

## THE NATIONAL ARCHIVES

### ORACLE SUPPORT

#### DEADLINE FOR SUBMISSIONS – 5PM (UK TIME), 17 FEBRUARY 2023

The National Archives has a requirement for the following Oracle support services. We require the support services for the period 1 April 2023 to 31 March 2024 inclusive (i.e. up to one year).

Please respond to this requirement (described below) by submitting your proposal to [procurement@nationalarchives.gov.uk](mailto:procurement@nationalarchives.gov.uk) by 5pm (UK time) on Friday 17 February 2023, specifying your total price.

The support required is for **Oracle Premier Support for Systems** and for **Oracle Customer Data and Device Retention** for all items as detailed in in Table 1. These items are all on the following Oracle Customer Support Identifiers (CSIs): 17091635, 18044259, 18893644, 21405611, 21407867, 22361133, 23582488, 23582498, 23582499, 23582500, 23582508, 23582510 and 23582512.

If you have any clarification questions, please submit these to [procurement@nationalarchives.gov.uk](mailto:procurement@nationalarchives.gov.uk) by 5pm (UK time) on Friday 10 February 2023.

Please note that we are not seeking Partner Support; third party organisations wishing to bid for this opportunity must provide Oracle Support on a pass-through basis.

The contract to be awarded to the lowest-priced compliant bid.

The contract will be governed by our standard terms and conditions which can be found [here](#)  
The National Archives reserves the right not to award and to achieve its objectives through other means.

Table 1 - Items requiring Oracle Premier Support for Systems for the year to 31 March 2024

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
StorageTek Serialized Upgrades LTO		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades LTO	90WT047235	23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek IBM LTO drive tray conversion kit from StorageTek L5500, StorageTek L1400, StorageTek L700, StorageTek L180, StorageTek SL500, and StorageTek SL8500 to StorageTek SL3000 and SL4000.		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades LTO		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades LTO	1068003440	23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek IBM LTO drive tray conversion kit from StorageTek L5500, StorageTek L1400, StorageTek L700, StorageTek L180, StorageTek SL500, and StorageTek SL8500 to StorageTek SL3000 and SL4000.		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades LTO		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades LTO	1068003457	23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek IBM LTO drive tray conversion kit from StorageTek L5500, StorageTek L1400, StorageTek L700, StorageTek L180, StorageTek SL500, and StorageTek SL8500 to StorageTek SL3000 and SL4000.		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades LTO		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
StorageTek Serialized Upgrades LTO	1068001760	23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek IBM LTO drive tray conversion kit from StorageTek L5500, StorageTek L1400, StorageTek L700, StorageTek L180, StorageTek SL500, and StorageTek SL8500 to StorageTek SL3000 and SL4000.		23582512	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek SL3000 modular library system: activation permit for 1,000 cartridge slots, for after original system installation		22361133	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek T10000 tape drive: 1 T10000C 4 Gb FC for StorageTek SL3000		18044259	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
T10000C,4GB,FC,DPSW,SL3000	576000200350	18044259	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek T10000 tape drive: 1 T10000C 4 Gb FC for StorageTek SL3000		18044259	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
T10000C,4GB,FC,DPSW,SL3000	576000200480	18044259	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle ZFS Storage Appliance Racked System ZS5-2: model family	AK00414027	21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
One 3.5-inch SAS SSD write flash accelerator for drive enclosure DE3 (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
One 3.5-inch SAS SSD write flash accelerator for drive enclosure DE3 (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
Oracle ZFS Storage Appliance Racked System: HC drive enclosure DE3 with two 3.2 TB SAS read-intensive SSDs (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
Oracle ZFS Storage Appliance Racked System ZS5-2: base system		21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
RACK 42U-1200 W/HEAVY DUTY PAL	473717M-1737RP0058	21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
ZFS RACK SYSTEM STORAGE, ZS5-2, BASE ASSY	1731NMB00A	21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
ZFS RACK SYSTEM STORAGE, ZS5-2, BASE ASSY	1736NMB01X	21405611	1	1 Apr 23	31 Mar 24	Oracle Customer Data and Device Retention
SL3000 500 Cart Slot Upg KEY		17091635	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
FC cable: riser, 5 meters, duplex, LC-LC, 50/125		18893644	4	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO tape drive: 1 IBM LTO6 8 Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO6, IBM, FC, SL3000	0464970+1303 D70030	18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
StorageTek LTO tape drive: 1 IBM LTO6 8 Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO6, IBM, FC, SL3000	0464970+1303 D70031	18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO tape drive: 1 IBM LTO6 8Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO6, IBM, FC, SL3000	0464970+1303 D70032	18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO tape drive: 1 IBM LTO6 8Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO6, IBM, FC, SL3000	0464970+1303 D70033	18893644	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle ZFS Storage Appliance Racked System ZS5-2: model family		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle ZFS Storage Appliance Racked System ZS5-2: model family	AK00414027	21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
2 Sun Storage 16 Gb FC short wave optics, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
2 Sun Storage 16 Gb FC short wave optics, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
2 Sun Storage 16 Gb FC short wave optics, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
2 Sun Storage 16 Gb FC short wave optics, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
One 3.5-inch SAS SSD write flash accelerator for drive enclosure DE3 (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
One 3.5-inch SAS SSD write flash accelerator for drive enclosure DE3 (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle 10 Gb dual rate SFP+ short range (SR) transceiver (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle ZFS Storage Appliance Racked System: HC drive enclosure DE3 with two 3.2 TB SAS read-intensive SSDs (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Oracle ZFS Storage Appliance Racked System ZS5-2: base system		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
RACK 42U-1200 W/HEAVY DUTY PAL	473717M-1737RP0058	21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
ZFS RACK SYSTEM STORAGE, ZS5-2, BASE ASSY	1731NMB00A	21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
ZFS RACK SYSTEM STORAGE, ZS5-2, BASE ASSY	1736NMB01X	21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
Sun Dual 10GbE SFP+ PCIe Low Profile Adapter		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Dual 10GbE SFP+ PCIe Low Profile Adapter		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Dual 10GbE SFP+ PCIe Low Profile Adapter		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Dual 10GbE SFP+ PCIe Low Profile Adapter		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Storage Dual 16 Gb Fibre Channel PCIe Universal HBA, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Storage Dual 16 Gb Fibre Channel PCIe Universal HBA, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Storage Dual 16 Gb Fibre Channel PCIe Universal HBA, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
Sun Storage Dual 16 Gb Fibre Channel PCIe Universal HBA, Qlogic (for factory installation)		21405611	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek T10000 tape drive: 1 T10000D 16 Gb FC for StorageTek SL3000 and StorageTek SL4000		21407867	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
T10000D,FC,DPSW,SL3000	464970G+174 1L21456	21407867	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek T10000 tape drive: 1 T10000D 16 Gb FC for StorageTek SL3000 and StorageTek SL4000		21407867	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
T10000D,FC,DPSW,SL3000	464970G+174 1L21451	21407867	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades T10000		23582488	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
StorageTek Serialized Upgrades T10000	576004003477	23582488	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek T10000A, T10000B, or T10000C drive tray conversion kit from StorageTek SL8500 to StorageTek SL3000 and StorageTek SL4000		23582488	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades T10000		23582488	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek Serialized Upgrades T10000	576004001727	23582488	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek T10000A, T10000B, or T10000C drive tray conversion kit from StorageTek SL8500 to StorageTek SL3000 and StorageTek SL4000		23582488	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
SL3000 Conversion Model Family		23582510	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
SL3000 Conversion Model Family	464970G+212 8UP0042	23582510	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek SL3000 modular library system: base module with 2 cartridge expansion modules, 1 drive array with 8-drive slots, 700 activated cartridge slots, 1185-1684 physical slots. HW activation permit required		23582510	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
2 Sun Storage 16 Gb FC short wave optics, Qlogic		23582499	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems



Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000242	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000244	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000247	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000245	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000241	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000246	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000248	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO5, LTO6, and LTO7 dual port conversion kit for StorageTek SL8500, StorageTek SL3000, and StorageTek SL4000		23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
C/B, LTO5/6/7, DUAL PORT, SL8500/9500, SL3000/4000	22484GU000243	23582500	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek SL3000 modular library system: activation permit for dual FC port, for after original system installation		23582498	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO tape drive: 1 IBM LTO8 8Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO8, IBM, FC, ENC, SK3K/4K	016951G+21268D0400	23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO tape drive: 1 IBM LTO8 8Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO8, IBM, FC, ENC, SK3K/4K	016951G+21268D0399	23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems

Product Description	Serial Number	CSI No.	Qty	Start Date	End Date	Service Required
StorageTek LTO tape drive: 1 IBM LTO8 8Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO8, IBM, FC, ENC, SK3K/4K	016951G+212 68D0398	23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
StorageTek LTO tape drive: 1 IBM LTO8 8Gb FC with Oracle Key Manager compatibility for StorageTek SL3000 and StorageTek SL4000		23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems
LTO8, IBM, FC, ENC, SK3K/4K	016951G+212 68D0402	23582508	1	1 Apr 23	31 Mar 24	Oracle Premier Support for Systems