

**FRAMEWORK AGREEMENT
NO: QC0072**

**ROUTE AGREEMENT
NO: QC89203**

ROUTE: 395

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 395 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Harrow Garage (SO)
331A Pinner Road
West Harrow
HA1 4HH

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 395: Harrow Town Centre - Greenford

Date of Service Change: 7 September 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Greenford: College Road, Bessborough Road, Lower Road, Northolt Road, Pett's Hill, Newmarket Avenue, Southwell Avenue, Haydock Avenue, Dabbs Hill Lane, Eastcote Lane, Mandeville Road, Castle Road, The Fairway, Oldfields Circus, Currey Road, Oldfield Lane North, Greenford Road, Unnamed Road, Green Park Way, Turning Circle, Green Park Way

Towards Harrow Town Centre: Green Park Way, Greenford Road, Oldfield Lane North, Currey Road, Oldfields Circus, The Fairway, Castle Road, Mandeville Road, Eastcote Lane, Dabbs Hill Lane, Haydock Avenue, Southwell Avenue, Newmarket Avenue, Pett's Hill, Northolt Road, Lower Road, Bessborough Road, Pinner Road, College Road, Headstone Road, Kymberley Road, Harrow Bus Station

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Harrow Bus Station

Buses proceed from Harrow Bus Station to stand, departing via Harrow Bus Station to College Road.

Set down in Harrow Bus Station, at Alighting Point (R0839 - Harrow Bus Station) and pick up in Harrow Bus Station, at stop B (R0842 - Harrow Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 395 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Harrow, Bus Station.

South Harrow Station, South Hill Avenue (from Greenford, Westway Cross Retail Park)

Stand for four buses in two sections:

1 - Public stand for two buses in marked bay on north-east side of South Hill Avenue commencing 1 metre north of No.4 South Hill Avenue and extending 21 metres north.

2 - Private overflow stand for two buses on the south side of South Harrow Station Forecourt.

Buses proceed from Northolt Road, South Hill Avenue to stand, departing via South Hill Avenue, South Harrow Bus Station to Northolt Road.

Set down in Northolt Road, at stop F (29641 - South Harrow Station) and pick up in Northolt Road, at stop G (26472 - South Harrow Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	South Harrow.

Northolt Station (from Harrow, Kymberley Road)

Public stand for six buses in bus parking area on west side of Mandeville Road between Carr Road and Castle Road.

Buses proceed from Mandeville Road, Bus Parking Area to stand, departing via Bus Parking Area to Mandeville Road.

Set down in Mandeville Road, at Stop A (14908 - Northolt Station) and pick up in Mandeville Road, at Stop B (18221 - Northolt Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Northolt Station.

Greenford, Westway Cross

Public stand for one bus in layby 60 metres west of Westway Cross roundabout, and 69 metres east of Greenford Road on south side of Westway Cross Retail Park service road, extending 15 metres north east.

Buses proceed from Green Park Way to stand, departing to Green Park Way. Set down in Green Park Way, at stop II (BP2374 - Westway Cross Retail Park) and pick up in Green Park Way, at Stop II (BP2374 - Westway Cross Retail Park).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 395 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Greenford, Westway Cross.
OTHER INFORMATION:	Toilet facilities available in McDonalds during opening hours. .

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	395-63783-SV-MF-1	09/09/24	A	5	5	5	2	611.56	250	152,890.00
Saturdays & Good Friday	395-63783-SV-Sa-1	07/09/24	A	N/A	5	N/A	2	599.80	56	33,588.80
Sundays & Public Holidays*	395-63783-SV-Su-1	08/09/24	A	N/A	3	N/A	2	446.92	58	25,921.36
								Total Scheduled In Service Mileage	364	212,400.16

Excluding Christmas Day and Good Friday
 ** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
 The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|----------------|
| 1. Early Termination Date
(clause 27.9) | Not Applicable |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. | 1 |
| 7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 395. | |
| 8. Contract Price Adjustment – applied from Tranche 730 onwards: | |

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is $i+1$ month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is $i+13$ months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (14 September 2024 to 20 June 2025)	81.1% "On Time"
Minimum Performance Standard	82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
HARRBS	Harrow Bus Station	GNFDWX	Westway Cross Retail Park
SHARSN	South Harrow Station <>	OLDFCS	Oldfields Circus / Carr Road
NTHPSN	Northolt Park Station #	NTHTSN	Northolt Station <>
NTHTSN	Northolt Station <>	NTHPSN	Northolt Park Station #
OLDFCS	Oldfields Circus / Wadham Gardens	SHARSN	South Harrow Station <>

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL
Body Manufacturer and Type	E200 MMC
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	27 + 1 Wheelchair Space
Maximum Standing Capacity	39
Maximum Length	9,700mm
Maximum Width	2,495mm
Number of Doors	Two
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI Diesel

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 7 SEPTEMBER 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 1,799,802.00 per annum |
| 2. | Period Contract Payment | £ 138,446.31 |
| 3. | Scheduled In Service Mileage | 212,400.16 miles p.a. |
| 4. | Deduction Figure | £ 8.47 per mile |
| 5. | Date of Tender | 21 November 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 20 June 2025 (Payment Period 3, Quarter 1). | |