

Reliability Engineering Service Q&A

	Question	DWP Answers
1	Are you happy to support the SC clearance process for eligible resources or must they hold current clearance?	AM - Clearance belongs to the Cluster 3 Vetting unit on behalf of the organisation that you are/were working in that attracts National Security Vetting (NSV). As such we will support transfer of existing SC clearance where it is held or an application for SC Clearance subject to the individual meeting the appropriate residency requirements.
2	When is the expected service kick off date?	AM - For budgetary purposes we will work on the basis of a start on 4 November, however this will ultimately be driven via the conclusion of commercial activity and agreement on deliverable milestones.
3	Is there an expectation on the frequency of presence at certain office locations? Or will this be solely at our discretion?	JH - Our expectation is that the Management Team will be based at one of our 6 Hub Locations; Blackpool/Manchester/Leeds/Sheffield/Newcastle/London and that presence at our other locations will be as and when required when working with the Reliability Engineering Teams and the wider Lines of Business.
4	Can you confirm it is only the populated appendix E that needs to be completed?	CD - Confirmed; as per appendix E we require completion of the embedded template and your own financial clarification template in your response.