Transport for London



Attachment 1

Deliverables to be provided and associated information

1. Requirement

GLA require Support for Websense Hosted Email Security & Content Control and TRITON AP-WEB services

Websense Key:

PK48LR68

Licence start date:

28th July 2015

Licence expiration:

29th July 2018 (36 months)

Licence volume:

800 User Licences for the following:

Websense Cloud Email Security and Content Control

Websense Web Cloud ModuleWebsense Premium Support

· Websense Email Sandbox Module

Websense TRITON AP-WEB

Support:

Premium Support

24/7 coverage for critical issues (Severity 1 & 2 only)

One-stop online technical support portal

Technical alerts

Designated contacts 6

Severity 1 Response – 45 minutes
Severity 2 Response – 4 hours

Severity 2 Response – 4 hours
 Severity 3 Response – 8 hours

Severity 4 Response – 2 business days

2. Charges

3. Timetable

Commencement Date: 28th July 2015

Term of the Call-Off Contract: 3 years until 29th July 2018

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4. The Contracting Body's Call-Off Co-ordinator:

Name:	
E-mail address:	
Telephone:	

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Attachment 2

Service Provider Proposal - Computacenter

1. Proposed Solution

See quotation - Attachment 3.

2. Charges

See quotation - Attachment 3.

3. Other Information

N/A

Computacenter **Quotation**



Computacenter Hatfield Avenue Hatfield Al 10 9TW

www.computacenter.com









Websense

Line	Product	Our Part Number	Manufacturer Part Number	Qty	Unit Price	Total	Current Stock	This line valid to:
1	Websense Cloud Email Sec & Content Ctrl Unreg Lead BUS (Purchase in blocks of 100) RNW 36 Months 800-899 Seats	Non-catalogue item	HSC-M-CP36-R	800				24/07/2015
2	Websense Web Cloud Module NEW FOR 501-1000 SEAT BAND; INCR 50U 37 Months	Non-catalogue item	WCLM-D-CP37-N	800	-			24/07/2015
3	Websense Premium Support, 800Users, Support, 37 Months, New	Non-catalogue item	PRSN-X-CP37-N	800	-			24/07/2015
4	Websense Email Sandbox Module NEW FOR 501-1000 SEAT BAND; INCR 50U 37 Months	Non-catalogue item	SBXE-D-CP37-N	800				24/07/2015
5	Websense TRITON AP-WEB NEW FOR 501-1000 SEAT BAND; INCR 50U 37 Months	Non-catalogue item	WSPA-D-CP37-N	800				24/07/2015
6	Nextday Anytime	704829	Delivery	1		-		24/07/2015

Quote Total



Currency: GBP Total incl. VAT

WHEN ORDERING, PLEASE DETAIL THE QUOTATION REFERENCE SHOWN ABOVE ON YOUR PURCHASE ORDER, THANK YOU.

Please note:

Standard Computacenter terms & conditions apply unless you purchase through a separate framework agreement. If you wish to place an order, please ensure Computacenter stock code references are quoted at all times. Please be aware that availability of product and services can change on a daily basis. Computacenter reserve the right to re-price if relative exchange rates fluctuate or if the scope of any services quoted for change in any way, all charges quoted are dependent on time/date of booking. Please note that Computacenter may reserve the right to apply cancellation charges.

Prior to signing any Proof of Delivery (POD) it is the customer's responsibility to ensure that all packages/pallets are counted and presented in good condition when delivered. This is accepted through signature of POD. Please make note of any discrepancies or issues on the POD and contact your Account team regarding this discrepancy within 3 days of delivery. Discrepancies escalated beyond 3 days or not stated on the POD will result in the Account Team being unable to process any claim for shortage or damage. DOA/Electronically faulty units must be reported within 14 days of delivery.

E&OE.