Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: TRN - 5097/05/2021 THE BUYER: The Secretary of State for Business, Department for Business, Energy and Industrial Strategy ("CUSTOMER") **BUYER ADDRESS** 1 Victoria Street, London SW1H 0ET THE SUPPLIER: Language Line Solutions ("SUPPLIER") SUPPLIER ADDRESS: 25th Floor 40 Bank Street London E14 5NR **REGISTRATION NUMBER:** 04823110 DUNS NUMBER: 23-346-1990

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated **15/07/2021**. It's issued under the Framework Contract with the reference number RM6141 – Language Services for the provision of **Energy National Policy Statement (NPS)** – **Welsh translations of consultation and associated documents**.

CALL-OFF LOT(S):

Lot 1: National Managed Service

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6141

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- 3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6141
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for RM6141
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 4 (Call Off Tender)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 20 (Call-Off Specification)
- 4. CCS Core Terms (version 3.0.8)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6141
- 6. Language Line Services' proposal to BEIS (Call-Off Schedule 4 Call-Off Tender)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract: [None]

CALL-OFF START DATE:	16/07/2021
CALL-OFF EXPIRY DATE:	30/09/2021
CALL-OFF INITIAL PERIOD:	2021, July - August

CALL-OFF DELIVERABLES See details in Call-Off Schedule 20 (Call-Off Specification)

MAXIMUM LIABILITY The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is **up to** £36,000.00 (exc. VAT) in the first 12 months of the Contract.

CALL-OFF CHARGES

Framework Ref: RM6141 Project Version: v1.0 Model Version: v3.6 Framework Schedule 6 (Order Form Template and Call-Off Schedules) Crown Copyright 2020

See details in Call-Off Schedule 5 (Pricing Details)

REIMBURSABLE EXPENSES None

PAYMENT METHOD Purchase Order

BUYER'S INVOICE ADDRESS:

BUYER'S AUTHORISED REPRESENTATIVE

BUYER'S ENVIRONMENTAL POLICY Appended at Joint Schedule 5 – Corporate Social Responsibility

BUYER'S SECURITY POLICY Appended at Call-Off Schedule 9 – Security

SUPPLIER'S AUTHORISED REPRESENTATIVE



SUPPLIER'S CONTRACT MANAGER

PROGRESS REPORT FREQUENCY

Framework Ref: RM6141 Project Version: v1.0 Model Version: v3.6 Framework Schedule 6 (Order Form Template and Call-Off Schedules) Crown Copyright 2020

On the first Working Day of each calendar month and the middle of each month

PROGRESS MEETING FREQUENCY Weekly on a pre-agreed day between both parties

KEY STAFF N/A

KEY SUBCONTRACTOR(S) N/A

COMMERCIALLY SENSITIVE INFORMATION Appended at Joint Schedule 4 - Commercially Sensitive Information

SERVICE CREDITS Not applicable

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT Not applicable

For and on behalf of the Supplier: For and on behalf of the Buye		ehalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:	16/07/2021	Date:	16/07/2021