

## Contracts Finder Notice

**NHS Milton Keynes Clinical Commissioning Group (“the Commissioner”) (MKCCG) is undertaking a procurement process, that is supported by NHS Arden and Greater East Midlands Commissioning Support Unit, for Urgent Treatment Centre & Integrated Urgent Care Clinical Assessment Service**

### Aims and objectives of service

The vision for an Integrated Urgent Treatment Centre and Clinical Assessment Service (IUC CAS) offers a transformational opportunity to deliver a model of urgent and same day care access that will streamline and improve patient care across the urgent care community, through the implementation of the “consult and complete” model.

### Service description/care pathway

The Urgent Treatment Centre (UTC) is a community and primary care facility providing access to urgent and same day care for the local population. The Urgent Treatment Centre will be led by general practitioners, and will be integrated with the Integrated Urgent Care Clinical Assessment Service (formerly known as “GP out of hours” services).

The public will:

- Be able to access the Urgent Treatment Centre 24 hours a day 7 days a week, staffed by GPs, Nurses and other clinicians, with access to simple diagnostics, e.g. urinalysis, ECG and X-ray (via local A&E department).
- Have a consistent route to access urgent appointments offered within 4hrs and booked through NHS 111, ambulance services and general practice. A walk-in access option will also be retained.
- Increasingly be able to access routine and same-day appointments, and out-of-hours general practice, for both urgent and routine appointments, at the same facility.
- Know that the Urgent Treatment Centre is part of locally integrated urgent and emergency care services working in conjunction with the ambulance service, NHS111, local GPs, hospital A&E services and other local providers.

The Urgent Treatment Centre Service will provide a Point of Care Testing (POCT) and treatment service for suspected DVT.

The service provided will complement a wider Point of Care Testing service across general practice in Milton Keynes.

The IUC CAS will contain a multidisciplinary clinical team. The IUC CAS will have at least one senior responsible GP available 24/7 with additional GPs rostered according to demand. Working with them, also rostered according to demand and local need, will be specialist clinicians such as advanced nurse practitioners, pharmacists, dental nurses, mental health nurses, palliative care nurses.

The Provider shall operate:

- The telephony elements of the IUC CAS when GP surgeries in the contract area are not open (including protected learning time when contracted to do so).

- The face-to-face service provision elements during periods when GP surgeries in the contract area are not open (including protected learning time when contracted to do so).

### Population Covered

The Provider shall receive calls and provide consultation for patients who:

- Are registered with a Milton Keynes GP;
- Call NHS 111 but cannot be identified geographically and are therefore sent to the provider via the NHS 111 national telephony platform (according to their allocated share); and
- Are unregistered and are calling from the geographic area covered by the contract.
- The Provider will offer face to face consultations to any clients that walk in who are registered with a Milton Keynes GP and all non MK GP Registered patients in the Milton Keynes area.

In the event of National Contingency activation of a failure of the 111 Carrier, the Provider shall receive and provide consultation to calls from anywhere in England.

The contract is offered for 5 years, with an option to extend for up to 2 years at the Commissioners discretion.

The service is a Schedule 3 Service and is being procured under the Light Touch Regime (LTR) of the Public Contract Regulations 2015.

The process is being run under the Light Touch Regime of the Public Contract Regulations 2015. Prospective Bidders must ensure they read all the documentation published within e-procurement portal (Bravo) for all the relevant detail.

Full details of the qualification requirements of Bidders (as defined in the tender documentation) are provided in the tender documentation on Bravo. The Service Specification can be found in the tender documentation on the Bravo Portal.

**The contract will run from 01/04/2019 – 31/03/2024 – with a discretionary option to extend for up to a further 2 years.**

**The Commissioners have provided a cost envelope for the Service, and the Maximum allowed cost and Minimum allowed cost for the total 5 years of the contract, are detailed in the below:**

**MINIMUM COST: £18.4m for the 5 years**

**MAXIMUM COST: £20.4m for the 5 years**

**Any cost detailed which is outside of the range of the two values given above, will be failed and excluded from the process at Stage 2 of the Evaluation Process (please see published procurement documentation for details of “Stage 2”).**

Providers wishing to Bid to deliver this service need to log onto Arden & GEM CSUs procurement portal (Bravo); <https://ardengemcsu.bravosolution.co.uk/web/login.html>.

**To register on the portal:**

- » <https://ardengemcsu.bravosolution.co.uk/web/login.html>

- » From the portal Home Page, click the 'Click Here to Register' link
- » Accept the terms & conditions for using the portal
- » Complete your organisation & personal details
- » Choose a memorable username and submit
- » You will shortly be sent an email with your unique password, please treat this securely (if you lose it there is a 'Forgot my Password' link on the portal homepage)

**Once registered, express interest by:**

- » Logging into the Arden and GEM CSU e- tendering portal
- » Select response to advert and itt\_973 - Urgent Treatment Centre & Integrated Urgent Care Clinical Assessment Service - Milton Keynes CCG
- » Select Open Access ITT
- » Search for and access ITT (**itt\_973 - Urgent Treatment Centre & Integrated Urgent Care Clinical Assessment Service - Milton Keynes CCG**) and view details
- » Click on the express interest link
- » Once you have expressed interest, access the My PQQs page where you can download documentation and construct your response

If you require technical support in submitting your expression of interest, please contact the BravoSolution help-desk on 0800 368 4850 or email [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)

**Deadline for receipt of ITT submissions from Bidders is 5pm 30th July 2018.**

Bidders should note that MKCCG retain absolute discretion as to whether to accept any offer following evaluation.

MKCCG is not bound in any way to accept any and reserves the right to make no further contract award under this procurement process.

MKCCG shall not be held liable for any liability or cost or expense incurred by any bidder in relation to this project whatsoever, including, without limitations, in relation to the preparation of their tender and any subsequent clarification or any legal or other expenses.

MKCCG reserves the right to offer a Preferred Bidder and also a Reserve Preferred Bidder if it so wishes, to mitigate against risk of mobilisation failure and/or contract failure.

MKCCG will incorporate a minimum ten day standstill period at the point information on the decision to award the contract is communicated to bidders. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract appeal the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.