

**Q1- Could you please confirm the number of email addresses you envisage being uploaded into the system?**

The minimum amount is 5000,000 being uploaded to the platform.

**Q2- Please can I ask you to confirm the budget is correct? The budget allocated seems very disproportionate to the number of subscribers you have outlined**

The budget is correct, the NMRN will not exclude suppliers if bids are over the advertised budget. Please submit your proposal and costs based upon our scope of requirement.

**Q3- Could I confirm how many staff will be expecting/needing access to the chosen platform and can you confirm who/how many will need full time / part time access**

We would like a minimum of 10 access to be based on levels as opposed to time based.

**Q4- While our company is interested in submitting a bid for this project, I am looking for subcontracting the project. Can it be subcontracted to an UK registered company whose resources are working remotely from India**

The NMRN will conduct due diligence on all suppliers submitting to ensure that the NMRN are satisfied with relevant GDPR and Data Protection policies. The NMRN would require you to disclose who your potential subcontractor would be in your tender submission.

The NMRN would require to understand the limit of guarantee with the sub-contractor and how long they will be working with them.

**Q5- Does the budget include licensing for the solution, or is this just the implementation and support cost for the duration of the project?**

Yes, your costings should include licensing and support costs.

**Q6- As the NMRN are a non-profit organisation does that mean that you're able to take advantage of the discounted pricing of Microsoft Dynamics products if the license cost is included in the total**

Yes, we are eligible for Microsoft's non-profit licenses so could take advantage of any discounts.

**Q6- Is there are incumbent supplier for the email solution, and is there an incumbent supplier for the Dynamics part.**

Yes, there is a current incumbent supplier for the email solution, the winning bidder for this tender are expected take over from them once implemented and the incumbents contract finishes.

There is no incumbent for the dynamics piece as the NMRN hosts this on own Microsoft 365 tenant and it is managed internally.

**Deadline for Clarification Questions for Response is Friday 8th December 2023,**

these are to be sent to [tenders@nmrn.org.uk](mailto:tenders@nmrn.org.uk)