

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:62398-2017:TEXT:EN:HTML>

**United Kingdom-Liverpool: Health services
2017/S 034-062398**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

L3 9PP Liverpool

United Kingdom

Telephone: +44 3450103503

E-mail: supplier@crowncommercial.gov.uk , enablement@crowncommercial.gov.uk

Internet address(es):

General address of the contracting authority: <http://www.gov.uk/ccs>

Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local sub-divisions

I.3) Main activity

General public services

Health

I.4) Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Occupational Health Services, Employee Assistance Programmes and Eye Care Services.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 25: Health and social services

Main site or location of works, place of delivery or of performance: UK.

NUTS code UK

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Information on framework agreement

Framework agreement with several operators

Number of participants to the framework agreement envisaged: 16

Duration of the framework agreement

Duration in years: 3

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 92 000 000 GBP

II.1.5) Short description of the contract or purchase(s)

Crown Commercial Service (the Authority), intends to put in place a Framework Agreement for the provision of Occupational Health Services, Employee Assistance Programmes and Eye Care Services. The Framework Agreement will be available to Central Government and Wider Public Sector organisations to provide the Goods and Services throughout the UK including Northern Ireland, Scotland and Wales.

The duration of the RM3795 Framework Agreement is three (3) years with the option to extend the initial Framework period for a maximum of one (1) year in total.

The Framework Agreement will be divided into the following four (4) Lots:

Lot 1 — Full Service Occupational Health Services and Employee Assistance Programmes,

Lot 2 — Occupational Health Services,

Lot 3 — Employee Assistance Programmes,

Lot 4 — Eye Care Services.

Potential Providers have the opportunity to bid for all or any combination of Lots 1, Lot 2, Lot 3 and/or Lot 4.

However, in order to ensure that the Framework Agreement benefits from a diverse range of providers, each Potential Provider bidding for Lots 1, 2 and 3 may only be awarded a maximum of 2 Lots in Lots 1-3 and/or Lot 4.

In order to ensure that the competition on the Framework Agreement is not distorted, Potential Providers are not permitted to submit more than 1 Tender for each Lot regardless of whether that Tender is submitted in their own name or as part of a Group of Economic Operators. If a Potential Provider submits more than 1 Tender for a Lot, the Authority is entitled to disqualify 1 or all of the Tenders submitted by the Potential Provider in respect of the relevant Lot.

Please be advised that the Authority does not consider that the Transfer of Undertakings (Protection of Employment) Regulations 2006 ('TUPE') to be an issue in respect of this Procurement at Framework Agreement Award Stage as services are not provided at this level. The Authority considers that the Transfer of Undertakings (Protection of Employment) Regulations 2006 ('TUPE') may apply at the Call Off stage for Lots 1, 2 and 3.

It is the responsibility of Potential Providers to take their own advice and consider whether TUPE is likely to apply at the Call Off Contract stage and to act accordingly.

II.1.6) Common procurement vocabulary (CPV)

85100000, 85100000, 85111800, 85111810, 85140000, 85141000, 85141200, 85141220, 85142100, 85160000, 85312300, 85312310, 85312320, 85312500

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): yes

II.1.8) Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) **Total quantity or scope:**

This procurement is being managed and facilitated by Crown Commercial Service (CCS) referred to as the Authority. The Authority intends to put in place a Framework Agreement comprising of four (4) Lots, which will be available to UK Central Government and Wider Public Sector organisations to provide Occupational Health Services, Employee Assistance Programmes and Eye Care Services primarily throughout the UK with some limited requirement Overseas for Lots 1, 2 and 3.

The Authority will award a Framework Agreement to additional Potential Providers where their Final Score is within 1 % of the original awarded last place position only. For the avoidance of doubt, the last position is 3rd for Lot 1, 5th for Lot 2, 6th for Lot 3 and 2nd for Lot 4.

This Framework Agreement will provide a flexible Framework which meets the needs of a diverse range of Contracting Authorities. The Lotting structure reflects the market and delivers options for regional customers. Estimated value excluding VAT: 92 000 000 GBP

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

II.3) **Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Full Service Occupational Health Services and Employee Assistance Programmes

1) **Short description**

Lot 1 is for the provision of Full Service Occupational Health Services and Employee Assistance Programmes, providing Occupational Health advice/ services and Employee Assistance Programme confidential support/ services for all of Contracting Authorities Personnel within UK Central Government and Wider Public Sector Organisations and to those working remotely and travelling or postings overseas.

2) **Common procurement vocabulary (CPV)**

85000000, 85312500, 85141220, 85142100, 85312320, 85100000, 85141000, 85160000, 85312310, 85140000, 85111800, 85312300, 85111810, 85141200

3) **Quantity or scope**

The core requirements for Lot 1 'Full Service Occupational Health and Employee Assistance Programmes' which shall include but not be limited to:

Occupational Health Services:

- Online Portal,
- Telephone Support Services and Triage,
- Referrals from Contracting Authorities,
- Attendance Management Advice and Assessments,
- Attendance Management Reports,
- Case Conferences,
- Ill Health Retirement,
- Pre-Appointment and Pre-Enrolment Checks,
- Surveillance Services,
- Fitness for Task and Safety Critical Work Services,
- Hearing Tests,
- Baseline Hearing Tests,

- Immunisations, Vaccinations, Inoculations, Medications and Blood Tests,
- Health Screening Services,
- Physiotherapy Services,
- Consultancy,
- Education and Awareness Programmes,
- Publicity and Promotion.

Workplace Assessments and Adjustments which shall include:

- Assessments Relating to Reasonable Adjustments for Hearing and Sight Loss,
- Dyslexia Assessments,
- Specialist Support Services,
- Support Worker Services,
- Occupational Therapy Assessment,
- Display Screen Equipment Assessments,
- Education and Awareness Programmes,
- Service Implementation.

The delivery of the Occupational Health Services shall be underpinned by the following principles:

- The Services shall be available to all Contracting Authorities Personnel including those working remotely, both UK and in postings overseas and/or travelling overseas;
- The Service shall provide sufficient flexibility of approach to accommodate different organisational structures, operating styles, cultures and job roles;
- Confidentiality is crucial to the integrity of the Services;
- A strong focus on a high quality, clinically-led, evidence-based Services;
- Impartial advice and guidance for both Contracting Authorities Personnel and the Contracting Authorities;
- Cooperation and partnership with suppliers of Services where there is a required hand off between Services, such as Employee Assistance Programmes and Workplace Adjustments Teams:
- Delivery of innovative Services;
- Maximising e-enabled solutions and innovations;
- Flexibility to meet identified individual business needs, including the provision of a permanent on-site presence at the Contracting Authorities specified locations; and
- Flexibility to meet changing internal and external policies and regulations.

The core requirements for Lot 1 'Employee Assistance Programmes' shall include but not be limited to:
Employee Assistance Programmes:

- Online Portal,
- Telephone, Triage and Support Services which shall include but not be limited to:
 - Advice and Support,
 - Bullying and Harassment support,
 - Whistleblowing Services;
 - Management Support Service;
 - Life Coaching and Counselling Services including Therapeutic Interventions:
 - Case Management,
 - Mediation,
 - Trauma and Critical Incident Support,
 - Interactive Health Kiosks,
 - Policy Guidance and Trend Management,
 - Health and Wellbeing Promotion and Awareness,

— Publicity and Promotion.

The delivery of the Employee Assistance Programmes Services as detailed above shall be underpinned by the following principles:

- The Services shall be available to all Contracting Authorities Personnel including those working remotely, both UK and in postings overseas and/ or travelling overseas;
- The Service shall provide sufficient flexibility of approach to accommodate different organisational structures, operating styles, cultures and job roles;
- All Contracting Authorities Personnel are eligible to access the Service;
- Confidentiality is crucial to the integrity of the Service;
- The Supplier shall provide access to a range of experts and mental health professionals;
- The Service requires counselling and other forms of assistance to meet recognised standards; and
- The Supplier shall underpin the Services with robust clinical governance.

Estimated value excluding VAT: 26 400 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 36 (from the award of the contract)

5) **Additional information about lots**

The Potential Provider shall be required to deliver both Occupational Health Services and Employee Assistance Programmes under each Call Off Contract for this Lot 1. The Supplier shall not be permitted to deliver only Occupational Health Services or only Employee Assistance Programmes under a Call Off Contract for this Lot 1.

Lot No: 2

Lot title: Occupational Health Services

1) **Short description**

Lot 2 is for the provision of Occupational Health Services, providing Occupational Health advice and Services for all of Contracting Authorities Personnel within UK Central Government and Wider Public Sector Organisations including those working remotely, travelling or postings overseas.

2) **Common procurement vocabulary (CPV)**

85100000, 85312300, 85111800, 85141220, 85141200, 85141000, 85312310, 85100000, 85142100, 85111810

3) **Quantity or scope**

The core requirements for Lot 2 'Occupational Health Services' shall include but not be limited to:

- Online Portal;
- Telephone Support Services and Triage;
- Referrals from Contracting Authorities;
- Attendance Management Advice and Assessments;
- Attendance Management Reports;
- Case Conferences;
- Ill Health Retirement;
- Pre-Appointment and Pre-Enrolment Checks;
- Surveillance Services;
- Fitness for Task and Safety Critical Work Services;
- Hearing Tests;
- Baseline Hearing Tests;
- Immunisations, Vaccinations, Inoculations, Medications and Blood Tests;

- Health Screening Services;
- Physiotherapy Services;
- Consultancy;
- Education and Awareness Programmes;
- Publicity and Promotion.

Workplace Assessments and Adjustments which shall include:

- Assessments Relating to Reasonable Adjustments for Hearing and Sight Loss;
- Dyslexia Assessments;
- Specialist Support Services;
- Support Worker Services;
- Occupational Therapy Assessment;
- Display Screen Equipment Assessments;
- Education and Awareness Programmes;
- Service Implementation.

The delivery of the Occupational Health Services shall be underpinned by the following principles:

- The Services shall be available to all Contracting Authorities Personnel including those working remotely, both UK and in postings overseas and/or travelling overseas;
- The Service shall provide sufficient flexibility of approach to accommodate different organisational structures, operating styles, cultures and job roles;
- Confidentiality is crucial to the integrity of the Services;
- A strong focus on a high quality, clinically-led, evidence-based Services;
- Impartial advice and guidance for both Contracting Authorities Personnel and the Contracting Authorities;
- Cooperation and partnership with suppliers of Services where there is a required hand off between Services, such as Employee Assistance Programmes and Workplace Adjustments Teams;
- Delivery of innovative Services;
- Maximising e-enabled solutions and innovations;
- Flexibility to meet identified individual business needs, including the provision of a permanent on-site presence at the Contracting Authorities specified locations; and
- Flexibility to meet changing internal and external policies and regulations.

Estimated value excluding VAT: 51 800 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 36 (from the award of the contract)

5) **Additional information about lots**

Lot No: 3

Lot title: Employee Assistance Programmes

1) **Short description**

Lot 3 is for the provision of Employee Assistance Programmes, providing confidential support for a range of work related or personal matters that may impact on workplace performance and seeking to resolve those issues where possible for all Contracting Authorities Personnel within all UK Central Government and Wider Public Sector Organisations including those working remotely, postings overseas and travelling overseas.

2) **Common procurement vocabulary (CPV)**

85100000, 85312310, 85312320, 85100000, 85312300, 85312500

3) **Quantity or scope**

The core requirements of this Lot 3 shall include, but not be limited to:

- Online Portal;
- Telephone, Triage and Support Services which shall include, but not be limited to:
- Advice and Support;
- Bullying and Harassment support;
- Whistleblowing Services;;
- Management Support Services;
- Coaching and Counselling Services including Therapeutic Interventions:
- Case Management;
- Mediation;
- Trauma and Critical Incident Support;
- Interactive Health Kiosks;
- Policy Guidance and Trend Management;
- Health and Wellbeing Promotion and Awareness;
- Publicity and Promotion.

Estimated value excluding VAT: 9 700 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 36 (from the award of the contract)

5) **Additional information about lots**

Lot No: 4

Lot title: Eye Care Services

1) **Short description**

Lot 4 is for the provision of eyesight testing Service for Visual Display Unit (ADU) users that meets the Health and Safety (Display Screen Equipment) Regulations 1992 (as amended in 2002) and safety eye care Services for all of Contracting Authorities Personnel within UK Central Government and Wider Public Sector Organisations.

2) **Common procurement vocabulary (CPV)**

85160000, 85160000

3) **Quantity or scope**

The core requirements of Lot 4 shall include a wide range of sight tests, DSE eyewear and safety products ,which shall include:

- DSE eyesight tests;
- Medical Fitness eyesight tests;
- Colour vision tests;
- Lenses;
- Prescription Spectacles;
- Prescription Safety Spectacles and Eye Shields;
- Prescription Polarised Spectacles;
- Prescription Sunglasses;
- Prescription Reaction Spectacles;
- Occupational Lenses; and
- Prescription lens inserts.
- Provision of after sales service and warranties.
- Provision of access to a network of opticians in each UK geographic region.
- Provision of mobile services on request.

— Provision of an online portal and telephone support Services.

Estimated value excluding VAT: 4 100 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 36 (from the award of the contract)

5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

Participants will be advised if this is necessary during the procurement. Parent company and/or other guarantees of performance and financial liability may be required by Crown Commercial Service if considered appropriate.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

No legal form is required to participate in this Procurement, but if a contract is awarded to a Group of Economic Operators, the Authority may require the Group of Economic Operators to form a legal entity before entering into the Framework Agreement to the extent that this is necessary for the satisfactory performance of the Contract in question.

III.1.4) **Other particular conditions**

The performance of the contract is subject to particular conditions: no

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Information and formalities necessary for evaluating if the requirements are met: Potential Providers will be assessed in accordance with Section 5 of Chapter 2 of the Public Contracts Regulations 2015, (implementing Title II, Chapter III, Section 3, Sub-section I of Directive 2014/24/EU of the European Parliament and of the Council), on the basis of information provided in response to an Invitation to Tender ('ITT').

This Procurement will be managed electronically via the Authority's e-Sourcing Suite. To participate in this Procurement, participants must first be registered on the e-Sourcing Suite. If you have not yet registered on the e-Sourcing Suite, please go online to: <https://gpsesourcing.cabinetoffice.gov.uk>, you can then access the link 'Register for CCS eSourcing'.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at: <https://www.gov.uk/government/publications/esourcing-tool-guidance-for-suppliers>

Once you have registered on the e-Sourcing Suite, a registered user can express an interest for a specific procurement. This is done by emailing ExpressionOfInterest@crownccommercial.gov.uk.

Your email must clearly state: the name and reference for the procurement you wish to register for; the name of the Potential Provider; and the name and contact details for the registered individual sending the email. The Authority will process the email and then enable the Potential Provider to access the procurement online via the e-Sourcing Suite. The registered user will receive a notification email to alert them once this has been done.

As a user of the e-Sourcing Suite you will have access to e-Sourcing Suite email messaging service which facilitates all messages sent to you and from you in relation to any specific RFX event.

Please note it is your responsibility to access these emails on a regular basis to ensure you have sight of all relevant information. For technical assistance on use of the e-Sourcing Suite please contact Crown Commercial Service Support Desk email: eEnablement@crownccommercial.gov.uk

A full copy of the ITT documentation for this Procurement will be available for unrestricted and full direct access, free of charge via Crown Commercial Service website from the date of this publication of the contract notice: <http://ccs-agreements.cabinetoffice.gov.uk/procurement-pipeline> Responses must be published by the date in IV.3.4.

The services within this Framework Agreement will involve the Potential Provider holding material that has been assigned a protective marking under the Government Security Classifications Scheme (April 2014) of Official-Sensitive. It is a condition of this contract that this material must be protected. Baseline protection controls are defined in ISO27001:2013 and further defined by the Security Policy Framework <https://www.gov.uk/government/collections/government-security>.

III.2.2) **Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: Information and formalities necessary for evaluating if the requirements are met:

Potential Providers will be assessed in accordance with the Invitation to Tender ('ITT').

The Authority may take into account the following information;

- a) a copy of your audited accounts for the most recent two (2) years;
- b) a statement of your turnover, profit and loss account/income statement cash, balance sheet/statement of financial position and statement of cash flow for the most recent year of trading;
- c) a statement of your cash flow forecast for the current year and a bank letter outlining the current cash and credit position; and/or an alternative means of demonstrating financial status.

Minimum level(s) of standards possibly required: Minimum level(s) of standards possibly required: As stated in the Invitation to Tender (ITT).

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:

Information and formalities necessary for evaluating if the requirements are met:

Potential Providers will be assessed in accordance with Section 5 of the Public Contract Regulations 2015 implementing the Directive, on the basis of information provided in response to an ITT.

The Authority may take into account the following information:

- (a) Two (2) suitable contract examples, from the public or private sector, where similar requirements to those sought under this Procurement have been performed. Contracts should have been performed during the past three (3) years. Customer contacts must be appraised that they may be contacted by Crown Commercial Service, to verify the accuracy of the information provided at any time;
- (b) A list of the principal deliveries or main services provided over the past three (3) years, with the sums, dates and recipients, whether public or private, involved;
- (c) A description of the technical facilities and measures used by the Potential Provider for ensuring quality and data security;
- (d) An indication of the proportion of the contract which the Potential Provider intends possibly to Sub Contract.

Potential Providers should note that, in accordance with the UK Government's policies on transparency, the Authority intends to publish the Invitation to Tender (ITT) document and the text of any Framework Agreement awarded, subject to possible redaction's at the discretion of the Authority. The terms of the proposed Framework Agreement will also permit public sector Contracting Authorities, awarding a contract under this Framework

Agreement, to publish the text of that contract, subject to possible redaction's at the discretion of the Contracting Authorities.

Further information on transparency can be found at: <https://www.gov.uk/government/publications/procurement-and-contracting-transparency-requirements-guidance>.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated below

1. Lot 1 — Quality. Weighting 60
2. Lot 1 — Price. Weighting 40
3. Lot 2 — Quality. Weighting 60
4. Lot 2 — Price. Weighting 40
5. Lot 3 — Quality. Weighting 60
6. Lot 3 — Price. Weighting 40
7. Lot 4 — Quality. Weighting 30
8. Lot 4 — Price. Weighting 70

IV.2.2) **Information about electronic auction**

An electronic auction will be used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

RM3795

IV.3.2) **Previous publication(s) concerning the same contract**

Prior information notice

Notice number in the OJEU: [2016/S 093-167373](#) of 14.5.2016

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**

IV.3.4) **Time limit for receipt of tenders or requests to participate**

10.3.2017 - 15:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

in days: 120 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening of tenders**

Date: 10.3.2017 - 15:01

Place:

Electronically via web based portal

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

A full copy of the procurement documentation for this Procurement will be available for unrestricted and full direct access, free of charge via the Authority's website from the date of publication of the contract notice: <http://ccs-agreements.cabinetoffice.gov.uk/procurement-pipeline>.

An eAuction may be used by Contracting Authorities during Call Off Contract Stage. The Authority expressly reserves the right (i) not to award any Framework Agreement as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the Authority be liable for any costs incurred by the Potential Provider.

The duration referenced in Section II.3) is for the placing of Orders.

This Framework Agreement will be for an Initial Period of three (3) years, with the option to extend for up to one (1) further period of twelve (12) consecutive months at the Authority's discretion. The value provided in Section II.2.1) is only an estimate. We cannot guarantee to Suppliers any business through the Framework Agreement. In the event that there is a substantive challenge to the Procurement and such challenge is confined to a single Lot, the Authority reserves the right to the extent that it is lawful to do so to conclude a Framework Agreement with the successful Potential Provider in respect of the Lot that has not been challenged.

Crown Commercial Service wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

Central Government Departments, Local Government and Public Corporations that can be accessed at the Public Sector Classification Guide:

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide>

Please note Central Government departments may be subject to Government Digital Service approval before using the Framework Agreement.

Local Authorities

<http://openlylocal.com/councils/all>

<http://www.idea.gov.uk/idk/org/la-data.do>

www.ubico.co.uk Agent acting on behalf of Cheltenham Borough Council.

NDPBs <https://www.gov.uk/government/organisations>

National Parks Authorities <http://www.nationalparks.gov.uk/>

Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but not Independent Schools

<http://www.education.gov.uk/edubase/home.xhtml>

Police Forces in the United Kingdom http://www.police.uk/?view=force_sites

<http://apccs.police.uk/about-the-apcc/>

Fire and Rescue Services in the United Kingdom

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.nifrs.org/areas-districts/>

<http://www.firescotland.gov.uk/your-area.aspx>

NHS Bodies England

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/OtherListing.aspx>

Hospices in the UK

<http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/>

https://www.hospiceuk.org/?gclid=COiD1Kv_39ACFaQV0wodQHgILg

<http://www.nahf.org.uk/hospice-directory.html>

Registered Social Landlords (Housing Associations)

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Third Sector and Charities in the United Kingdom

<http://www.charitycommission.gov.uk/find-charities/>

<http://www.oscr.org.uk/search-charity-register/>

<https://www.charitycommissionni.org.uk/ShowCharity/RegisterOfCharities/RegisterHomePage.aspx>

<https://www.gov.uk/find-charity-information>

<http://www.oscr.org.uk/charities/search-scottish-charity-register>

Citizens Advice in the United Kingdom <http://www.citizensadvice.org.uk/index/getadvice.htm> www.cas.org.uk

<http://www.citizensadvice.co.uk/>

Scottish Public Bodies

The Framework Agreement will be available for use by any Scottish Public Sector Body: the Authority; Scottish Non-Departmental Public Bodies; offices in the Scottish Administration which are not ministerial offices; crossborder public authorities within the meaning of section 88(5) of the Scotland Act 1998; the Scotland Office; the Scottish Parliamentary Corporate Body; councils constituted under section 2 of the Local Government etc. (Scotland) Act 1994 (except where they are acting in their capacity as educational authority); Scottish joint fire boards or joint fire and rescue boards; Scottish joint police boards or any successor National Police or Fire Authority; Scottish National Park authorities, bodies registered as social landlords under the Housing (Scotland) Act 2001, Scottish health boards or special health boards, Student Loans Company Limited, Northern Lighthouse Board, Advanced Procurement for Universities and Colleges (APUC Ltd) and their member organisations across the higher and further education sector in Scotland, associated and affiliated bodies including overseas campuses, any further or higher education institutions being fundable bodies within the meaning of section 6 of the Further and Higher Education (Scotland) Act 2005 any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament, any association of or formed by one or more of the foregoing, bodies financed wholly or mainly by 1 or more of the foregoing, bodies subject to management supervision by 1 or more of the foregoing and bodies more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, being appointed by 1 or more of the foregoing.

Scottish Government <http://www.scotland.gov.uk/Home> Scottish Parliament <http://www.scottish.parliament.uk/abouttheparliament/27110.aspx> Scottish Public Services Ombudsman Scottish Information Commissioner

for Children and Young People in Scotland Scottish Commission for Human Rights Commission for Ethical Standards in Public Life in Scotland Standards Commission for Scotland Scottish Local Authorities
<http://www.scotland.gov.uk/About/Government/councils> <http://www.scotland-excel.org.uk/home/AboutUs/OurMembers/AssociateMembers.aspx> Scottish Agencies, NDPBs
<http://www.scotland.gov.uk/Topics/Government/public-bodies/about/Bodies> Scottish NHS Bodies <http://www.scotland.gov.uk/Topics/Health/NHS-Workforce/NHS-Boards> Scottish Further and Higher Education Bodies <http://www.universities-scotland.ac.uk/index.php?page=members> <http://www.apuc-scot.ac.uk/#!/members> http://www.sfc.ac.uk/aboutus/council_funded_institutions/WhoWeFundColleges.aspx Scottish Police <http://www.scotland.police.uk/your-community/> Scottish Housing Associations http://www.sfha.co.uk/component/option,com_membersdir/Itemid,149/view,membersdir/ The Scotland Office <http://www.scotlandoffice.gov.uk/scotlandoffice/33.30.html> Registered Social Landlords (Housing Associations) — Scotland
<http://www.scotland.police.uk/police-stations/>
http://www.scotland-excel.org.uk/home/Aboutus/Ourmembers/Our_members.aspx <http://www.scotland-excel.org.uk/Scottish Schools Primary Schools>
<http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Submit=Search> Secondary Schools
<http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Submit=Search> Special Schools
<http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isspecial&bSubmit=1&Submit=Search> Scottish Public Bodies
National Records of Scotland
Historic Scotland
Disclosure Scotland
Registers of Scotland
Scottish Qualification Authority
Scottish Courts Service
Scottish Prison Service
Transport Scotland
The Scottish Government Core Directorates
Highlands and Islands Enterprise
Crown Office and Procurator Fiscal Service
Scottish Police Authority
National Museums of Scotland
Scottish Children's Reporter Administration
Scottish Enterprise
Scottish Environment Protection Agency
Scottish Legal Aid Board
Scottish Natural Heritage
Skills Development Scotland
Visit Scotland

Aberdeen City Council, Aberdeenshire Council, Angus Council, Argyll and Bute Council, City of Edinburgh Council, Clackmannanshire Council, Comhairle nan Eilean Siar, Dumfries and Galloway Council, Dundee City Council, East Ayrshire Council, East Dunbartonshire Council, East Lothian Council, East Renfrewshire Council, Falkirk Council, Fife Council, Glasgow City Council, Highland Council, Inverclyde Council, Midlothian Council, Moray Council, The North Ayrshire Council, North Lanarkshire Council, Orkney Islands Council, Perth and Kinross Council, Renfrewshire Council, Scottish Borders Council, Shetland Islands Council, South Ayrshire Council, South Lanarkshire Council, Stirling Council, West Dunbartonshire Council, West Lothian Council, Central Scotland Fire and Rescue Service, Dumfries and Galloway Fire and Rescue Service, Fife Fire and Rescue Service, Grampian Fire and Rescue Service, Highlands and Islands Fire and Rescue Service, Lothian and Borders Fire and Rescue Service, Strathclyde Fire and Rescue Service, Tayside Fire and Rescue Service

Golden Jubilee Hospital (National Waiting Times Centre Board)

NHS 24

NHS Ayrshire and Arran

NHS Borders

NHS Dumfries and Galloway

NHS Education for Scotland

NHS Fife

NHS Forth Valley

NHS Grampian

NHS Greater Glasgow and Clyde

NHS Health Scotland

NHS Highland

NHS Lanarkshire

NHS Lothian

NHS Orkney

Healthcare Improvement Scotland

NHS Shetland

NHS Tayside

NHS Western Isles

Scottish Ambulance Service

The Common Services Agency for the Scottish Health Service

The State Hospital for Scotland

Scottish Further Education and Higher Education <http://www.universities-scotland.ac.uk/index.php?page=members>

http://www.sfc.ac.uk/aboutus/council_funded_institutions/WhoWeFundColleges

Ayrshire College

Borders College

City of Glasgow College

Dumfries and Galloway College

Dundee and Angus College

Edinburgh College

Fife College

Forth Valley College

Glasgow Clyde College

Glasgow Kelvin College
Inverness College
Lews Castle College
Moray College
New College Lanarkshire
Newbattle Abbey College
North East Scotland College
North Highland College
Orkney College
Perth College
Sabhal Mor Ostaig
Shetland College
South Lanarkshire College
West College Scotland
West Highland College
West Lothian College
Albertay University
Edinburgh Napier University
Glasgow Caledonian University
Glasgow School of Art
Heriot-Watt University
Queen Margaret University
Robert Gordon University
Royal Conservatoire of Scotland
Scottish Association for Marine Science
SRUC
Royal Scottish Academy of Music and Drama
Scottish Agricultural College
UHI Millennium Institute
University of Aberdeen
University of Abertay Dundee
University of Dundee
University of Edinburgh (Edinburgh College of Art)
University of Glasgow
University of St Andrews
University of Stirling
University of Strathclyde
University of the Highlands and Islands
University of the West of Scotland
Scottish Funding Council
College Development Network
Argyll College
Highland Theological College
The James Hutton Institute
Fraunhofer UK Research Limited

UHI Shared Services Limited
Cairngorms National Park Authority
Office of Scottish Charity Regulator
Forestry Commission Scotland
Audit Scotland
Welsh Public Bodies
National Assembly for Wales,
Welsh Assembly Government and Welsh Local Authorities, and all bodies covered by: <http://www.assemblywales.org/abthome>
<http://new.wales.gov.uk/about/civilservice/directorates>
NHS Wales <http://www.wales.nhs.uk/ourservices/directory> Housing Associations — Registered Social Landlords
Wales
University
NI Public Bodies Northern Ireland Government Department
<https://www.northernireland.gov.uk>
Northern Ireland Public Sector Bodies and Local Authorities <http://www.northernireland.gov.uk/az2.htm> Schools in Northern Ireland <http://www.nidirect.gov.uk/index/search.lsim?sr=0&nh=10&cs=iso-8859-1&sc=nidirectcms&sm=0&mt=1&ha=nidirect-cms&cat=Banner&qt=SCHOOLS>
Universities in Northern Ireland
<http://www.deni.gov.uk/links.htm#colleges>
<https://www.nidirect.gov.uk/contacts/housing-associations>
<https://www.nidirect.gov.uk/contacts>
<https://www.nidirect.gov.uk/articles/universities-and-colleges-northern-ireland>
Health and Social care in Northern Ireland
<http://www.hscni.net/index.php?link=hospitals> <http://www.hscni.net/index.php?link=boards> <http://www.hscni.net/index.php?link=agencies> <http://www.hscni.net/index.php?link=councils>
Northern Ireland Housing Associations
<http://www.nidirect.gov.uk/index/contacts/contacts-az.htm/housing-associations-contact> Police Service of Northern Ireland <http://www.psni.police.uk/index.htm>
Police Service of Northern Ireland
<http://www.psni.police.uk/index.htm>
Entities which are not public sector bodies may also use the Framework Agreements if the Authority is satisfied that: such entity is calling off Goods and Services directly, solely and exclusively in order to satisfy contractual obligations to one (1) or more public sector bodies, all of which are entitled to use the Framework Agreements on their own account; all Goods and Services to be called-off by it are to be used directly, solely and exclusively to provide energy at sites occupied by such public sector body(ies); and it will pass the benefit of the Call-Off Contract to such public sector body(ies) directly, in full and on a purely 'pass-through' basis. Accordingly there must be no mark-up, management fee, service charge or any similar cost solely in relation to the supply of energy imposed on the relevant public sector body(ies), who must be able to benefit from the terms of the Framework Agreements in a like manner and to the same extent as if using the Framework Agreements on its/ their own account.
This Framework Agreement will also be accessible for use by any corporation established, or a group of individuals appointed to act together, for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character, and

(i) financed wholly or mainly by another Contracting Authority (listed above in this section VI.3) of this notice; (ii) subject to management supervision by another Contracting Authority (listed above in this section VI.3) of this notice; or (iii) more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, are appointed by another Contracting Authority (listed above in this section VI.3) of this notice; (iv) an association of or formed by one (1) or more of the Contracting Authorities (listed above in this section VI.3) of this notice.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

VI.4.2) **Lodging of appeals**

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

15.2.2017