

## HSCIC-13-0017 – Web Systems Support

### Contract Change Note

Sequential Number: CCN001

Title: Extension to Netsight Web Systems Support Contract

Date Proposed: 20 February 2015

Number of pages attached: 3

WHEREAS the SERVICE PROVIDER and the CUSTOMER entered into a Contract for the provision of Web Systems Support dated June 2013 and now wish to amend that contract as follows:

#### Reason for Proposed Change:

The CUSTOMER requires to include a further 12 Developments days, 19 Migration days and 5 months additional support to the contract. In accordance with Clause 22 of the HSCIC Terms and Conditions for the supply of services, associated with this contract, the parties wish to formally vary the terms of the Contract.

#### Full Details of Proposed Change:

Migration days will be carried out in line with the migration of the Plone-based HSCIC intranet, known as Connect, from the current hosting infrastructure to new servers (still within the HSCIC network). Appendix A to this document provides full details.

Support will be carried out in line with the provision of fault-resolution support services for the Plone-based HSCIC intranet, known as Connect. Appendix B to this document provides full details.

This will take effect from the 1 March 2015 to 7 July 2015.

#### Financial Impact:

Migration costs of the Plone-based HSCIC intranet, known as Connect, from the current hosting infrastructure to new servers (still within the HSCIC network), as follows;

Description	Daily Rate	Days	Sub Total
Addition of authentication to CORP domain	£680	2.00	£1,360
Setup and test Bomgar Rep Console for developers	£680	1.00	£680
Setup of New Hosting Environments (Live and Staging)	£680	5.00	£3,400
Migration and Testing (Live and Staging)	£680	4.00	£2,720
Final synchronisation and go-live (weekend of 21/22 March 2015)	£750	2.00	£1,500
Setup and test DR process (Optional)	£680	3.00	£2,040
Project Management	£680	2.00	£1,360

<b>Sub Total</b>		<b>19.00</b>	<b>£13,060</b>
<b>Development days</b>	<b>£637</b>	<b>5.5*</b>	<b>£3,503.50</b>
<b>Total</b>		<b>24.5</b>	<b>£16,563.50</b>

Setup of support contract; helpdesk; staff rota and remote access - £2,040

Support Contract (5 months) – MCT Mon-fri 0800-1700 – 12 hours per month, including Sat-Sun  
0800-1700 - £10,160

**Total CCN Value - £28,763.50**

\*Only 5.5 Development days will be paid. The remaining 6.5 will be kept as contingency to be used only if circumstances require.

**Details of likely impact, if any, of proposed change on other aspects of the Contract:**

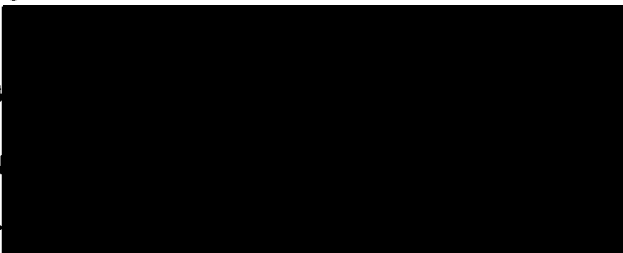
None

**IT IS AGREED as follows:**

1. With effect from 1 March 2015 the contract shall be set out below:
  - a) The Contract Price shall be increased by £28,763.50;
  - b) The Service Provider will undertake additional services, as set out in Appendix A & B attached to this document;
2. Save as herein amended, all other terms and conditions of the Contract inclusive of any other CCNs shall remain in full force and effect.

**Signed for and on behalf of the SERVICE PROVIDER**

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Date: 9/3/15

**Signed for and on behalf of the CUSTOMER**

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Date:.....23/02/15.....

