.

The services to be provided are detailed under section 1 'Service Requirements' contained in the order form.

Finally, please acknowledge by return email via Bravo safe receipt and understanding of the contents of this letter. Any queries relating to this contract should be sent to Shazia Nazir via the email address below.

Yours faithfully

Shazia Nazir

Shazia Nazir
Communications Procurement Officer
Email: shazia.nazir@highwaysengland.co.uk