

**FRAMEWORK AGREEMENT
NO: QC0055**

**ROUTE AGREEMENT
NO: QC86301**

ROUTE: EL1/NEL1

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number EL1/NEL1 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: River Road Garage (RR)
51 River Road
Barking
IG11 0SW

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE EL1: Ilford - Barking Riverside

Date of Structural Change: 17 February 2024

Date of Service Change: 17 February 2024

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Barking Riverside: Ilford Hill, Chapel Road, Winston Way, Ilford Lane, Fanshawe Avenue, Longbridge Road, Station Parade, Ripple Road, Movers Lane, River Road, Bastable Avenue, Bastable Avenue Bus-Only Slip Road, Bastable Avenue, Thames Road, Marine Drive, Galleons Drive, Mallards Road, River Road, Fielders Crescent, Northgate Road

Towards Ilford: Northgate Road, Fielders Crescent, River Road, Mallards Road, Galleons Drive, Marine Drive, Thames Road, Bastable Avenue, Bastable Avenue Bus- Only Slip Road, Bastable Avenue, River Road, Movers Lane, Ripple Road, Station Parade, Longbridge Road, Fanshawe Avenue, Ilford Lane, Winston Way, Chapel Road, Ilford Hill

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Ilford, Ilford Hill

Public stand for two buses on north side of Ilford Hill adjacent to bus stop R0757 (point letter F).

Buses proceed from Ilford Hill to stand, departing to Ilford Hill.

Set down in Ilford Hill, at Stop F (R0757 - Ilford Hill) and pick up in Ilford Hill, at Stop F (R0757 - Ilford Hill).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

No more than 2 buses on Route EL1 should be scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY:

Ilford Hill.

OTHER INFORMATION:

Sainsburys toilet facilities available in Roden Street: 0800-2000 (Mon-Sat) and 1000-1600 (Sun).

Barking Station (from Barking Riverside, Northgate Road)

Public stand split into two sections for two buses each on the south-east side of Longbridge Road, commencing at a point opposite the p/w Nos.23/25 and extending 22 metres north-east.

Buses proceed from Longbridge Road to stand, departing to Longbridge Road.

Set down in Longbridge Road, at stop L (LE171 - Barking Station) and pick up in Station Parade, at stop H (BP096 - Barking Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking Station.

Barking, Lighted Lady roundabout (from Ilford, Ilford Hill)

Buses proceed from Longbridge Road, Station Parade, Cambridge Road, Linton Road, London Road to stand, departing via London Road, Linton Road, Cambridge Road, Linton Road, Cambridge Road, Station Parade to Longbridge Road.

Set down in Station Parade, At Stop (BP096 - Barking Station) and pick up in Longbridge Road, At Stop (LE171 - Barking Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking, Town Centre.

River Road Garage Stand (from Ilford, Ilford Hill)

Stand Created for Bus Garage

Buses proceed from River Road to stand.

Set down in River Road, at stop Q (BP4054 - Waverley Gardens) and pick up in River Road, at stop M (BP4053 - Waverley Gardens).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	River Road, Waverley Gardens.

River Road, Waverley Gardens (from Barking Riverside, Northgate Road)

Buses proceed from River Road, Alfred's Way (east Ham and Barking By-Pass), Beckton Roundabout, Alfred's Way (east Ham and Barking By-Pass), Movers Lane Underpass, Alfred's Way (east Ham and Barking By-Pass) departing to River Road.

Set down in River Road, at stop M (BP4053 - Waverley Gardens) and pick up in River Road, at stop Q (BP4054 - Waverley Gardens).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	River Road, Waverley Gardens.

Barking Riverside, Mallards Road (from Ilford, Ilford Hill)

Public stand for two buses on west side of Mallards Road turning loop commencing 10 metres south of junction with Mallards Road (northern arm).

Buses proceed from Mallards Road to stand, departing via Mallards Road to Galleons Drive.

Set down in Mallards Road, at stop V (BP5800 - Rivergate Centre) and pick up in Galleons Drive, at stop W (BP4428 - Shearwater Close).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route EL1 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking Riverside, Mallards Road.

Barking Riverside, Northgate Road

Private stand for five buses in lay-by adjacent to Northgate Road, approximately 150m south of junction with Choats Road.

Buses proceed from Northgate Road to stand, departing to Northgate Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route EL1 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking Riverside, Northgate Road

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<u>Route EL1</u>	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SHO)	EL1-62870-BE-MF-1	19/02/2024	A	18	16	18	8	2,013.89	195	392,708.55
Mondays to Fridays (NSD)	EL1-62870-BE-MFSc-1	19/02/2024	A	18	16	18	8	2,008.18	55	110,449.90
Saturdays & Good Friday	EL1-62870-BE-Sa-1	17/02/2024	A	N/A	17	N/A	8	1,779.98	56	99,678.88
Sundays & Public Holidays *	EL1-62870-BE-Su-1	18/02/2024	A	N/A	10	N/A	7	1,215.17	58	70,479.86
								Total Scheduled in Service Mileage	364	673,317.19

Route NEL1	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mon – Thurs pm	NEL1-62870-1 SL-MTNt	19/02/24	A	N/A	N/A	N/A	3	108.39	205	22,219.95
Fri pm / Sat am	NEL1-62870-1 SL-FrNt	20/02/24	A	N/A	N/A	N/A	3	108.39	54	5,853.06
Sat pm / Sun am	NEL1-62870-1 SL-SaNt	17/02/24	A	N/A	N/A	N/A	3	108.39	52	5,636.28
Sun pm / Mon am	NEL1-62870-1 SL-SuNt	18/02/24	A	N/A	N/A	N/A	3	108.39	52	5,636.28
								Total Scheduled In Service Mileage	363	39,345.57
								Total Scheduled In Service Mileage (daily + nightly)		712,662.76

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|---------------------|
| 1. Early Termination Date
(clause 27.9) | 19 February
2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | Yes |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes* |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and

46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route EL1/NEL1.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	Route EL1: High Frequency Route Route NEL1: Low Frequency Route
Initial Minimum Performance Standard (6 January 2024 to 13 September 2024)	Route EL1: EWT = 1.02 minutes Route NEL1: 89.5% “On Time”
Minimum Performance Standard	Route EL1: EWT = 1.00 minutes Route NEL1: 90% “On Time”
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
ILFDIH	Ilford Hill	BKRSNR	Northgate Road
ILFLLL	Loxford Polyclinic	BKRSMR	Minter Road
BARKSN	Barking Station	TVWEAW	Havering Way
RIVRBP	Waverley Gardens	RIVRBP	Waverley Gardens
TVWEAW	Renwick Road	BARKSN	Barking Station
BKRSMR	Rivergate Centre	ILFLLL	Loxford Polyclinic

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Wrightbus NRM
Body Manufacturer and Type	Wrightbus NRM
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 wheelchair space
Maximum Standing Capacity	18
Maximum Length	11,230 mm
Maximum Width	2,520 mm
Number of Doors	Three
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 17 FEBRUARY 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|-------------------------|
| 1. | Contract Price | £4,794,882.00 per annum |
| | Route EL1 | £4,462,613.00 |
| | Route NEL1 | £332,269.00 |
| 2. | Period Contract Payment | £ 368,837.08 |
| 3. | Scheduled In Service Mileage | 712,662.76 miles p.a |
| | Route EL1 | 673,317.19 miles p.a |
| | Route NEL1 | 39,345.57 miles p.a |
| 4. | Deduction Figure | £ 6.73 per mile |
| 5. | Date of Tender | 18 April 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3). | |