

OFFICIAL

PSN CONNECTIVITY

APPENDIX 10

CHARGING AND INVOICING

FINAL

OFFICIAL

CHARGING AND INVOICING

1 INTRODUCTION

- 1.1 This Appendix 10 sets out the Charges, and the pricing, payment and invoicing provisions that apply under this Call-Off Contract, including in relation to the Implementation Service Charges (including the Charges for the Contractor Procured Assets), Milestone Payments in relation to payment of the Implementation Service Charges, Service Charges for the Operational Services, Catalogue Charges, Day Rates, Rate Card, Exit Assistance Charges and Estimated Replacement Costs. Save as otherwise expressly set out in this Appendix or as otherwise agreed in accordance with the Schedule 6.2 (Change Control Procedure), the Charges are inclusive of all costs and expenses incurred by the Contractor in connection with providing the Services in accordance with this Call-Off Contract, and the Customer Authority shall not be charged for any costs of the Contractor to provide the Services unless a specific rate or charge is set out in this Appendix.
- 1.2 All monetary figures in this Appendix 10 are exclusive of VAT.
- 1.3 The currency of the Service Charges identified in this Appendix 10 is in Pounds Sterling and all invoices provided under this Appendix 10 shall be in Pounds Sterling.
- 1.4 In respect of all Service Charges that are calculated on a monthly basis, any Service Charges for any part month of service provision by the Contractor shall be invoiced pro-rated on a daily basis.
- 1.5 The Parties agree that the Service Charges shall not be increased to take account of currency fluctuations.
- 1.6 There shall be no indexation linked increases applied to the Charges under this Call-Off Contract.
- 1.7 There shall be no double or multiple charging between the different Charges set out in this Appendix 10.

OFFICIAL

1.8 In accordance with the provisions set out in Appendix 15 (Special Terms), the Charges for As-Is Services and IT Links are set out in Annex 10-9.

2 IMPLEMENTATION SERVICE CHARGES AND MILESTONE PAYMENTS

2.1 Implementation Service Charges

2.1.1 Scope of Charges and Cost Allocation

2.1.1.1 The Implementation Service Charges shall be paid to the Contractor with respect to the Contractor's provision of the Implementation Services, delivery of the agreed Implementation Plan and the purchase and transfer of the Contractor Procured Assets to the Customer Authority. The Implementation Service Charges are set out in in Annex 10-1 of this Appendix.

2.1.1.2 The Contractor's cost for the Implementation Services (including delivery of the Outline Implementation Plan, Transition, install and set up, all project management and administration costs, technical staff costs, and expenses, and all testing activities performed in relation to the Implementation Services under the Implementation Plan) have been included in the Implementation Service Charges.

OFFICIAL

2.1.1.3 The Contractor confirms that the Implementation Service Charges include the cost of the Contractor Exclusive Equipment and Contractor Procured Assets and the transfer of ownership of such Contractor Procured Assets to the Customer Authority in accordance with Clause 14 of the Call-Off Terms. The Contractor confirms that the Implementation Service Charges also include the cost of procuring the Contractor Procured Software for the Customer Authority and the cost of novating, assigning or otherwise transferring the Third Party Contracts in accordance with Appendix 7 (Customer Authority Equipment and Exclusive Equipment).

2.1.1.4 For the avoidance of doubt, where any element of any Milestone Payment is incurred by the Contractor prior to the relevant date for payment of such Milestone Payment, no invoice may be raised for any such element other than in accordance with Paragraphs 2.1.2 to 2.1.3 below.

2.1.2 Payment Mechanism, Frequency and Invoicing

2.1.2.1 **Payment Mechanism:** The Implementation Service Charges are payable as Milestone Payments in accordance with Paragraphs 2.1.2.2, 2.1.2.3 and 2.1.3 below.

2.1.2.2 **Frequency:** The Implementation Service Charges are payable on Milestone basis solely in relation to the Milestones identified in Paragraph 2.1.3 below.

OFFICIAL

2.1.2.3 **Invoicing:** The Contractor shall be entitled to invoice eighty per cent (80%) of the relevant Milestone Payment to the Customer Authority for the Milestones set out below in the table in Paragraph 2.1.3, when the Milestone Achievement Certificate has been issued in respect of the related Milestone, as such invoicing is more particularly described in Schedule 5.1 (Invoicing). The Contractor shall be entitled to invoice the remaining twenty (20%) (subject to Paragraph 2.1.2.4 below) for the Milestones set out below in the table in Paragraph 2.1.3 ninety (90) calendar days after the Final Operational Service Commencement Date, provided that all the Milestones relating to the Operational Service Commencement Dates have attained their Milestone Achievement Certificates and the As-Is Services have also been completed and have attained their Milestone Achievement Certificates.

2.1.2.4 For the avoidance of doubt, if any Legacy Services that are agreed to be out of scope in accordance with the Change Control Procedure, as described in Clause 3.5.8 under Paragraph 5 of Appendix 15 (Special Terms), have not attained their Milestone Achievement Certificates by Final Operational Commencement Date, the Customer Authority shall still pay the Milestone Retention Release Payment (identified in the table in Paragraph 2.1.3 below) if validly due.

2.1.3 In accordance with this Paragraph 2.1 above, the following Milestone Payments shall apply:

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000

OFFICIAL

Payment Milestone No	Milestone Title	Milestone Date	Milestone Price	Milestone 80% Payment at Completion	Milestone Final release 20%
1	2 Pilot Sites & professional services Transition				
2	HIPT Enabled Sites - Resilient Diverse, config only				
3	HIPT Enabled Sites - Resilient Diverse router required				
4	HIPT Enabled Sites - Fully Diverse router required				
5	HIPT Enabled Sites - Resilient Diverse, circuit & router required				
6	Data only Sites - Resilient Diverse, circuit & router required				
7	Data only Sites - Resilient Diverse, configuration only				
8	Data only Sites - Non Resilient, circuit & router required				
9	HIPT Enabled Sites - Fully Diverse, circuit & router required				
10	Milestone Retention Release Payment	90 calendar days after the Final Operational Service Commencement Date			

OFFICIAL

		TOTAL			

Note: Any changes to the Milestone Dates set out above shall be subject to the Change Control Procedure in accordance with Paragraph 2.1 of Schedule 4.1 (Implementation Plan).

FINAL

OFFICIAL

3 SERVICE CHARGES

Subject to Paragraph 12 below, the Service Charges set out in Paragraphs 3.1 and 3.2 below shall apply in respect of the Operational Services.

3.1 Overhead / Fixed Service Charges

3.1.1 Scope of Charges and Cost Allocation

3.1.1.1 The Overhead / Fixed Service Charges shall be paid to the Contractor with respect to the Contractor's fixed overhead costs (including line rental) incurred in relation to the provision of the Services provided by the Contractor under this Call-Off Contract. The Overhead / Fixed Service Charges are set out in Annex 10-2 of this Appendix and they shall not change during the Term save as otherwise agreed by the Parties in accordance with Schedule 6.2 (Change Control Procedure).

3.1.1.2 The Contractor's fixed costs and overhead for the management of the Services (including administration, governance, subcontractor management, regulatory compliance and reporting, etc.) have been included in the Overhead / Fixed Service Charges.

3.1.2 Payment Mechanism, Frequency and Invoicing

3.1.2.1 **Payment Mechanism:** Unless otherwise specified in this Contract, the Overhead / Fixed Service Charges are payable on a monthly basis in accordance with Paragraph 3.1.2.2 below.

OFFICIAL

3.1.2.2 **Frequency:** Subject to Paragraph 3.4 below, the Contractor shall be entitled to commence invoicing the monthly Overhead / Fixed Service Charges in arrears at the end of the first calendar month from 1 December 2015 or the relevant Operational Service Commencement Date, as applicable, and, thereafter, monthly in arrears until the end of the Term.

3.1.2.3 **Invoicing:** The Contractor shall be entitled to invoice the Charges under this Paragraph 3.1 in accordance with Paragraph 12 below and the provisions of Schedule 5.1 (Charges and Invoicing).

3.2 Commodity Unit Charges

3.2.1 Scope of Charges and Cost Allocation

3.2.1.1 The Commodity Unit Charges shall be paid to the Contractor with respect to the Customer Authority's usage of the relevant unit cost drivers set out in Appendix 3 (Service Requirements and Contractor Service Description). The number of units in the Commodity Unit Charges at the Effective Date is set out in Appendix 10-3. If the number of units increases or decreases at any time after the relevant Operational Service Commencement Date, the Commodity Unit Charges shall increase or decrease, as applicable, by a corresponding amount as per the unit prices set out in Appendix 10-3.

3.2.1.2 The Commodity Unit Charges cover the variable element of the provision of the Services excluding the Overhead / Fixed Service Charges and Third Party Charges.

3.2.1.3 Each Commodity Unit Charge is fixed for the Term.

OFFICIAL

3.2.2 Payment Mechanism, Frequency and invoicing

3.2.2.1 Payment Mechanism: The Commodity Unit Charges are payable on a monthly basis in accordance with Paragraph 3.2.2.2 below.

3.2.2.2 Frequency: Subject to Paragraph 3.4 below, the Contractor shall be entitled to commence invoicing the Commodity Unit Charges in arrears at the end of the first calendar month from the Operational Service Commencement Date and, thereafter, monthly in arrears until the end of the Term.

3.2.2.3 Invoicing: The Contractor shall be entitled to invoice the Charges under this Paragraph 3.2 in accordance with Paragraph 14 below and the provisions of Schedule 5.1 (Charges and Invoicing).

3.3 Third Party Charges

3.3.1 Scope of Charges and Cost Allocation

3.3.1.1 The Third Party Charges shall be paid to the Contractor with respect to the Contractor's third party costs incurred in relation to the provision of the Services provided by the Contractor under this Call-Off Contract. The Third Party Charges are set out in Annex 10-4 of this Appendix.

3.3.1.2 The Contractor's cost for all third party costs incurred in the provision of the Services (including costs relating to all shared equipment, costs for all licences, costs relating to third party support and maintenance agreements (including the Third Party Contracts identified in Appendix 7 (Customer Authority Equipment and Exclusive Equipment), etc.) have been included in the Third Party Charges.

3.3.2 Payment Mechanism, Frequency and Invoicing

OFFICIAL

3.3.2.1 **Payment Mechanism:** The Third Party Charges are payable on a monthly basis in accordance with Paragraph 3.3.2.2 below.

3.3.2.2 **Frequency:** Subject to Paragraph 3.4 below, the Contractor shall be entitled to commence invoicing the Third Party Charges in arrears at the end of the first calendar month from the Operational Service Commencement Date and, thereafter, monthly in arrears until the end of the Term.

3.3.2.3 **Invoicing:** The Contractor shall be entitled to invoice the Charges under this Paragraph 3.3 in accordance with Paragraph 14 below and the provisions of Schedule 5.1 (Charges and Invoicing).

3.4 Service Charges - General

3.4.1 Any Service Charges relating to the Operational Phase that are incurred by the Contractor prior to the commencement of the relevant Operational Service Commencement Date shall not be chargeable nor invoiced to the Customer Authority until the end of the first calendar month from the relevant Operational Service Commencement Date (for the purposes of this Clause 3.4 this shall be known as the 'Original Operational Service Commencement Date').

3.4.2 If such relevant Operational Service Commencement Date is moved to a later date by the Customer Authority in accordance with Schedule 4.1 (Implementation Plan), any Service Charges incurred prior to such relevant Original Operational Service Commencement Date shall still be payable by the Customer Authority from the date of such relevant Original Operational Service Commencement Date.

OFFICIAL

4 CATALOGUE CHARGES

- 4.1 The Service Catalogue is set out in Annex 10-5 along with the related Catalogue Charges applicable at the Effective Date for the items identified in the Service Catalogue. For the avoidance of doubt, all costs associated with testing the Services during the Implementation Phase shall be set out and included in the Implementation Service Charges.
- 4.2 At the time the Customer Authority orders an item from the Service Catalogue, the Contractor shall provide the item to the Customer Authority at a price no less commercially advantageous as the price set out in the Service Catalogue.
- 4.3 The Catalogue Charges in Annex 10-5 may change from time to time during the term in accordance with and subject to with Schedule 6.2 (Change Control Procedure).
- 4.4 The Contractor shall collate all Catalogue Charges incurred in any month and issue an invoice monthly in arrears to the Customer Authority. The Contractor shall issue with each invoice a supporting spread-sheet itemising all procured items from the Service Catalogue during the previous calendar month.

5 RATE CARD AND EXPENSES

- 5.1 The Customer Authority shall only pay expenses incurred by the Contractor during the course of performing the Services if they are incurred in accordance with Customer Authority's Travel and Subsistence Policy.
- 5.2 The Contractor shall only be entitled to charge expenses under Paragraph 5.1 to the Customer Authority to the extent that they are incurred in connection with the Contractor providing Services under the Rate Card to the Customer Authority.
- 5.3 The professional services Day Rates in Annex 10-6 shall apply to any chargeable changes which are to be carried out on a time and materials basis as expressly specified in this Call-Off Contract.

OFFICIAL

- 5.4 The Contractor shall only be entitled to charge the Day Rates applicable in Annex 10-6 to the level of skill and experience reasonably required to fulfil a particular task (whether or not the Contractor has to use more senior personnel or a higher skill grade).
- 5.5 Any work carried out by a function or senior management grade which is not costed in Annex 10-6 is not chargeable to the Customer Authority unless the Customer Authority specifically requests the Contractor to provide an individual of such a grade to support activities not related to the Services, in which case the Day Rates for such individuals shall be agreed by the Customer Authority and the Contractor and calculated on the same basis as the other Day Rates in Annex 10-6.
- 5.6 If any change or activity is performed by a third party contractor or consultant, the Contractor shall only be entitled to charge the Customer Authority the applicable Day Rates in Annex 10-6 unless the Customer Authority specifically requests to use a specific third party contractor or consultant, in which case, provided the Customer Authority provides its prior written consent, the Contractor shall be entitled to charge the third party contractor's or consultant's reasonable charges on a pass-through basis as agreed between the Parties.
- 5.7 Unless otherwise agreed in advance with the Customer Authority, no charges shall be payable by the Customer Authority in connection with the Contractor preparing and agreeing a Change Request, Service Request or Operational Change and any related Impact Assessments and/or proposals in accordance with the Change Control Procedures. Charges payable in accordance with the Rate Card set out in this Paragraph 5 shall relate to the implementation of chargeable changes only under the Change Control Procedure.

6 EXIT ASSISTANCE CHARGES

- 6.1 Unless otherwise stated in the Call-Off Contract:

OFFICIAL

- 6.1.1 exit assistance requested by the Customer Authority shall be at no cost or charge to the Customer Authority if it is within the scope of an activity already covered by the Charges or is of general nature in accordance with the exit assistance obligations of under this Agreement;
- 6.1.2 exit assistance requested by the Customer Authority shall be at no cost or charge to the Customer Authority if it relates to a reasonable level of support required by the Customer Authority in relation to a procurement process for any replacement services and/or the replacement of this Call-Off Contract; and
- 6.1.3 the Contractor shall, at the Customer Authority's request and subject to the Customer Authority providing at least fourteen (14) Working Days' written notice to the Contractor (unless the Parties agree an alternative written notice period), make available experienced and skilled Contractor personnel to assist the Customer Authority for the continued support of the Services for a period of not greater than six (6) months following the relevant exit date and such assistance shall be chargeable at the Day Rates set out in the Rate Card in Annex 10-6.
- 6.2 For the purposes of this Paragraph 6, all references to "exit assistance" shall mean the assistance services to be provided by the Contractor as part of the Termination Services and/or the assistance services to be provided in accordance with Schedule 6.4 (Exit Management), including under any Exit Plan. For the avoidance of doubt, all Charges for exit assistance and/or Termination Services shall be to the account of Contractor if such exit assistance and/or Termination Services relate to a termination by the Customer Authority for the default of the Contractor under this Call-Off Contract.

7 DECOMMISSIONING COSTS

OFFICIAL

7.1 On expiry of the Term of this Call-Off Contract or on the relevant termination date if terminated earlier, the Customer Authority shall be entitled to request in writing that the Contractor decommission all or part of the Customer Authority Equipment and if so specified by the Customer Authority, the Contractor shall decommission such specified Customer Authority Equipment.

7.2 The Customer Authority shall be responsible for the Decommissioning Costs (which do not include any breakage costs) of the Customer Authority Equipment that it requests to be decommissioned under Paragraph 7.1 above. All such Decommissioning Costs shall be calculated in accordance with the Rate Card set out in Appendix 10-6 unless otherwise agreed in writing.

8 ESTIMATED EQUIPMENT REPLACEMENT COSTS

Subject to Clause 14 of the Call-Off Terms, if the Customer Authority requires, at its sole discretion, any of the Transferring-In Assets listed in Annex 10-7 to be replaced, the Contractor shall procure the relevant equipment to replace such Transferring-In Assets (by using new or used replacement equipment) and the Contractor shall use its use its commercially reasonable endeavours to procure such replacement equipment at a cost lower than the Estimated Equipment Replacement Costs set out in Annex 10-7.

9 RISK PAYMENTS

9.1 If a Risk listed in Annex 10-8 occurs during the Term and the Customer Authority requires the Contractor's assistance to address such Risk, the Parties shall meet and agree in good faith the cost of addressing such Risk and such cost shall be payable by the Customer Authority to the Contractor provided the Contractor has taken the mitigation / solution steps identified against the relevant Risk in Annex 10-8.

9.2 For the avoidance of doubt, the Contractor confirms that all other risks (other than the Risks set out in Annex 10-8) that could or do arise during the Term are included within and covered by the Charges in this Appendix 10.

9.3 Dependencies are set out in Annex 1 of Appendix 15 (Special Terms).

OFFICIAL

10 DELAY PAYMENTS

There are no Delay Payments under this Call-Off Contract. However, the Customer Authority reserves its rights and remedies under the Call-Off Terms in respect of any Delays.

11 CONTRACT EXTENSION

If the Customer Authority extends the Term in accordance with the Call-Off Contract, the terms and conditions of the Call-Off Contract shall continue to apply save that any changes to the Charges relating to the relevant extension period shall be subject to the agreement of the Parties and documented in accordance with the Change Control Procedure.

12 BASE CASE FINANCIAL MODEL

12.1 The Base Case Financial Model is set out in Annex 10-9.

12.2 If there is a conflict between this (i) Appendix 10 (excluding the Financial Model); and (ii) the Financial Model, then the provisions of this Appendix 10 (excluding the Financial Model) shall apply and prevail.

13 SUPPORTING DOCUMENTATION

13.1 In accordance with Schedule 5.1 (Invoicing) of the Call-Off Terms, the address to which all invoices and Supporting Documentation shall be sent is as follows:

Addresses for invoices

The Contractor shall set out the Customer Authority address shown below in the table in each invoice. The Contractor shall send each invoice to the address shown below in the table below for processing.

Address for the invoice:	Payment Processing - invoices to be sent to:
<i>The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000</i>	

OFFICIAL

--	--

14 SUBMISSION OF INVOICES

- 14.1 This Paragraph sets out the invoicing procedure that shall apply to this Call-Off Contract.
- 14.2 The Contractor shall be entitled to raise an invoice in respect of any payment which falls payable to the Contractor by the Customer Authority pursuant to this Call-Off Contract.
- 14.3 The Customer Authority shall issue the Contractor with a purchase order electronically (including by email) or via the Customer Authority's "Purchase to Pay" system (once available). The Contractor shall have the ability to submit electronic invoices (including by email) to the Customer Authority and shall do so in respect of such elements of the Services as specified by the Customer Authority. Without prejudice to the foregoing, the Contractor hereby acknowledges and agrees that the Customer Authority may require the submission of invoices and credit notes via its "Purchase to Pay" system raised in connection with this Agreement as the Customer Authority may reasonably require subject always to the constraints of the Contractor's billing systems. All invoices shall be submitted monthly in arrears.

15 INVOICING PROCEDURE

- 15.1 The Contractor shall ensure that each invoice contains the information set out in Paragraph 2.4 of Schedule 5.1 (Charges and Invoicing).

16 INVOICE PAYMENT AND DISPUTES

- 16.1 Unless otherwise stated in this Call-Off Contract, payment will be made by the Customer Authority within thirty (30) calendar days of receipt of a valid and correct invoice and in accordance with the provisions of this Appendix and Paragraph 3 of Schedule 5.1 (Charges and Invoicing).
- 16.2 The Customer Authority may dispute, in good faith, any amount specified in an invoice. In these circumstances:

OFFICIAL

- 16.2.1 The Customer Authority shall within fifteen (15) days of receipt by it of the disputed invoice notify the Contractor of the reasons for disputing the disputed amount; and
- 16.2.2 The Contractor shall promptly issue a credit note in respect of the disputed amount and if the credit note correctly refers to the disputed sum and is received on or before the fifth Working Day before the end of the **calendar month**, the Customer Authority shall pay the amount set out in the invoice less the amount set out in the credit note on or before the last Working Day of the calendar month. Otherwise, the Customer Authority shall pay the undisputed amount as soon as reasonably possible on or before the fifth Working Day following receipt of the credit note.
- 16.3 The Customer Authority and the Contractor shall use all reasonable endeavours to resolve any dispute over invoices within fifteen (15) days of the dispute being raised in accordance with the procedures set out in Schedule 6.3 (Dispute Resolution Procedure), after which period either Party may refer the matter for resolution in accordance with Schedule 6.3 (Dispute Resolution Procedure). Where a dispute in relation to a disputed invoice is subsequently resolved:
- 16.3.1 The Contractor shall within fifteen (15) Days submit a new invoice for the corrected amount which the Customer Authority shall pay as soon as reasonably possible, if received on or before the fifth Working Day before the end of the calendar month in which the disputed invoice was originally issued, or
- 16.3.2 In the event that the original invoice is resolved to have been correct, for the purposes of paragraph 16.1, the date of receipt of the invoice shall be taken to be the date on which the dispute is agreed by the parties to have been resolved, and
- 16.3.3 The thirty (30) day period referred to in paragraph 16.1 shall be replaced with a fifteen (15) day period provided that the resulting

OFFICIAL

date by which payments is to be made is not earlier than thirty (30) days after receipt of the original invoice.

17 CHANGES TO THE CHARGES

The Contractor shall not be entitled to increase the Charges save as agreed in accordance with the terms of this Appendix 10.

18 SERVICE CREDITS

The basis for the accrual and calculation of Service Credits is provided for in Appendix 4 of the Call-Off Form.

19 PURCHASE PRICE OF ASSETS ON EXPIRY OR TERMINATION

19.1 The Customer Authority is entitled to take ownership of the Contractor Exclusive Equipment assets in accordance with Clause 14 of the Call-Off Terms and Paragraph 2.2 of Appendix 7 (Customer Authority Equipment and Exclusive Equipment).

19.2 If the Customer Authority exercises such right to take ownership of any or all of the Contractor Exclusive Equipment listed in Appendix 7 (Customer Authority Equipment and Exclusive Equipment) at the Effective Date and such ownership transfers, the Customer Authority shall, subject to Paragraph 19.2.2 below, pay the purchase price calculated in accordance with the following formulae:

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000

OFFICIAL

ANNEX 10-1

IMPLEMENTATION SERVICE CHARGES

Implementation Service Charges

The Implementation Service Charges are made up of 9 milestones with an additional 10th milestone included for milestone payment 20% retention release.

The breakdown is shown below:

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000

Payment Milestone No	Milestone Title	Milestone Date	Milestone Price	Milestone 80% Payment at Completion	Milestone Final release 20%
1	2 Pilot Sites & professional services Transition				
2	HIPT Enabled Sites - Resilient Diverse, config only				
3	HIPT Enabled Sites - Resilient Diverse router required				
4	HIPT Enabled Sites - Fully Diverse router required				
5	HIPT Enabled Sites - Resilient Diverse, circuit & router required				
6	Data only Sites - Resilient Diverse, circuit & router required				
7	Data only Sites - Resilient Diverse, configuration only				

OFFICIAL

8	Data only Sites - Non Resilient, circuit & router required				
9	HIPT Enabled Sites - Fully Diverse, circuit & router required				
10	Milestone Retention Release Payment	90 calendar days after the Final Operational Service Commencement Date			
		TOTAL			

OFFICIAL

ANNEX 10-2
OVERHEAD / FIXED SERVICE CHARGES

The Overhead / Fixed Service Charges are set out in the table below:

Service	Description	Fixed Charge	Charging Period
WAN Circuits (Monthly Recurring Charge - MRC)	<i>The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000</i>		

Service	Description	Fixed Charge	Charging Period
Service Delivery Management	<i>The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000</i>		

Service	Description	Fixed Charge	Charging Period
Sustainability Report	<i>The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000</i>		

Service	Description	Fixed Charge	Charging Period
---------	-------------	--------------	-----------------

OFFICIAL

Service	Description	Fixed Charge	Charging Period
Business Continuity Disaster Recovery (BCDR) report	<i>The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000</i>		

Service	Description	Fixed Charge	Charging Period
PSN Levy	The PSN Levy Service Charge set by the Crown Commercial Services of 1.65% per Service charged will be invoiced by the Contractor in accordance with Paragraph 2.12 of Schedule 5.1 (Charges and Invoicing) during the Term.	1.65%	Per Invoice

Circuits

The Contractor shall provide the Primary Circuits and Secondary Circuits to the site locations as listed in the Financial Model in accordance with the Implementation Plan and Appendix 3 (Service Requirements, Contractor Service Descriptions) and Customer Authority Responsibilities). The Primary Circuits and Secondary Circuits are listed in the Base Case Financial Model in Annex 10-9 of Appendix 10. The term of the circuits is set out below:

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000

OFFICIAL

ANNEX 10-3
COMMODITY UNIT CHARGES

Service	Description	Fixed Charge Per Unit	Charging Period
Bandwidth upgrades	<i>The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000</i>		

OFFICIAL

**ANNEX 10-4
THIRD PARTY CHARGES**

The Parties agree that at the Effective Date the Third Party Charges are included within the other Charges set out in this Appendix 10, including in relation to the Third Party Contracts set out in Paragraph 7 (Third Party Contracts) of Appendix 7 (Customer Authority Equipment and Exclusive Equipment). Any new Third Party Charges not so included shall be subject to agreement via the Change Control Procedure.

FINAL

OFFICIAL

**ANNEX 10-5
CATALOGUE CHARGES**

Item Description	Unit Charge
<i>[Insert description of the relevant Catalogue item]</i>	£0.00
<i>[Insert description of the relevant Catalogue item]</i>	£0.00
<i>[Insert description of the relevant Catalogue item]</i>	£0.00

OFFICIAL

ANNEX 10-6

RATE CARD

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000

FINAL

OFFICIAL

ANNEX 10-7

ESTIMATED EQUIPMENT REPLACEMENT COSTS

Not Used.

FINAL

OFFICIAL

ANNEX 10-8

RISKS

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000

ANNEX 10-9

BASE CASE FINANCIAL MODEL

The CPS claims an exemption from publishing this information under Section 43(1) of the FOI Act 2000