

# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## Order Form

CALL-OFF REFERENCE: **Project\_24314 Citrix Cloud Services**

THE BUYER: **Department for Work and Pensions**

BUYER ADDRESS **Caxton House  
Tothill Street, Westminster  
London  
SW1H 9NA**

THE SUPPLIER: Computacenter (UK) Limited SUPPLIER  
ADDRESS: Hatfield Ave, Hatfield, AL109TW

REGISTRATION NUMBER: 01584718

DUNS NUMBER: **22-602-3463**

SID4GOV ID: **Not applicable**

### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 10/12/2021

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

### CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6068
3. The Framework Special Terms

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4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6068
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 10 (Rectification Plan)
  - Call-Off Schedules for Project\_24314 Citrix Cloud Services
    - Call-Off Schedule 6 (ICT Services)
    - Call-Off Schedule 10 (Exit Management) Part B
5. CCS Core Terms (version 3.0.6)
6. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

### CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

Special Term 1: For the purpose of Clause 10.3 of the Core Terms 'Ending the contract without a reason', Buyer shall not terminate this Call-Off Contract without cause.

CALL-OFF START DATE: **28/12/2021**

CALL-OFF EXPIRY DATE: **27/12/2022**

CALL-OFF INITIAL PERIOD: **1 year 0 months**

CALL-OFF OPTIONAL EXTENSION PERIOD **2 x 1 year 0 months**

### CALL-OFF DELIVERABLES

#### 12 month Citrix Renewal

SKU	Type	Description	Quantity
6000006	Extension	Virtual Apps and Desktops Service	71,500
6000087	Extension	Priority Support for Virtual Apps and Desktops Service	71,500
6000082	Extension	Hybrid Rights for Virtual Apps and Desktops Service	71,500
6000109	Extension	Priority Support for Hybrid Rights	71,500
6000006	Expansion	Virtual Apps and Desktops Service	8,500
6000087	Expansion	Priority Support for Virtual Apps and Desktops Service	8,500
6000082	Expansion	Hybrid Rights for Virtual Apps and Desktops Service	8,500

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6000109	Expansion	Priority Support for Hybrid Rights	8,500
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**Redacted**

## LOCATION FOR DELIVERY

**2 St. Peter's Square, Manchester, M2 3AA.****Title to Goods is transferred to the Buyer on payment to the Supplier in full (save in respect of software where title to the same shall remain at all times with the relevant licensor).**

## DATES FOR DELIVERY OF THE DELIVERABLES

**License Keys delivered by 22<sup>nd</sup> December 2021**

## TESTING OF DELIVERABLES

**None**

## WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be the duration of any guarantee or warranty period the Supplier has received from the third party manufacturer or supplier.

## MAXIMUM LIABILITY

**The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.****The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £2,260,820.00 excluding VAT (£2,712.984.00 including VAT Charges) in the first 12 months of the Contract.**

## CALL-OFF CHARGES

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

## REIMBURSABLE EXPENSES

**None**

## PAYMENT METHOD

**BACS**

## BUYER'S INVOICE ADDRESS:

Department for Work and Pensions

APinvoices-DWP-U@sscl.gse.gov.uk

Box 406, SSCL, Phoenix House, Celtic Springs Business Park, Newport, NP10 8FZ

BUYER'S AUTHORISED REPRESENTATIVE

**REDACTED**

**Product Owner**

**REDACTED**

BUYER'S ENVIRONMENTAL POLICY

**Not applicable in this instance.**

BUYER'S SECURITY POLICY

DWP Information Security Policy version 1

DWP Acceptable Use Policy version 2.5

DWP Physical Security Policy version 2.0

DWP Information Management Policy version 4.1

Available at: <https://www.gov.uk/government/publications/dwp-procurement-security-policies-and-standards>

SUPPLIER'S AUTHORISED REPRESENTATIVE

**REDACTED**

Account Manager

**REDACTED**

SUPPLIER'S CONTRACT MANAGER

**REDACTED**

PROGRESS REPORT FREQUENCY

**Not applicable**

PROGRESS MEETING FREQUENCY

**Not applicable**

KEY STAFF

**Not applicable**

KEY SUBCONTRACTOR(S)

**Not applicable**

COMMERCIALLY SENSITIVE INFORMATION

Supplier's pricing and/or any Supplier specific solution(s) for the period of the Call-Off Term +2 years

SERVICE CREDITS

**Not applicable**

ADDITIONAL INSURANCES

**Not applicable**

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**GUARANTEE****Not applicable****SOCIAL VALUE COMMITMENT**

Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	REDACTED	Signature:	REDACTED
Name:		Name:	
Role:	REDACTED	Role:	REDACTED
Date:		Date:	

## **ANNEX B**

### **COTS Licensing Terms**

Third party software (if any) shall be licensed subject to the third party licensor's standard license terms which shall govern the supply, the Buyer's use of and obligations relating to the software in their entirety and which shall prevail in the event of any conflict with the terms and conditions of this Call-Off Contract

## **ANNEX C**

### **Software Support & Maintenance Terms**

Third party services (if any) shall be supplied subject to the applicable third party's standard service term

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## **ANNEX D**

### **Software as a Service Terms**

