

Appendix B – Service Description

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**APPENDIX B  
SERVICE DESCRIPTION**

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(SO16518)**

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**1. INTRODUCTION**

- 1.1 The Government has placed countering extremism amongst its top priorities for this Parliament. Indeed, tackling this threat has been described by the Prime Minister as “one of the great struggles of our generation”. Within Government the Home Office has lead responsibility.
- 1.2 The Government’s comprehensive Counter-Extremism Strategy was published on 19 October (<https://www.gov.uk/government/publications/counter-extremism-strategy>). This sets out the programme of work needed to protect communities from the harm extremism causes (including hate crime) to counter extremist influence by promoting an alternative based on our core shared values and to improve integration.
- 1.3 At the heart of this response is the new Office for Counter-Extremism (OCE). The OCE, established in June, will be led by a Director General (recruitment is underway) and is responsible to the Home Secretary for the delivery of those elements of the strategy which fall to the Home Office and the leadership of HMG’s response to extremism.
- 1.4 Within the OCE sits the Extremism Analysis Unit (EAU) which has been established with a remit to analyse extremism in this country, and abroad where it has a direct impact on the UK and/or UK interests. The EAU is a cross-government resource, with government departments able to commission research and analysis, directly from the EAU or from third parties through the auspices of the EAU. Following on from the publication of the Government’s Counter Extremism Strategy, the EAU is providing analytical support to Louise Casey’s review into how government can boost opportunity and integration in our most isolated communities. To assist with building an evidence base for this work, the EAU would like to commission a Rapid Evidence Assessment (REA) on manifestations of extremism in isolated communities.

**2. PURPOSE**

- 2.1 The purpose of this procurement is to inform the evidence base of Louise Casey’s review of isolated communities, which will ultimately inform funding for a major new Cohesive Communities Programme starting in 2016. The Review team is keen to understand the relationship between social isolation, deprivation and extremism and would like to commission an REA to systematically identify all existing work on this topic.

**3. BACKGROUND TO THE AUTHORITY**

- 3.1 This assessment will be procured through the auspices of the EAU, which has a mandate to produce and commission assessments on extremism-related topics for all of government.
- 3.2 The primary customer is Louise Casey’s Review of isolated communities. The Prime Minister announced in July that Louise Casey would carry out a review of how to boost opportunity and integration in communities and bring Britain together as one nation. She will look at issues like the role of integration/isolation in relation to communities’ resilience to extremism; how we can ensure people learn English; how we boost employment outcomes, especially for women; how state agencies can work with

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communities to properly promote integration and opportunity; and also how we can learn lessons from past mistakes.

- 3.3 Louise will provide an interim report early next year. This report will be used to inform plans for funding a new wider cohesive Communities Programme, focusing on improving integration and extending opportunity in those communities that need it most. Further details of the PM's announcement can be found at: <https://www.gov.uk/government/speeches/extremism-pm-speech>

**4. BACKGROUND TO REQUIREMENT/OVERVIEW OF REQUIREMENT**

- 4.1 As described at Section 1 and 2.

**5. SCOPE OF REQUIREMENTS**

- 5.1 The EAU requires a rapid evidence assessment (REA) on the relationship between isolation and extremism in the UK. We expect this to include: a structured and rigorous search of all the available evidence produced by public bodies, academia and other non-governmental organisations; and a narrative report detailing the quantity and quality of evidence identified and the key findings of this evidence.

- 5.2 This assessment should cover the following key questions:

- *How does a lack of community integration / community isolation affect the adoption of mainstream values (support for democracy, the rule of law, individual liberty and respect and tolerance for different faiths and beliefs)*
- *How does living in a less integrated / isolated community affect attitudes towards other groups, ethnicities, faiths or communities?*
- *Does a lack of integration / community isolation contribute to social conservatism?*
- *Does a lack of integration / isolation contribute to the existence and perpetuation of harmful behaviors, such as honor-based violence, within communities?*
- *Does a lack of integration / isolation increase the risks of individuals in communities being radicalised (to use violence against those seen as outside the community)?*
- *How do the findings vary across different ethnic and faith communities and different localities?*
- *What role does deprivation play in these findings?*
- *Does integration make communities more resilient to extremism?*

**6. SERVICE LEVELS AND PERFORMANCE**

- 6.1 The Authority will measure the quality of the Supplier's delivery by:
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- Timely delivery within a cost effective budget
- Quality of the research and analysis

6.1.1 The Plan as at the Effective Date is set out below:

Milestone	Deliverables	Duration	Milestone Date	Customer Responsibilities (if applicable)
Initial findings	Draft interim briefing of initial findings from the structured review of evidence		10 February	
Final report	Full narrative report on the quantity and quality of evidence and the key findings of this evidence		4 March	

- 6.1.2 If so required by the Customer, the Supplier shall produce a further version of the Plan (based on the above plan) in such further detail as the Customer may reasonably require. The Supplier shall ensure that each version of the Implementation Plan is subject to approval. The Supplier shall ensure that the Implementation Plan is maintained and updated on a regular basis as may be necessary to reflect the then current state of the implementation of the Services.
- 6.1.3 The Customer shall have the right to require the Supplier to include any reasonable changes or provisions in each version of the Implementation Plan.
- 6.1.4 The Supplier shall perform its obligations so as to achieve each Milestone by the Milestone Date.
- 6.1.5 Changes to the Milestones shall only be made in accordance with the variation procedure and provided that the Supplier shall not attempt to postpone any of the Milestones using the variation procedure or otherwise (except in the event of a Customer default which affects the Supplier's ability to achieve a Milestone by the relevant Milestone Date).

Payment can only be made following satisfactory delivery of pre-agreed certified products and deliverables.

Before payment can be considered, each invoice must include a detailed elemental breakdown of work completed and the associated costs.



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**7. LOCATION**

- 8.1 The location of the Services will be carried out at the supplier's premises. It may be necessary to visit the Home Office, to discuss the project with EAU and Louise Casey's review team:

Extremism Analysis Unit  
Home Office  
3<sup>rd</sup> floor Peel,  
2 Marsham Street  
London SW1P 4DF

**8. SECURITY REQUIREMENTS**

- 8.1 There are no security requirements