



Order Form

This Order Form is dated 30th January 2024 ("Commencement Date") and entered into between UKHSA ("Client"), whose registered office is at UKHSA Accounts Payable Team, Manor Farm Road, Porton Down, Salisbury and Ideagen Technology Ltd ("Ideagen" or "Company"), whose registered office is One Mere Way, Ruddington, Nottingham, NG11 6JS. The Company and the Client may hereafter be referred to each individually as a "Party" or collectively as the "Parties."

Roles, Responsibilities & Contacts

[REDACTED] will manage the business relationship and be the individual through which arrangements are made.

The Company will provide the Services and/or Products set out in this Order Form only upon formal execution of this Order Form.

The key contact for the Client is [REDACTED] and others as advised by Client from time to time.

Products and Services

Description of Products and/or Services	Quantity	Total Fees
Q-Pulse version 7 Saas (Ideagen Quality Management Professional) 1Live Q-Pulse Database with Session Timeout 25 Primary and 10 Secondary Licenses - Support and Maintenance - ISO27001 Compliant Hosting - Backups and Patch Management - Upgrades performed upon request by our Implementation Team - Business Continuity Support - Healthy Success Package - 3 Service Days per annum - used for Professional, technical, or implementation services (1.5 days required to carry out this service.)		[REDACTED]
Embedding of Documents 2-Days required to embed files within Q-Pulse, consisting of a test embedding run and live embedding run.	2 Days	[REDACTED]

Initial Period

2 Year Period -

Year 1: £17,223.72 Ex Vat
Year 2: £14,763.72 Ex Vat



Software and Service Usage Limits

700GB

Data Hosting Location

UK

Payment Terms

Invoices shall be payable within 30 days from the date on which the invoice is issued.

All Services are due from the Commencement Date. Services must be utilised within 72 months from the Commencement Date. Services that are not utilised within the 72-month period, cannot be carried over or refunded and will automatically expire after 72 months.

Summary of Fees

The Fees for the Initial Period will be as follows (excluding VAT and other Taxes where applicable):

Software	
Services	
Support	Included
Total Fees	

All Fees exclude any required expenses incurred for travel, accommodation, and subsistence. These will be invoiced using the same PO number, unless advised otherwise.

Terms & Conditions

This Order Form is governed by and incorporates the terms and conditions of the Ideagen group standard MSSA available at <https://www.ideagen.com/legal-terms>.

SIGNED by a duly authorised representative of each Party:

Ideagen

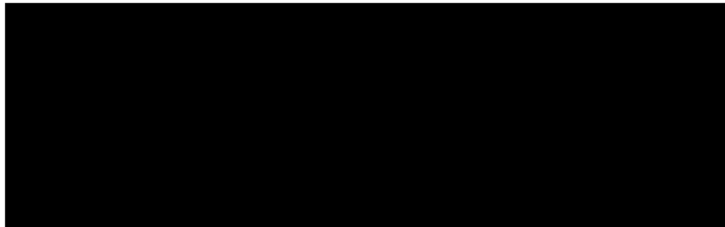
Signed for and on behalf of Ideagen
Technology Ltd:



Job Title/Role: Head of sales

Date Signed: 30/9/25

Signed for and on behalf of UKHSA:



Job Title/Role: Commercial Lead

Date Signed: 30/09/25