

Q&A1 for RSSB2006ITT - Application and training of the TRIZ methodology for analysing key challenges in the rail industry

Dear supplier,

Please find below a list of questions and answers which have been received to date:

Ref.	Questions	Answers
1.	Is RSSB receptive to the use of alternative problem solving methodologies other than TRIZ?	TRIZ is not the only problem solving / horizon scanning methodology that we would consider for this training. However, experience has shown that TRIZ is in practice very powerful and well adapted to our needs. TRIZ has got some of our stakeholders' attention and has demonstrated the ability to find new solutions/paths and gather new consensus where the situation was <i>a priori</i> blocked or deemed unsolvable by experts. We know that some of our participants are particularly keen on exploring TRIZ's potential further, and any other methodology would have to meet this high level of expectation.
2.	Training Audience. Is the purpose of the training to develop the skills of the RSSB participants themselves, or to train the RSSB participants to educate and train others?	The purpose of the training is to develop the skills of the participants only.
3.	Distance Learning - VT Do KAT participants have access to video teleconferencing (VT) facilities (if so, what system is used)?	Teleconferencing, distance learning or webinar are not suitable for the direct training.
4.	Distance Learning - Online Forum Do KAT participants have access to the internet such that they could participate in online forum discussions with the preferred supplier during working hours (if so, does the RSSB already have a system in use that we could use)?	Besides the direct training part, online forum discussions can be maintained with the participants. It is anticipated that participants will have internet access. Depending on requirements, RSSB may be able to provide tools for use by a group. We do not have any system in use at present.
5.	Allocation of Staff Time. How much time in the suggested 3-4 month project window, outside of the 2-3 days of direct training time with the preferred supplier, would RSSB be willing to allow for distance learning activities (VT, online discussions, and private study in support of the solutions)?	Outside of the 2-3 days of direct training, the additional online learning bits, discussions, private support, could reach up to 1h-2h per week, depending on the agendas involved.
6.	Participants' CVs. Will the preferred supplier receive a career pen picture or CV for each participant in advance of the first training day	Yes, participants' CVs or pen profiles will be made available for the preferred supplier.

Kind regards,

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