**Framework Schedule 6 (Order Form Template and Call-Off Schedules)**

**Order Form**

CALL-OFF REFERENCE: TCA 3/7/1613 – End User Device Leasing (Apple)

THE BUYER: Maritime & Coastguard Agency

BUYER ADDRESS Spring Place,

 105 Commercial Road,

 Southampton,

Hampshire,

SO15 1EG

THE SUPPLIER: Jigsaw Systems Limited

SUPPLIER ADDRESS:The Old Mill,

40 High Church Street,

New Basford,

Nottingham,

NG7 7JA

REGISTRATION NUMBER:2682904

DUNS NUMBER: 77-105-9292

SID4GOV ID:NK

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 28th July 2025

It’s issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT(S):

Lot 2 Hardware

CALL-OFF INCORPORATED TERMS

This is a Bronze Contract.

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
* Joint Schedules for RM6098
	+ Joint Schedule 2 (Variation Form)
	+ Joint Schedule 3 (Insurance Requirements)
	+ Joint Schedule 10 (Rectification Plan)
	+ Joint Schedule 11 (Processing Data)
* Call-Off Schedules for RM6098
	+ Call-Off Schedule 1 (Transparency Reports)
	+ Call-Off Schedule 2 (Staff Transfer)
	+ Call-Off Schedule 3 (Continuous Improvement)
	+ Call-Off Schedule 4 (Call-Off Tender)
	+ Call-Off Schedule 6 (ICT Services)
	+ Call-Off Schedule 7 (Key Supplier Staff)
	+ Call-Off Schedule 8 (Business Continuity and Disaster Recovery) amended for a Bronze Contract as per paragraph 10 of Part A of that Schedule
	+ Call-Off Schedule 9 (Security)
	+ Call-Off Schedule 10 (Exit Management)

Call-Off Schedule 14 (Service Levels)

* + Call-Off Schedule 15 (Call-Off Contract Management)
	+ Call-off Schedule 22 (Lease Terms)
1. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
2. Joint Schedule 5 (Corporate Social Responsibility) RM6098

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

1. The Supplier shall, within sixty (60) calendar days from the date of contract award, complete the full Risk Ledger assessment, if so directed by the MCA.

2. The Supplier shall conduct an annual security review by updating its Risk Ledger profile to reflect the current state of its security posture. The Supplier is further encouraged to update its Risk Ledger profile promptly upon the occurrence of any material changes to its organisational security posture.

3. In the event that security gaps are identified through the initial long-form Risk Ledger assessment, subsequent annual reviews, or ad hoc updates, the MCA may issue written recommendations specifying remedial actions to address such gaps. The Supplier shall be responsible for implementing the recommended remedial actions within a reasonable timeframe, as agreed between the Parties, to mitigate identified security risks and enhance the Supplier’s overall security posture accordingly.

4. In the event that the supplier’s Risk Profile rating falls below an acceptable level, the MCA reserves the right to follow a Rectification Process.

CALL-OFF START DATE: 7th August 2025

CALL-OFF EXPIRY DATE: 6th August 2027

CALL-OFF INITIAL PERIOD: 24 months

EXTENSION OPTION: 12 months

CALL-OFF DELIVERABLES:

The MCA requires a leasing agreement for end user devices, specifically initially targeting the initial replacement of 40 iPhone XRs with newer iPhone models. The requirement may expand to further iPhones as well as iPads, according to business needs and budget availability.

This transition from purchasing and owning to leasing end user devices aims to optimize device lifecycle management, ensure up-to-date technology, and enhance operational efficiency. The contract will encompass the lease, management, and maintenance of the devices over a two-year lifecycle period, facilitated by Apple Financial Services and managed through an Apple Authorised Enterprise Reseller (AAER).

LOCATION FOR DELIVERY

Physical delivery is required across the United Kingdom, including highlands and islands

DATES FOR DELIVERY

Delivery needs to be within 24 hours or the nearest possible option.

TESTING OF DELIVERABLES

None.

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be the contract term.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is£100k subject to number of devices required. Minimum commitment will be 40 iPhones.

CALL-OFF CHARGES

Initial Commitment = 40 iPhones for a 2-year lease. Depending on the device type selected, the value of these will be between £17,598 and £33,626 exc VAT.

Potential Maximum Contract Value = £800k exc VAT for up to 1000 devices across the 2 year contract term

REIMBURSABLE EXPENSES

None.

PAYMENT METHOD

BACS in arrears

BUYER’S INVOICE ADDRESS:

DFT Shared Service Centre

Arvato Bertelsmann

Sandringham Park

Swnasea Vale

Swansea, Wales

SA7 0EA

BUYER’S AUTHORISED REPRESENTATIVE

[REDACTED]

BUYER’S ENVIRONMENTAL POLICY

Is available here: <https://assets.publishing.service.gov.uk/media/61928b8ad3bf7f054f43dfde/dft-operational-sustainability-strategy.pdf.pdf>

BUYER’S SECURITY POLICY

Security Aspects Letter – InfoSec 15.3

SUPPLIER’S AUTHORISED REPRESENTATIVE

[REDACTED]

SUPPLIER’S CONTRACT MANAGER

[REDACTED]

PROGRESS REPORT FREQUENCY

Monthly

PROGRESS MEETING FREQUENCY

Quarterly

KEY STAFF

[REDACTED]

KEY SUBCONTRACTOR(S)

Apple Financial Services Ltd (AFS) specifically. Their address is Level One, 86 Queens Road, Buckhurst Hill, England, IG9 5BS, Company number 10762554

COMMERCIALLY SENSITIVE INFORMATION

None

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in their tender.

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| --- | --- |
| **For and on behalf of the Supplier:** | **For and on behalf of the Buyer:** |
| Signature: | SEE DOCUSIGN PAGE | Signature: | SEE DOCUSIGN PAGE |
| Name: | SEE DOCUSIGN PAGE | Name: | SEE DOCUSIGN PAGE |
| Role: | SEE DOCUSIGN PAGE | Role: | SEE DOCUSIGN PAGE |
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